

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	101	98	3%
	Admits	11	14	-21% ▼
	Discharges	27	14	93% ▲
	Service Hours	10,226	13,363	-23% ▼
	Bed Days	9,081	8,825	3%
	S.Rehab/PHP/IOP	6,774	8,591	-21% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 37 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		89%	80%	88%
✓ General Satisfaction		81%	80%	92%
● Participation in Treatment		76%	80%	92%
● Overall		73%	80%	91%
● Outcome		72%	80%	83%
● Quality and Appropriateness		70%	80%	93%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	68	56.7%
	Residential Services	30	25.0%
	Case Management	22	18.3%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	1	1%	9%	Male	58	57%	60%
26-34	8	8%	18%	Female	43	43%	39%
35-44	20	20%	26%	Transgender/Other			0%
45-54	18	18%	19%				
55-64	29	29% ▲	18%				
65+	25	25% ▲	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	88	87% ▲	63%	White/Caucasian	51	50%	58%
Hisp-Puerto Rican	8	8%	10%	Black/African American	38	38% ▲	18%
Hispanic-Other	3	3%	12%	Other	6	6%	12%
Unknown	2	2% ▼	14%	Multiple Races	4	4%	1%
Hispanic-Cuban			0%	Asian	1	1%	1%
Hispanic-Mexican			1%	Unknown	1	1%	9%
				Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

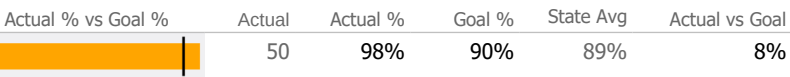
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	68	0%
Admits	5	3	67% ▲
Discharges	18	4	350% ▲
Service Hours	10,084	13,091	-23% ▼
Social Rehab/PHP/IOP Days	6,774	8,591	-21% ▼

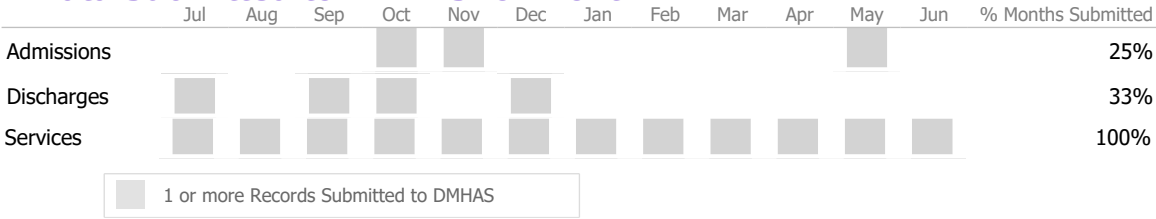
Service Utilization



Clients Receiving Services



Data Submitted to DMHAS for Month



* State Avg based on 35 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	3	2	50% ▲
Discharges	4	3	33% ▲
Bed Days	4,000	4,379	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Periodic Submitted		
6 Month Updates	100%	91%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	80%	78%	20% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	93%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		4	100%	90%	84%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		11	79%	95%	63%	-16% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		14	100%	N/A	67%	N/A
✓ Social Support		12	86%	60%	89%	26% ▲
✓ Stable Living Situation		14	100%	90%	99%	10%

Bed Utilization

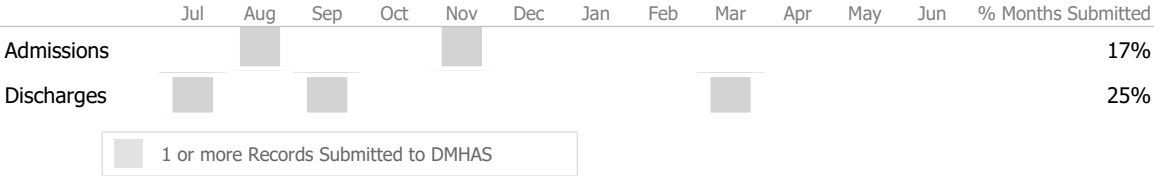
	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	1,335 days	91%	90%	88%	1%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Group Home Programs

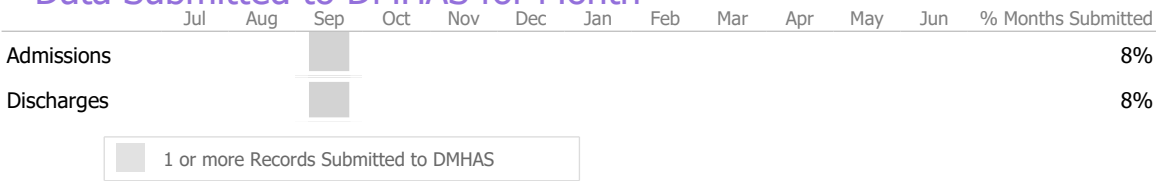
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	1	1	0%
Discharges	1	1	0%
Bed Days	2,175	2,124	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted		
6 Month Updates	100%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month



Discharge Outcomes

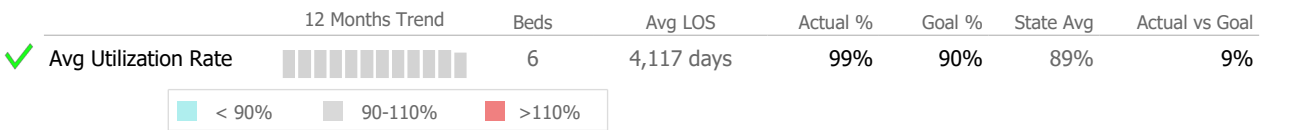
(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	76%	-60% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	87%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		4	57%	95%	63%	-38% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	14%	25%	13%	-11% ▼
Self Help		6	86%	N/A	60%	N/A
Social Support		5	71%	60%	87%	11% ▲
Stable Living Situation		7	100%	95%	95%	5%

Bed Utilization



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 61 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	23	-4%
Admits	1	1	0%
Discharges	3	2	50% ▲
Service Hours	143	272	-48% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Periodic Submitted		
6 Month Updates	0%	79%

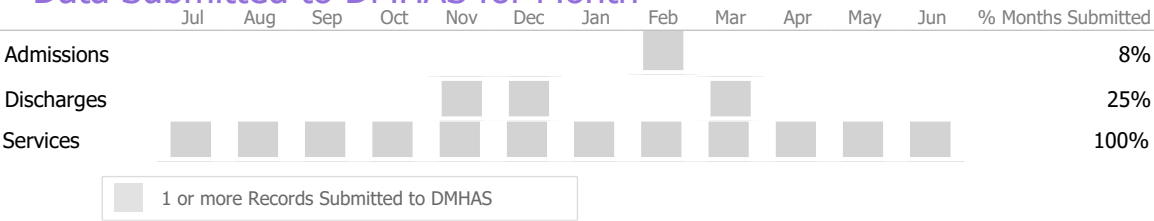
Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		17	77%	85%	86%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		18	95%	90%	96%	5%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	12	-25% ▼
Admits	1	7	-86% ▼
Discharges	1	4	-75% ▼
Bed Days	2,906	2,322	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted		
6 Month Updates	100%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	76%	-60% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	87%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		7	78%	95%	63%	-17% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	25%	13%	-25% ▼
Self Help		8	89%	N/A	60%	N/A
Social Support		7	78%	60%	87%	18% ▲
Stable Living Situation		9	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	595 days	100%	90%	89%	10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													8%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 61 Active Supervised Apartments Programs