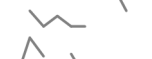


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	304	295	3%
	Admits	24	25	-4%
	Discharges	68	15	353%
	Service Hours	1,042	1,195	-13% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 124 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Outcome		94%	80%	83%
✓ Respect		94%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Access		85%	80%	88%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	304	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	9	3%	9%	Female	194	64%	▲ 39%
26-34	48	16%	18%	Male	110	36%	▼ 60%
35-44	54	18%	26%	Transgender/Other			0%
45-54	57	19%	19%				
55-64	72	24%	18%				
65+	63	21%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	281	92%	▲ 63%	White/Caucasian	293	96%	▲ 58%
Hispanic-Other	10	3%	12%	Black/African American	6	2%	▼ 18%
Hisp-Puerto Rican	6	2%	10%	Other	4	1%	▼ 12%
Unknown	4	1%	▼ 14%	Asian	1	0%	1%
Hispanic-Mexican	3	1%	1%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			9%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	304	295	3%
Admits	24	25	-4%
Discharges	68	15	353% ▲
Service Hours	1,042	1,195	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
Periodic Submitted		
6 Month Updates	1%	50%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													83%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	9%	50%	48%	-41% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	0%	75%	44%	-75% ▼
National Recovery Measure (NOMS)						
Employed		71	23%	30%	26%	-7%
Self Help		17	6%	N/A	22%	N/A
Social Support		141	46%	60%	59%	-14% ▼
Stable Living Situation		147	48%	95%	76%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		189	79%	90%	86%	-11% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	46%	75%	77%	-29% ▼

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 80 Active Standard Outpatient Programs