

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	46	11	318%
	Admits	43	2	2050%
	Discharges	24	2	1100%
	Service Hours	369	-	
	Bed Days	3,036	3,284	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 9 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
● Respect		78%	80%	91%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	36	78.3%
	Residential Services	10	21.7%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	3	7%	9%	Male	37	80%	▲ 60%
26-34	9	20%	18%	Female	9	20%	▼ 39%
35-44	12	26%	26%	Transgender/Other			0%
45-54	10	22%	19%				
55-64	6	13%	18%				
65+	6	13%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	40	87%	▲ 63%	White/Caucasian	30	65%	58%
Hisp-Puerto Rican	5	11%	10%	Black/African American	10	22%	18%
Hispanic-Other	1	2%	12%	Other	3	7%	12%
Hispanic-Cuban			0%	Multiple Races	2	4%	1%
Hispanic-Mexican			1%	Asian	1	2%	1%
Unknown			▼ 14%	Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			9%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	2	1	100% ▲
Discharges	2	2	0%
Bed Days	3,036	3,284	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted		
6 Month Updates	86%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	76%	40% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	87%	-40% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		9	100%	95%	63%	5%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	25%	13%	-25% ▼
Self Help		9	90%	N/A	60%	N/A
✓ Social Support		10	100%	60%	87%	40% ▲
✓ Stable Living Situation		10	100%	95%	95%	5%

Bed Utilization

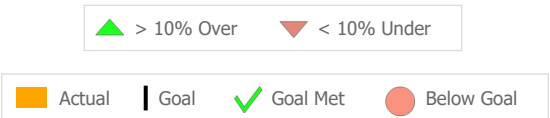
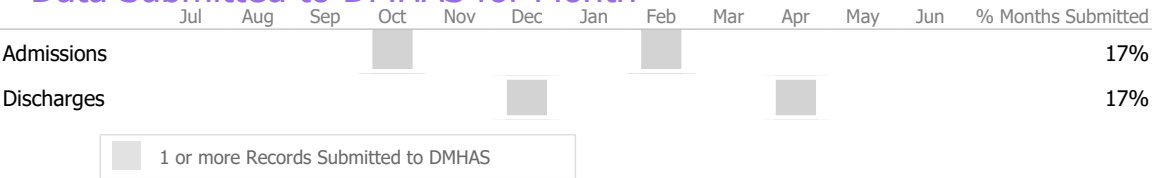
	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	1,928 days	92%	90%	89%	2%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month



* State Avg based on 61 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	1	3500% ▲
Admits	41	1	4000% ▲
Discharges	22	-	
Service Hours	369	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
Periodic Submitted		
6 Month Updates	20%	61%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■				■	■	■		■	■	■	■	67%
Discharges		■	■	■	■	■		■	■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	36%	50%	71%	-14% ▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		7	17%	20%	9%	-3%
Self Help		4	10%	N/A	30%	N/A
✓ Social Support		37	88%	60%	65%	28% ▲
✓ Stable Living Situation		42	100%	80%	61%	20% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		20	100%	90%	81%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs