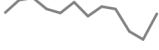


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	66	56	18%	▲
	Admits	27	33	-18%	▼
	Discharges	28	18	56%	▲
	Service Hours	384	393	-2%	
	Bed Days	1,980	2,029	-2%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 62 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		90%	80%	88%
✓ Quality and Appropriateness		89%	80%	93%
✓ Participation in Treatment		88%	80%	92%
✓ Overall		87%	80%	91%
✓ Outcome		82%	80%	83%
✓ General Satisfaction		81%	80%	92%
✓ Respect		81%	80%	91%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	43	65.2%
	Residential Services	23	34.8%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	2	3%	9%	Male	55	83%	▲ 60%
26-34	8	12%	18%	Female	11	17%	▼ 39%
35-44	14	21%	26%	Transgender/Other			0%
45-54	12	18%	19%				
55-64	19	29%	▲ 18%				
65+	11	17%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	47	71%	63%	Black/African American	44	67%	▲ 18%
Hispanic-Other	15	23%	▲ 12%	White/Caucasian	17	26%	▼ 58%
Hisp-Puerto Rican	4	6%	10%	Other	2	3%	12%
Hispanic-Cuban			0%	Asian	1	2%	1%
Hispanic-Mexican			1%	Multiple Races	1	2%	1%
Unknown			▼ 14%	Unknown	1	2%	9%
				Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	40	8%
Admits	7	20	-65% ▼
Discharges	10	4	150% ▲
Service Hours	322	225	43% ▲

Recovery

National Recovery Measure (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		39	91%	85%	86%	6%

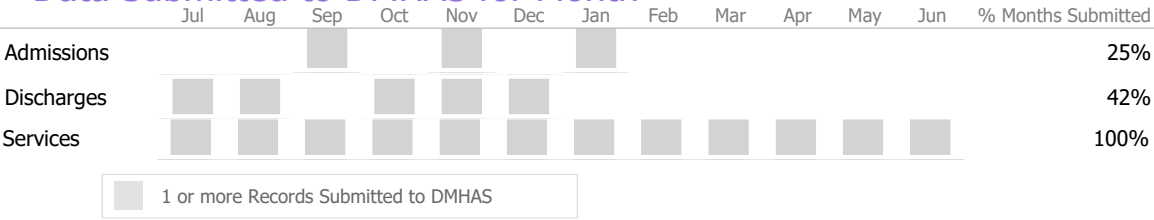
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		32	97%	90%	96%	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Periodic Submitted		
6 Month Updates	38%	79%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	2	-50%	▼
Admits	-	-		
Discharges	1	1	0%	
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Periodic Submitted		
6 Month Updates	N/A	79%

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		0	0%	85%	86%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	96%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													8%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal

✓

 Goal Met Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	16	44% ▲
Admits	20	13	54% ▲
Discharges	17	13	31% ▲
Service Hours	62	168	-63% ▼
Bed Days	1,980	2,029	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	80%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		13	87%	95%	68%	-8%
✓ No Re-admit within 30 Days of Discharge		13	87%	85%	79%	2%
● Follow-up within 30 Days of Discharge		10	77%	90%	88%	-13% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		17	100%	75%	49%	25% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		4	57%	90%	86%	-33% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	151 days	68%	90%	82%	-22% ▼
< 90% 90-110% >110%							

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■		■	■	■	■	100%
Discharges		■	■	■		■	■	■	■	■		■	75%
Services	■	■	■	■	■	■	■			■	■	■	83%
■ 1 or more Records Submitted to DMHAS													

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Transitional Programs