

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	112	112	1%
	Admits	24	20	20% ▲
	Discharges	22	22	0%
	Service Hours	1,570	1,525	3%
	Bed Days	10,144	10,316	-2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 91 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Access		92%	80%	88%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Outcome		85%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	44	38.3%
	Case Management	29	25.2%
	Residential Services	14	12.2%
Addiction	Residential Services	18	15.7%
Forensic MH			
	Crisis Services	10	8.7%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	2	2%	9%	Male	62	55%	60%
26-34	14	12%	18%	Female	51	45%	39%
35-44	21	19%	26%	Transgender/Other			0%
45-54	19	17%	19%				
55-64	39	35% ▲	18%				
65+	18	16%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	90	80% ▲	63%	Black/African American	56	50% ▲	18%
Hispanic-Other	13	12%	12%	White/Caucasian	49	43% ▼	58%
Hisp-Puerto Rican	7	6%	10%	Other	4	4%	12%
Hispanic-Mexican	2	2%	1%	Asian	2	2%	1%
Unknown	1	1% ▼	14%	Am. Indian/Native Alaskan	1	1%	1%
Hispanic-Cuban			0%	Unknown	1	1%	9%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	91	95	-4%

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	100%	85%	92%	15% ▲

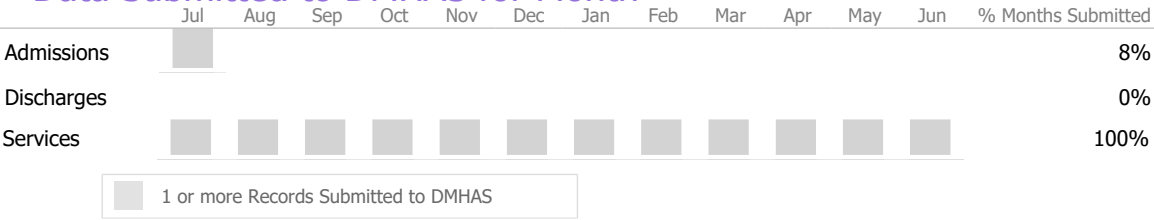
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	99%
Periodic Submitted		
6 Month Updates	100%	78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	16	-13% ▼
Admits	1	2	-50% ▼
Discharges	1	3	-67% ▼
Service Hours	78	73	8%

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	92%	15% ▲

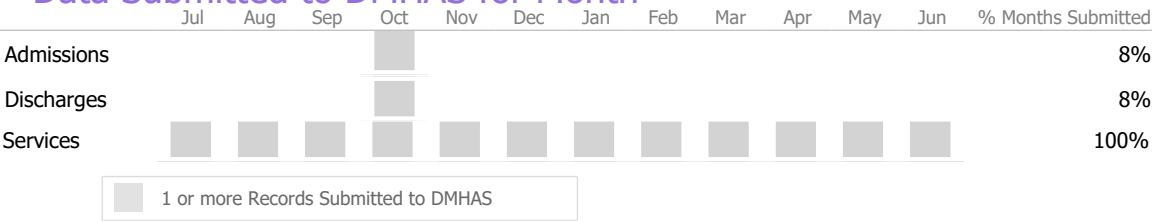
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Periodic Submitted		
6 Month Updates	92%	78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

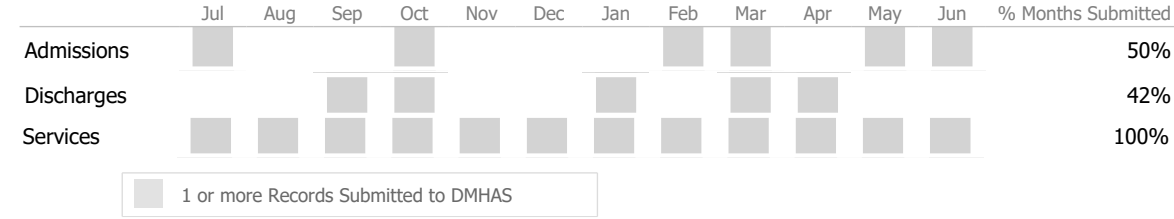
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	39	13% ▲
Admits	7	3	133% ▲
Discharges	6	2	200% ▲
Service Hours	1,401	1,357	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Periodic Submitted		
6 Month Updates	100%	89%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	17%	65%	62%	-48% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		37	95%	65%	62%	30% ▲

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	9%	20%	16%	-11% ▼
Self Help		16	36%	N/A	44%	N/A
Social Support		43	98%	60%	81%	38% ▲
Stable Living Situation		40	91%	80%	89%	11% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		37	97%	90%	99%	7%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	15	-7%
Admits	2	3	-33% ▼
Discharges	1	3	-67% ▼
Bed Days	4,592	4,639	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
Periodic Submitted		
6 Month Updates	100%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	76%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	87%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		13	93%	95%	63%	-2%
National Recovery Measure (NOMS)						
Employed		1	7%	25%	13%	-18% ▼
Self Help		5	36%	N/A	60%	N/A
Social Support		9	64%	60%	87%	4%
Stable Living Situation		14	100%	95%	95%	5%

Bed Utilization

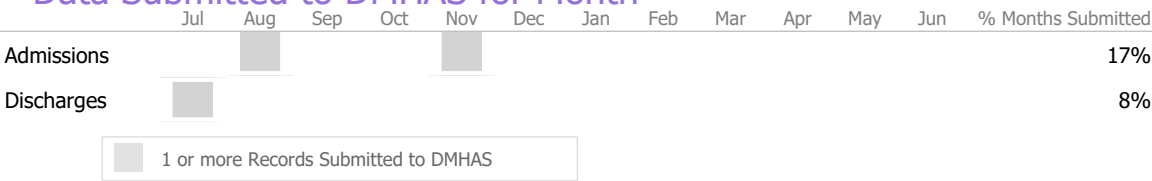
	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	1,395 days	97%	90%	89%	7%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 61 Active Supervised Apartments Programs

Program Activity

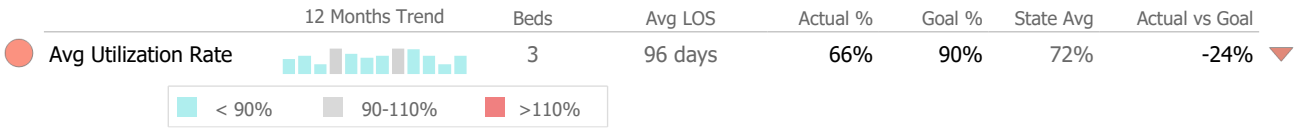
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	7	43% ▲
Admits	8	5	60% ▲
Discharges	9	4	125% ▲
Bed Days	723	595	22% ▲

Discharge Outcomes

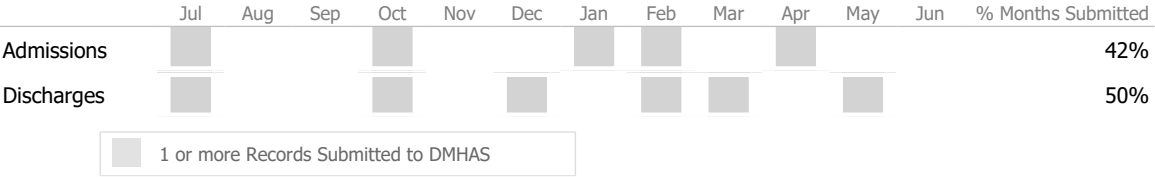
(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		9	100%	85%	97%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		3	100%	90%	53%	10%

Bed Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 8 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	21	-14% ▼
Admits	5	7	-29% ▼
Discharges	5	8	-38% ▼
Bed Days	4,829	5,082	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	85%	44%	-10% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		1	33%	90%	29%	-57% ▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		11	61%	60%	61%	1%
Social Support		14	78%	N/A	86%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	785 days	88%	90%	82%	-2%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													42%
Discharges													42%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 3 Active AIDS Residential Programs