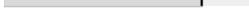


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	270	260	4%
	Admits	216	217	0%
	Discharges	219	204	7%
	Service Hours	105	107	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 4 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
● Access		75%	80%	88%
● Outcome		75%	80%	83%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	270	100.0%

Client Demographics

Age	#	%	State Avg
18-25	29	11%	9%
26-34	44	17%	18%
35-44	91	35%	26%
45-54	45	17%	19%
55-64	33	13%	18%
65+	21	8%	11%

Gender	#	%	State Avg
Male	181	67%	60%
Female	88	33%	39%
Transgender/Other	1	0%	0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	186	69%	▲ 10%
Hispanic-Other	55	20%	12%
Hispanic-Mexican	22	8%	1%
Hispanic-Cuban	3	1%	0%
Non-Hispanic	2	1%	▼ 63%
Unknown	2	1%	▼ 14%

Race	#	%	State Avg
Other	265	98%	▲ 12%
Multiple Races	3	1%	1%
Unknown	2	1%	9%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 18%
Hawaiian/Other Pacific Islander			0%
White/Caucasian			▼ 58%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	270	260	4%
Admits	216	217	0%
Discharges	219	204	7%
Service Hours	105	107	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Periodic Submitted		
6 Month Updates	N/A	46%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		59	22%	35%	36%	-13%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	98%	90%	93%	8%

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 15 Active Employment Services Programs