

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	184	186	-1%
	Admits	19	25	-24% ▼
	Discharges	49	21	133% ▲
	Service Hours	643	1,398	-54% ▼
	S.Rehab/PHP/IOP	2,398	4,947	-52% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 65 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		98%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Respect		93%	80%	91%
✓ Outcome		91%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	184	100.0%

Client Demographics

Age	#	%	State Avg
18-25	11	6%	9%
26-34	33	18%	18%
35-44	31	17%	26%
45-54	20	11%	19%
55-64	55	30% ▲	18%
65+	34	18%	11%

Gender	#	%	State Avg
Female	92	50% ▲	39%
Male	90	49% ▼	60%
Transgender/Other	2	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	153	83% ▲	63%
Unknown	22	12%	14%
Hispanic-Other	5	3%	12%
Hisp-Puerto Rican	3	2%	10%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	150	82% ▲	58%
Black/African American	18	10%	18%
Other	7	4%	12%
Unknown	7	4%	9%
Asian	2	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

