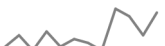


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	323	293	10%
	Admits	111	108	3%
	Discharges	86	87	-1%
	Service Hours	5,348	4,469	20% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 75 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Respect		99%	80%	91%
✓ Outcome		97%	80%	83%
✓ General Satisfaction		96%	80%	92%
✓ Participation in Treatment		93%	80%	92%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	235	72.8%
	Case Management	88	27.2%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	18	6%	9%	Male	216	67%	60%
26-34	68	21%	18%	Female	103	32%	39%
35-44	81	25%	26%	Transgender/Other	4	1%	0%
45-54	61	19%	19%				
55-64	70	22%	18%				
65+	23	7%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	269	83% ▲	63%	White/Caucasian	136	42% ▼	58%
Hisp-Puerto Rican	26	8%	10%	Black/African American	131	41% ▲	18%
Hispanic-Other	21	7%	12%	Other	36	11%	12%
Unknown	5	2% ▼	14%	Multiple Races	8	2%	1%
Hispanic-Mexican	2	1%	1%	Am. Indian/Native Alaskan	5	2%	1%
Hispanic-Cuban			0%	Asian	3	1%	1%
				Hawaiian/Other Pacific Islander	2	1%	0%
				Unknown	2	1%	9%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	88	17% ▲
Admits	38	35	9%
Discharges	29	23	26% ▲
Service Hours	1,712	1,196	43% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	90%
Periodic Submitted		
6 Month Updates	98%	88%

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		32	31%	35%	40%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		73	99%	90%	98%	9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													92%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 35 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	105	3%
Admits	38	38	0%
Discharges	28	37	-24% ▼
Service Hours	3,079	2,721	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
Periodic Submitted		
6 Month Updates	100%	88%

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		38	35%	35%	40%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		83	98%	90%	98%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 35 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	25	-4%
Admits	10	8	25% ▲
Discharges	9	11	-18% ▼
Service Hours	556	552	1%

Recovery

National Recovery Measure (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		7	29%	35%	40%	-6%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		16	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	88%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■		■	■	■				67%
Discharges			■	■					■	■		■	42%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

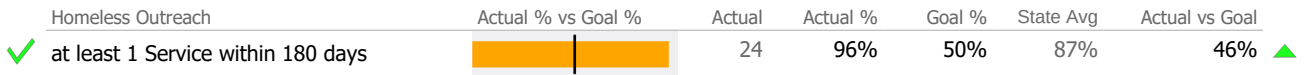
● Below Goal

* State Avg based on 35 Active Employment Services Programs

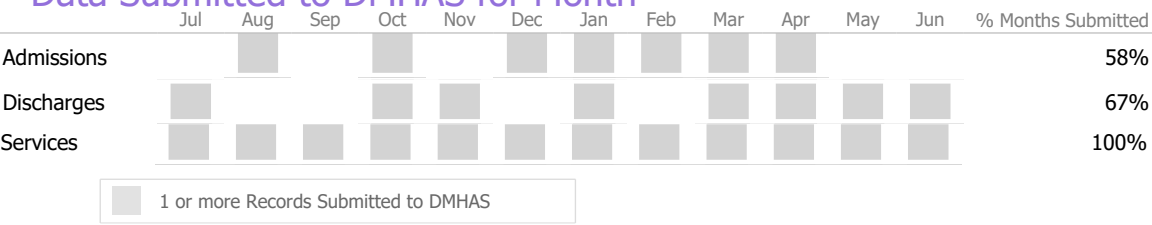
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	79	11% ▲
Admits	25	27	-7%
Discharges	20	16	25% ▲
Service Hours	1	-	

Service Engagement



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs