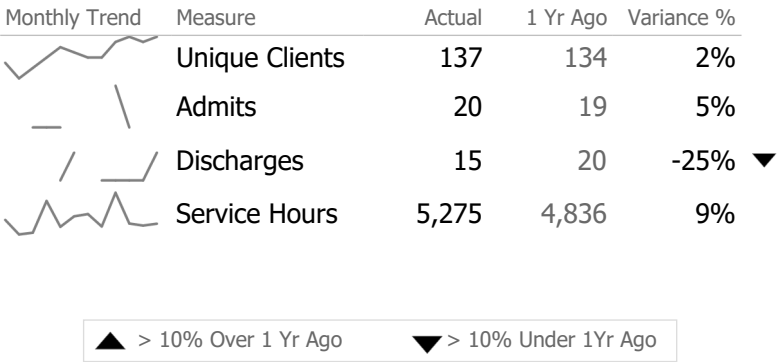
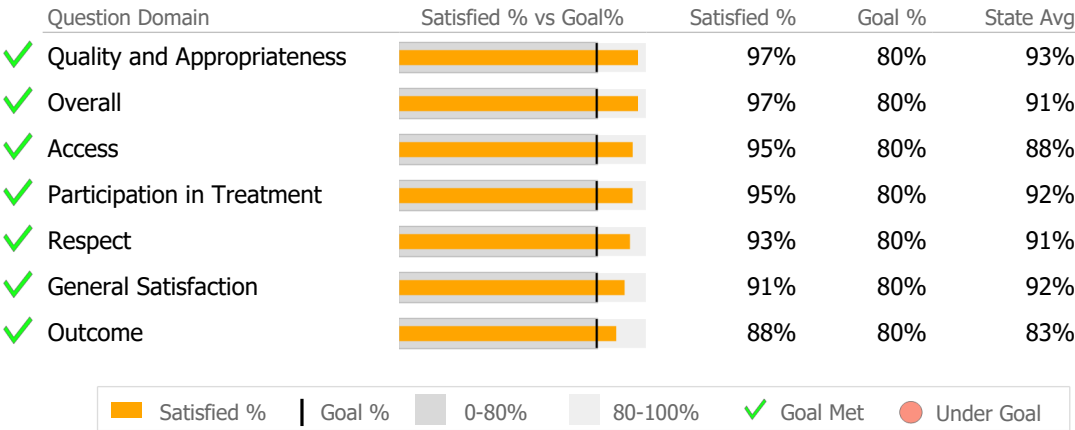


Provider Activity



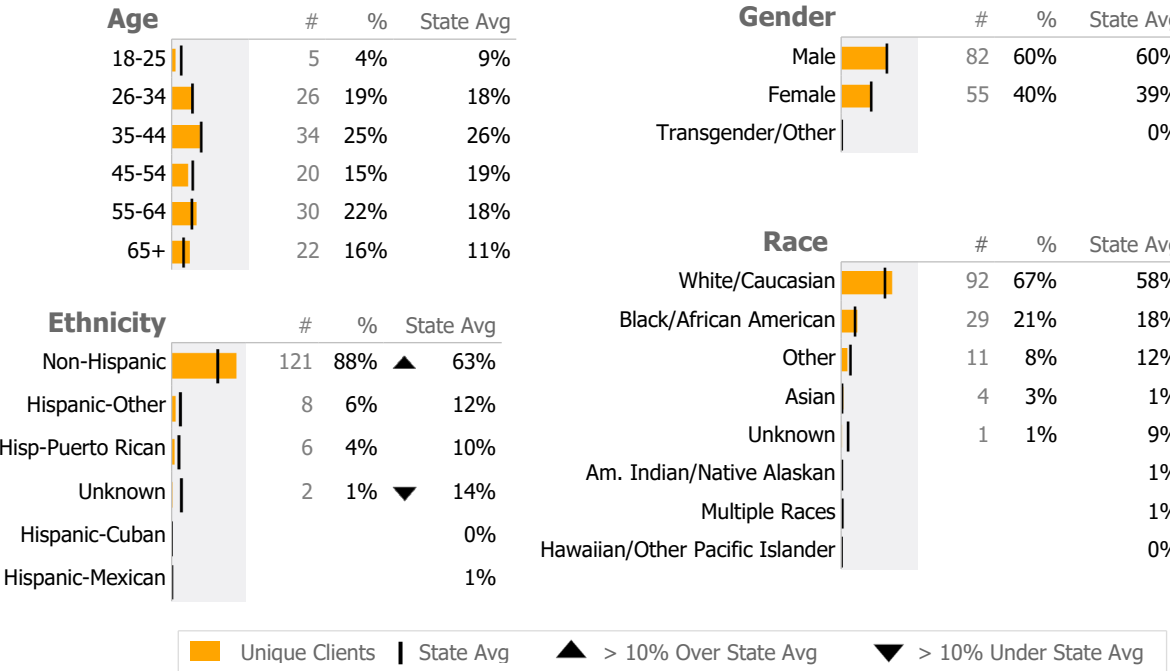
Consumer Satisfaction Survey (Based on 92 FY25 Surveys)



Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	137	100.0%

Client Demographics



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	54	2%
Admits	5	7	-29% ▼
Discharges	6	4	50% ▲
Service Hours	1,617	1,417	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	61%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	50%	71%	50% ▲

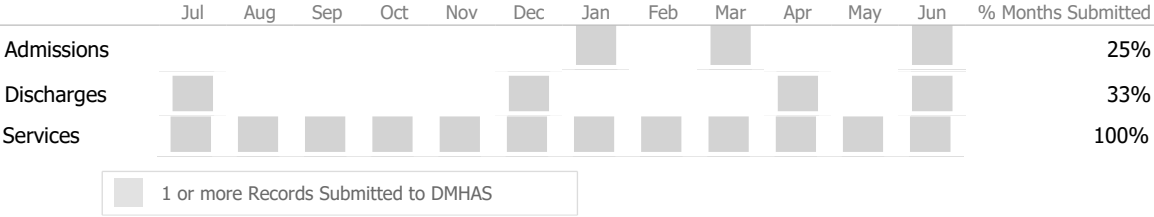
Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		2	4%	20%	9%	-16% ▼
Self Help		53	96%	N/A	30%	N/A
✓ Social Support		53	96%	60%	65%	36% ▲
✓ Stable Living Situation		55	100%	80%	61%	20% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		51	100%	90%	81%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	84	-1%
Admits	15	12	25% ▲
Discharges	9	16	-44% ▼
Service Hours	3,659	3,420	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted		
6 Month Updates	100%	61%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													58%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	78%	50%	71%	28% ▲

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		2	2%	20%	9%	-18% ▼
Self Help		81	98%	N/A	30%	N/A
✓ Social Support		75	90%	60%	65%	30% ▲
✓ Stable Living Situation		82	99%	80%	61%	19% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		74	100%	90%	81%	10%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 30 Active Standard Case Management Programs