

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,425	3,226	6%
	Admits	3,854	3,779	2%
	Discharges	3,769	3,509	7%
	Service Hours	46,182	44,209	4%
	Bed Days	41,478	40,674	2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 627 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Respect		93%	80%	91%
✓ Overall		92%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Access		89%	80%	88%
● Outcome		76%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,220	28.1%
	Community Support	368	8.5%
	Crisis Services	319	7.4%
	Social Rehabilitation	160	3.7%
	Case Management	40	0.9%
	Residential Services	25	0.6%
	ICS	18	0.4%
Addiction	Residential Services	1,372	31.6%
	Outpatient	404	9.3%
	Case Management	149	3.4%
Forensic MH	Forensics Community-based	250	5.8%
	Residential Services	12	0.3%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	207	6%	9%	Male	2,100	61%	60%
26-34	643	19%	18%	Female	1,331	39%	39%
35-44	949	28%	26%	Transgender/Other	5	0%	0%
45-54	655	19%	19%				
55-64	604	18%	18%				
65+	371	11%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	2,585	75%	▲ 63%	White/Caucasian	2,218	65%	58%
Hispanic-Other	743	22%	12%	Other	654	19%	12%
Unknown	87	3%	▼ 14%	Black/African American	450	13%	18%
Hisp-Puerto Rican	20	1%	10%	Unknown	73	2%	9%
Hispanic-Mexican	1	0%	1%	Asian	28	1%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	9	0%	1%
				Hawaiian/Other Pacific Islander	3	0%	0%
				Multiple Races	1	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	63	5%
Admits	13	20	-35% ▼
Discharges	7	10	-30% ▼
Service Hours	778	735	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	91%
Valid Primary Drug Data	88%	47%
Periodic Submitted	Actual	State Avg
6 Month Updates	66%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													42%
Discharges													42%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	56%	-50% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		25	42%	75%	40%	-33% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		40	61%	55%	26%	6%
Employed		4	6%	50%	24%	-44% ▼
Not Arrested		58	88%	75%	48%	13% ▲
Self Help		16	24%	60%	16%	-36% ▼
Social Support		48	73%	N/A	37%	N/A
Stable Living Situation		55	83%	95%	48%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	93%	90%	48%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	15%	75%	63%	-60% ▼

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,030	912	13% ▲
Admits	451	459	-2%
Discharges	391	347	13% ▲
Service Hours	12,187	11,879	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	56%	89%
Periodic Submitted		
6 Month Updates	25%	50%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		134	35%	50%	48%	-15% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		417	44%	75%	44%	-31% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		163	15%	30%	26%	-15% ▼
Self Help		56	5%	N/A	22%	N/A
Social Support		529	47%	60%	59%	-13% ▼
Stable Living Situation		670	60%	95%	76%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		615	85%	90%	86%	-5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		307	74%	75%	77%	-1%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 80 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	194	191	2%
Admits	36	43	-16% ▼
Discharges	25	35	-29% ▼
Service Hours	1,681	1,387	21% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	89%
Periodic Submitted		
6 Month Updates	71%	50%
Diagnosis		
Valid MH/SU Diagnosis	99%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	61%	50%	48%	11% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		94	54%	75%	44%	-21% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		21	11%	30%	26%	-19% ▼
Self Help		112	57%	N/A	22%	N/A
✓ Social Support		159	82%	60%	59%	22% ▲
● Stable Living Situation		173	89%	95%	76%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		165	97%	90%	86%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		25	69%	75%	77%	-6%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Standard Outpatient Programs

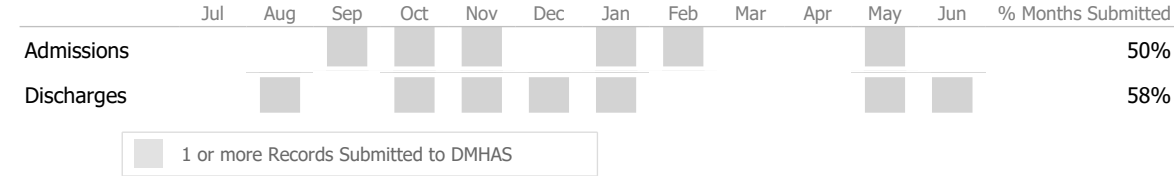
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	10	20% ▲
Admits	9	4	125% ▲
Discharges	10	6	67% ▲
Bed Days	1,154	1,844	-37% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	77%
Periodic Submitted		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month



Discharge Outcomes

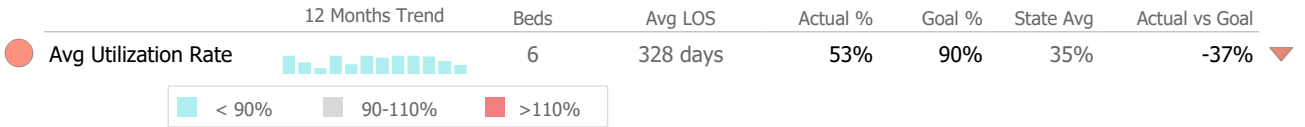
(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	40%	75%	40%	-35% ▼
No Re-admit within 30 Days of Discharge		8	80%	85%	80%	-5%
Follow-up within 30 Days of Discharge		4	100%	90%	100%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		7	70%	75%	70%	-5%

Bed Utilization



▲ > 10% Over ▼ < 10% Under

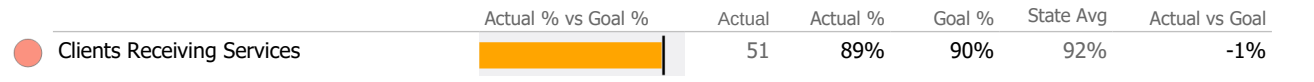
ActualGoal✓ Goal Met● Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

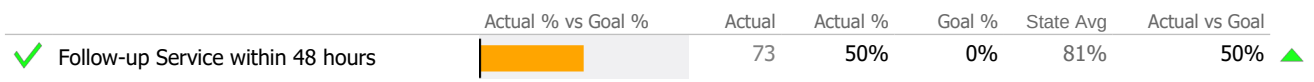
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	249	176	41% ▲
Admits	221	152	45% ▲
Discharges	213	130	64% ▲
Service Hours	240	223	7%

Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

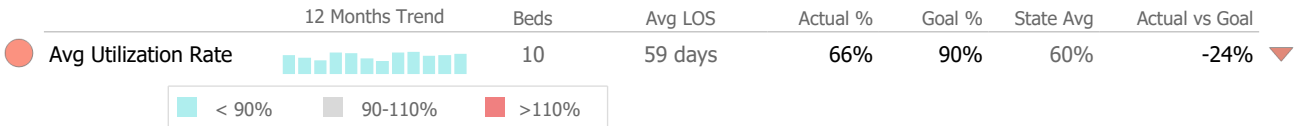
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	68	13% ▲
Admits	83	75	11% ▲
Discharges	86	76	13% ▲
Bed Days	2,417	2,382	1%

Discharge Outcomes

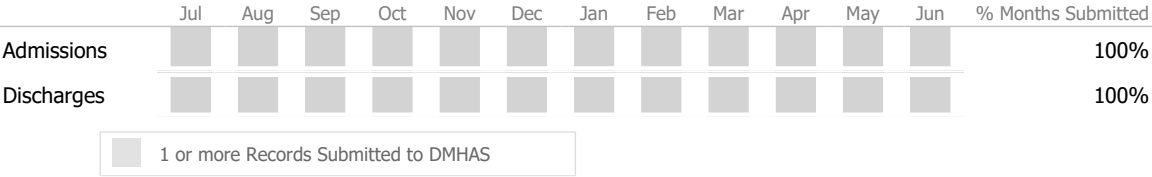
(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		78	91%	85%	92%	6%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		57	92%	90%	53%	2%

Bed Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 13 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	367	377	-3%
Admits	100	127	-21% ▼
Discharges	137	115	19% ▲
Service Hours	11,609	11,268	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	91%
Periodic Submitted		
6 Month Updates	72%	89%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		74	55%	65%	62%	-10% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		144	42%	65%	62%	-23% ▼

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		41	11%	20%	16%	-9%
Self Help		177	48%	N/A	44%	N/A
Social Support		273	73%	60%	81%	13% ▲
Stable Living Situation		306	82%	80%	89%	2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		220	94%	90%	99%	4%

▲ > 10% Over ▼ < 10% Under

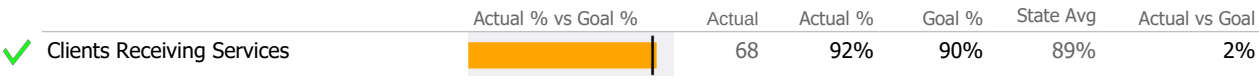
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active CSP Programs

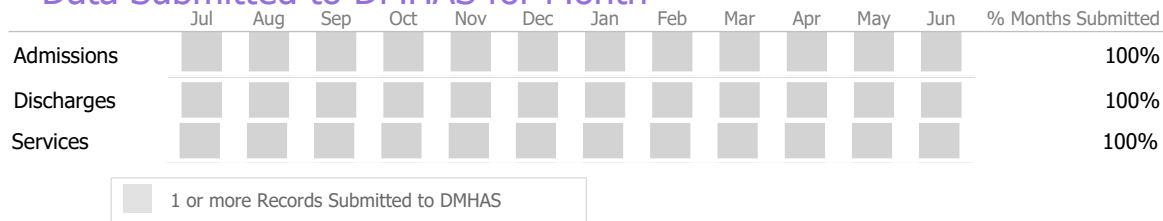
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	158	126	25% ▲
Admits	95	76	25% ▲
Discharges	101	58	74% ▲
Service Hours	14,383	13,103	10%
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 35 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	145	153	-5%
Admits	30	49	-39% ▼
Discharges	31	48	-35% ▼
Service Hours	1,980	2,060	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	75%	89%
Periodic Submitted		
6 Month Updates	19%	50%
Diagnosis		
Valid MH/SU Diagnosis	99%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		17	57%	50%	48%	7%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		63	45%	75%	44%	-30% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		11	7%	30%	26%	-23% ▼
Self Help		6	4%	N/A	22%	N/A
✓ Social Support		104	68%	60%	59%	8%
● Stable Living Situation		105	69%	95%	76%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		95	78%	90%	86%	-12% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		21	78%	75%	77%	3%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 80 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	1	3	-67% ▼
Discharges	2	1	100% ▲
Bed Days	7,124	6,855	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted		
6 Month Updates	94%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	76%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		0	0%	90%	87%	-90% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		11	55%	95%	63%	-40% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		6	29%	25%	13%	4%
Self Help		9	43%	N/A	60%	N/A
✓ Social Support		21	100%	60%	87%	40% ▲
✓ Stable Living Situation		21	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	2,706 days	93%	90%	89%	3%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													8%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

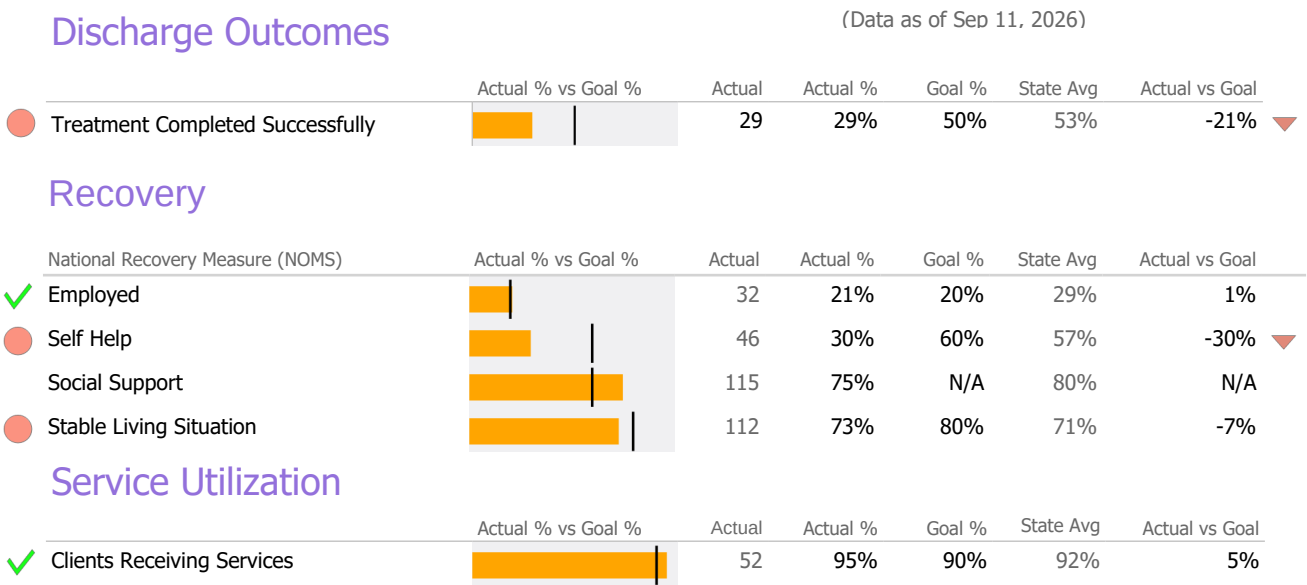
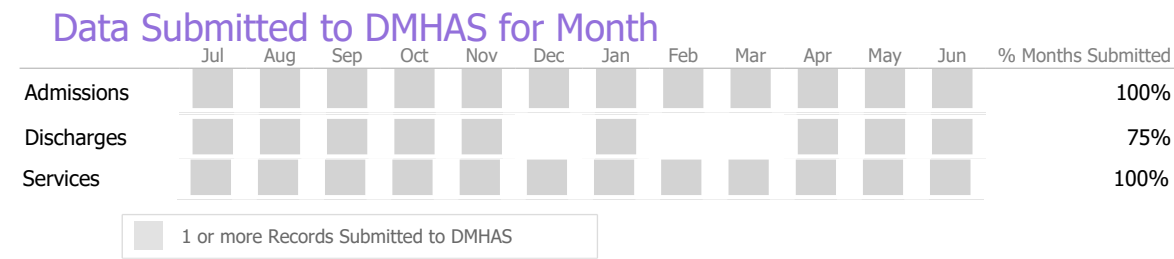
* State Avg based on 61 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	149	96	55%	▲
Admits	85	72	18%	▲
Discharges	99	31	219%	▲
Service Hours	262	142	84%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	93%
Periodic Submitted		
6 Month Updates	15%	42%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	13	31% ▲
Admits	13	13	0%
Discharges	7	8	-13% ▼
Service Hours	187	113	65% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	91%
Valid Primary Drug Data	20%	47%
Periodic Submitted	Actual	State Avg
6 Month Updates	0%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■			■		■	■	■	■	67%
Discharges	■			■			■		■		■		42%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	71%	50%	56%	21% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		6	50%	75%	40%	-25% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		4	21%	55%	26%	-34% ▼
● Employed		3	16%	50%	24%	-34% ▼
✓ Not Arrested		16	84%	75%	48%	9%
● Self Help		11	58%	60%	16%	-2%
Social Support		14	74%	N/A	37%	N/A
● Stable Living Situation		12	63%	95%	48%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		10	83%	90%	48%	-7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		11	92%	75%	63%	17% ▲

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	245	185	32% ▲
Admits	300	209	44% ▲
Discharges	304	204	49% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		272	96%	90%	72%	6%
✓ Community Location Evaluation		258	91%	80%	74%	11% ▲
✓ Follow-up Service within 48 hours		81	99%	90%	89%	9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	243	205	19% ▲
Admits	160	152	5%
Discharges	117	126	-7%
Service Hours	1,968	1,988	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	91%
Valid Primary Drug Data	96%	47%
Periodic Submitted		
6 Month Updates	4%	7%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		79	68%	50%	56%	18% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		100	53%	75%	40%	-22% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		174	67%	55%	26%	12% ▲
✓ Employed		148	57%	50%	24%	7%
✓ Not Arrested		230	89%	75%	48%	14% ▲
● Self Help		131	51%	60%	16%	-9%
● Social Support		224	86%	N/A	37%	N/A
● Stable Living Situation		223	86%	95%	48%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		117	82%	90%	48%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		134	87%	75%	63%	12% ▲

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

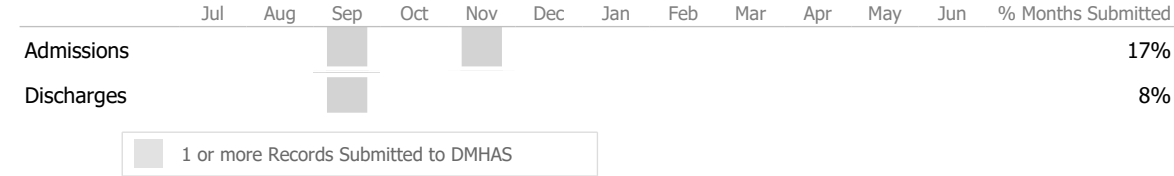
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	2	1	100% ▲
Discharges	1	2	-50% ▼
Bed Days	1,682	1,725	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	43%	93%
Periodic Submitted		
6 Month Updates	40%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month



Discharge Outcomes

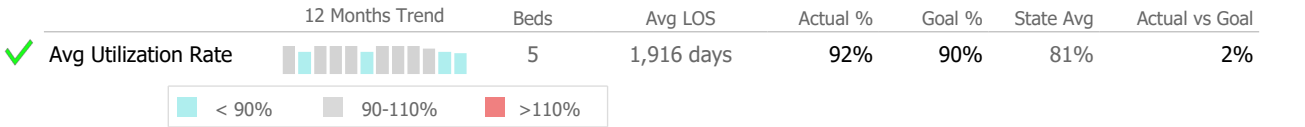
(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	59%	-75% ▼
No Re-admit within 30 Days of Discharge		0	0%	85%	74%	-85% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		2	33%	75%	54%	-42% ▼

Bed Utilization



▲ > 10% Over ▼ < 10% Under

Actual

Goal

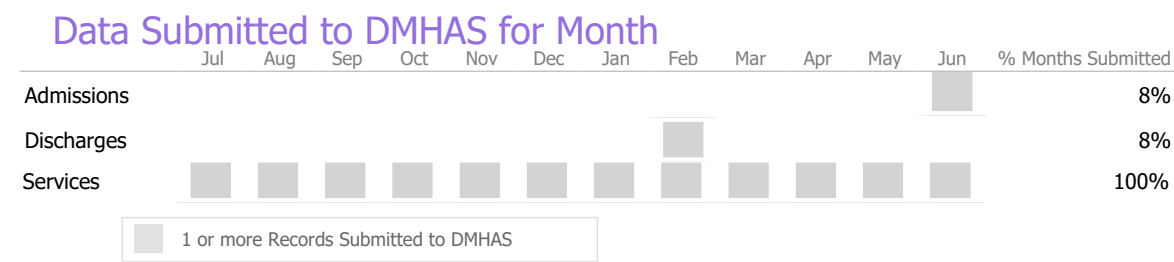
Goal Met

Below Goal

* State Avg based on 68 Active MH Intensive Res. Rehabilitation Programs

Program Activity				Recovery							
Measure	Actual	1 Yr Ago	Variance %	National Recovery Measure (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Unique Clients	15	16	-6%	✓	Stable Living Situation		15	94%	85%	86%	9%
Admits	1	5	-80% ▼	Service Utilization							
Discharges	1	2	-50% ▼								
Service Hours	73	87	-16% ▼								
						Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
				✓	Clients Receiving Services		14	93%	90%	96%	3%

Data Submission Quality			
Data Entry	Actual	State Avg	
Valid NOMS Data		99%	97%
Periodic Submitted	Actual	State Avg	
6 Month Updates		100%	79%



▲ > 10% Over

▼ < 10% Under

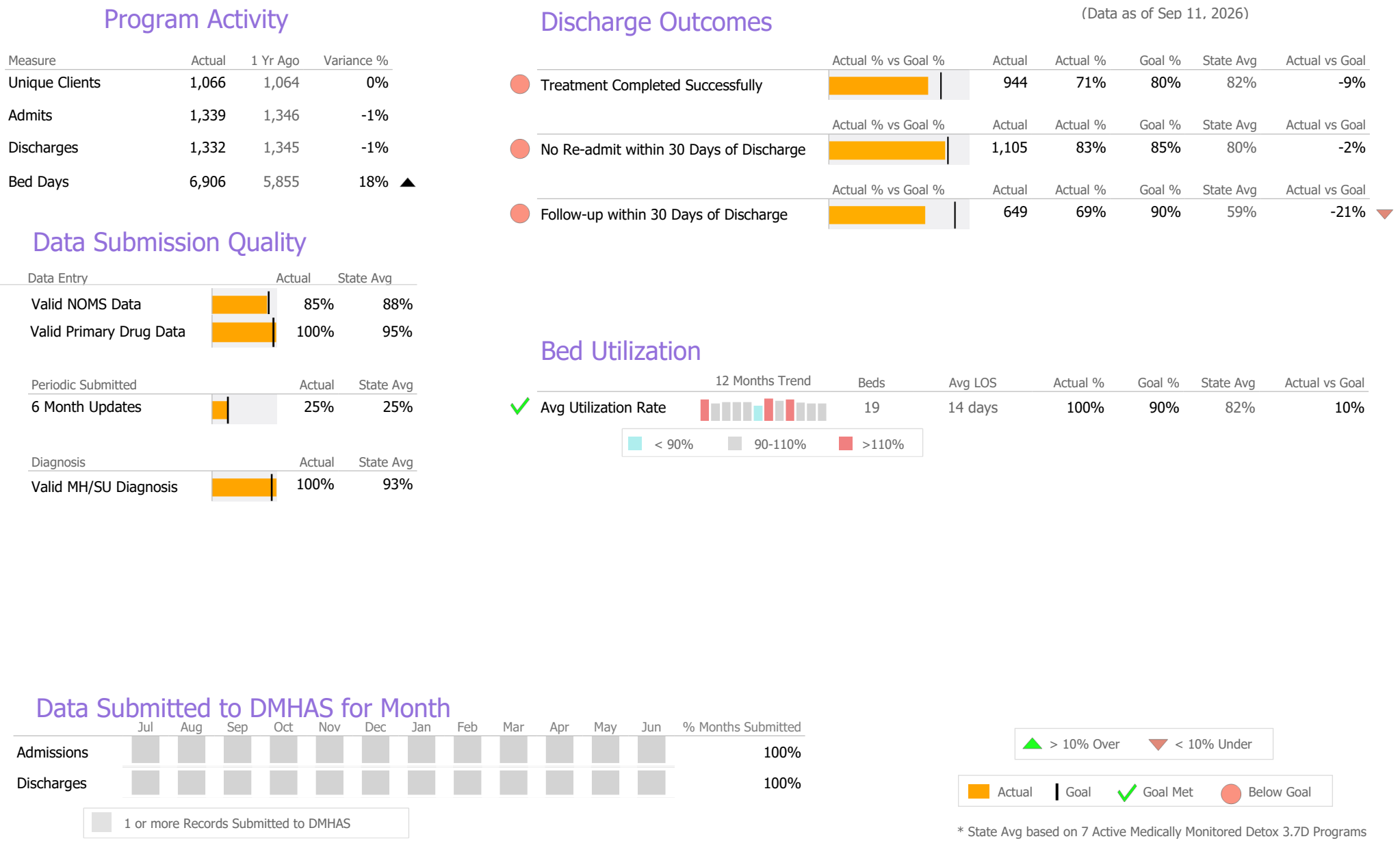
Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	638	715	-11% ▼
Admits	703	751	-6%
Discharges	691	764	-10%
Bed Days	13,374	13,349	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	85%
Valid Primary Drug Data	100%	98%

Periodic Submitted	Actual	State Avg
6 Month Updates	25%	25%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		527	76%	80%	79%	-4%
✓ No Re-admit within 30 Days of Discharge		590	85%	85%	85%	0%
● Follow-up within 30 Days of Discharge		323	61%	90%	63%	-29% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		529	76%	75%	82%	1%

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		509	70%	70%	69%	0%
● Self Help		222	30%	60%	58%	-30% ▼
Social Support		498	68%	N/A	79%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		34	29 days	108%	90%	90%	18% ▲

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	28	-14%	▼
Admits	-	2	-100%	▼
Discharges	2	4	-50%	▼
Service Hours	176	252	-30%	▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		24	100%	85%	86%	15% ▲

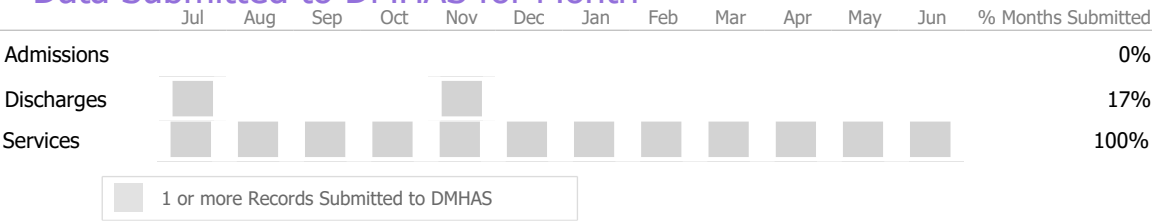
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Periodic Submitted		
6 Month Updates	100%	79%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	179	153	17% ▲
Admits	157	143	10%
Discharges	158	131	21% ▲
Bed Days	8,514	8,514	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	86%
Valid Primary Drug Data	98%	98%

Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	25%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		136	86%	70%	78%	16% ▲
✓ No Re-admit within 30 Days of Discharge		147	93%	85%	90%	8%
● Follow-up within 30 Days of Discharge		99	73%	90%	59%	-17% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		128	81%	95%	85%	-14% ▼

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		157	86%	70%	83%	16% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		24	59 days	97%	90%	76%	7%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 20 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	84	-7%
Admits	40	55	-27% ▼
Discharges	36	49	-27% ▼
Service Hours	367	645	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	91%
Valid Primary Drug Data	80%	47%
Periodic Submitted		
6 Month Updates	9%	7%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													83%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	56%	50%	56%	6%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		29	42%	75%	40%	-33% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		51	63%	55%	26%	8%
● Employed		34	42%	50%	24%	-8%
● Not Arrested		59	73%	75%	48%	-2%
● Self Help		16	20%	60%	16%	-40% ▼
● Social Support		61	75%	N/A	37%	N/A
● Stable Living Situation		58	72%	95%	48%	-23% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		27	60%	90%	48%	-30% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		26	65%	75%	63%	-10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

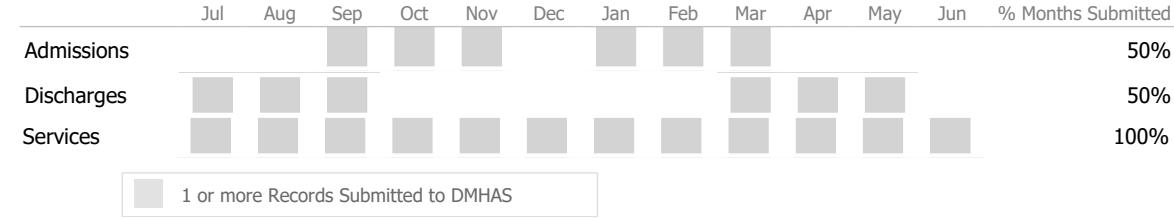
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	22	-18% ▼
Admits	9	17	-47% ▼
Discharges	12	13	-8%
Service Hours	292	328	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	87%
Periodic Submitted		
6 Month Updates	43%	91%
Diagnosis		
Valid MH/SU Diagnosis	94%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	42%	60%	55%	-18% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		7	37%	75%	56%	-38% ▼

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	20%	30%	28%	-10%
Self Help		0	0%	N/A	69%	N/A
Social Support		11	55%	60%	84%	-5%
Stable Living Situation		15	75%	60%	91%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	88%	90%	99%	-2%

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intensive Community Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	5	40% ▲
Admits	6	5	20% ▲
Discharges	6	4	50% ▲
Bed Days	307	150	105% ▲

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		5	83%	85%	92%	-2%
Follow-up within 30 Days of Discharge		1	20%	90%	53%	-70% ▼

Bed Utilization

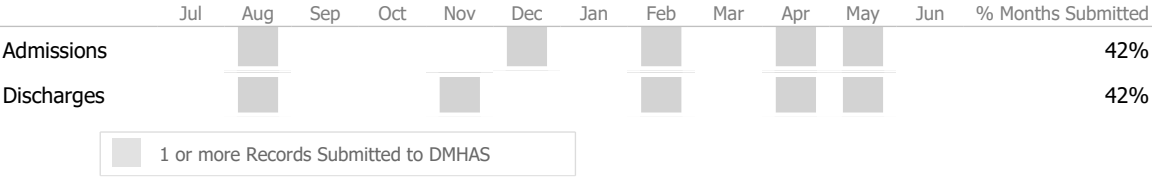
	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		1	53 days	84%	90%	60%	-6%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 13 Active Respite Bed Programs