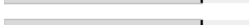


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	154	205	-25%	▼
	Admits	245	307	-20%	▼
	Discharges	239	308	-22%	▼
	Service Hours		-		
	S.Rehab/PHP/IOP	279	335	-17%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 1 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
● Access		0%	80%	88%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	139	89.1%
	IOP	17	10.9%

Client Demographics

Age	#	%	State Avg
18-25	33	22%	▲ 9%
26-34	32	21%	18%
35-44	15	10%	▼ 26%
45-54	27	18%	19%
55-64	23	15%	18%
65+	21	14%	11%

Gender	#	%	State Avg
Male	81	53%	60%
Female	73	47%	39%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	117	76%	▲ 63%
Unknown	18	12%	14%
Hispanic-Other	17	11%	12%
Hisp-Puerto Rican	2	1%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	122	79%	▲ 58%
Other	13	8%	12%
Unknown	9	6%	9%
Black/African American	6	4%	▼ 18%
Asian	3	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	20	-15% ▼
Admits	17	17	0%
Discharges	15	19	-21% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	279	335	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	67%
Periodic Submitted		
6 Month Updates	N/A	78%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													67%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	73%	50%	52%	23% ▲
● Follow-up within 30 Days of Discharge		2	18%	90%	66%	-72% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		15	100%	75%	75%	25% ▲
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		4	21%	30%	32%	-9%
Self Help		2	11%	N/A	6%	N/A
✓ Social Support		16	84%	60%	70%	24% ▲
✓ Stable Living Situation		19	100%	95%	92%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		3	75%	90%	97%	-15% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	139	190	-27%	▼
Admits	228	290	-21%	▼
Discharges	224	289	-22%	▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		211	95%	90%	72%	5%
✓ Community Location Evaluation		221	100%	80%	74%	20% ▲
✓ Follow-up Service within 48 hours		161	99%	90%	89%	9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs