

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	71	74	-4%
	Admits	5	11	-55% ▼
	Discharges	3	10	-70% ▼
	Service Hours	495	478	3%
	Bed Days	5,799	5,485	6%
	S.Rehab/PHP/IOP	5,210	4,780	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 46 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		89%	80%	91%
✓ Participation in Treatment		89%	80%	92%
✓ Access		87%	80%	88%
✓ Respect		86%	80%	91%
✓ General Satisfaction		85%	80%	92%
✓ Quality and Appropriateness		82%	80%	93%
● Outcome		77%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	50	48.1%
	Community Support	28	26.9%
	Residential Services	26	25.0%

Age	#	%	State Avg
18-25			9%
26-34	7	10%	18%
35-44	9	13% ▼	26%
45-54	16	22%	19%
55-64	19	26%	18%
65+	21	29% ▲	11%

Ethnicity	#	%	State Avg
Non-Hispanic	64	89% ▲	63%
Hispanic-Other	5	7%	12%
Unknown	3	4%	14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			10%

Gender	#	%	State Avg
Male	54	75% ▲	60%
Female	18	25% ▼	39%
Transgender/Other			0%

Race	#	%	State Avg
White/Caucasian	62	86% ▲	58%
Black/African American	6	8%	18%
Asian	2	3%	1%
Other	2	3%	12%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	10	-20% ▼
Admits	-	2	-100% ▼
Discharges	-	2	-100% ▼
Bed Days	2,920	2,747	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
Periodic Submitted		
6 Month Updates	88%	91%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	78%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	93%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	84%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	95%	63%	-95% ▼
National Recovery Measure (NOMS)						
Self Help		0	0%	N/A	67%	N/A
✓ Social Support		6	75%	60%	89%	15% ▲
✓ Stable Living Situation		8	100%	90%	99%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,788 days	100%	90%	88%	10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	1	3	-67% ▼
Discharges	-	2	-100% ▼
Bed Days	2,879	2,738	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	85%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	96%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	76%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	87%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	95%	63%	-95% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	12%	25%	13%	-13% ▼
Self Help		1	12%	N/A	60%	N/A
Social Support		8	100%	60%	87%	40% ▲
Stable Living Situation		7	88%	95%	95%	-7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	2,127 days	99%	90%	89%	9%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 61 Active Supervised Apartments Programs

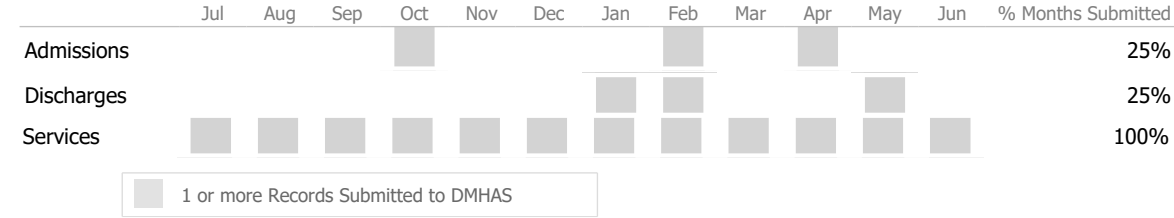
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	30	-7%
Admits	3	1	200% ▲
Discharges	3	5	-40% ▼
Service Hours	493	460	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Periodic Submitted		
6 Month Updates	96%	89%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	65%	62%	-32% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	65%	62%	-65% ▼

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		6	21%	20%	16%	1%
Self Help		1	4%	N/A	44%	N/A
Social Support		26	93%	60%	81%	33% ▲
Stable Living Situation		28	100%	80%	89%	20% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		21	84%	90%	99%	-6%

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

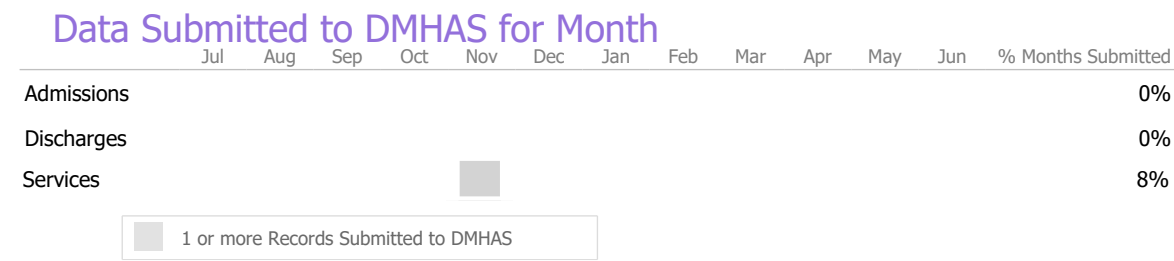
* State Avg based on 32 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	1	18	-93% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Periodic Submitted		
6 Month Updates	100%	95%
Diagnosis		
Valid MH/SU Diagnosis	90%	95%



Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	72%	N/A
Recovery						
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	95%	47%	-95% ▼
National Recovery Measure (NOMS)						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		3	30%	25%	15%	5%
Self Help		0	0%	N/A	52%	N/A
Social Support		10	100%	60%	93%	40% ▲
Stable Living Situation		9	90%	85%	95%	5%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	10%	90%	98%	-80% ▼

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

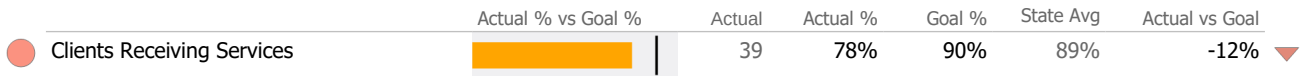
Below Goal

* State Avg based on 19 Active Residential Support Programs

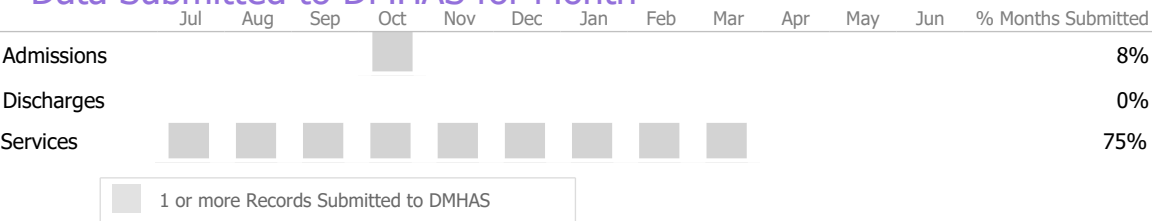
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	50	0%
Admits	1	5	-80% ▼
Discharges	-	1	-100% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	5,210	4,780	9%

Service Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 35 Active Social Rehabilitation Programs