

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,506	1,455	4%
	Admits	464	507	-8%
	Discharges	489	422	16% ▲
	Service Hours	19,150	19,314	-1%
	Bed Days	1,380	1,458	-5%
	S.Rehab/PHP/IOP	2,337	2,908	-20% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 293 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Respect		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		92%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Access		90%	80%	88%
● Outcome		76%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,233	63.3%
	Community Support	221	11.3%
	Social Rehabilitation	89	4.6%
	Case Management	54	2.8%
	Employment Services	49	2.5%
	ICS	40	2.1%
	Residential Services	6	0.3%
Forensic MH	Forensics Community-based	168	8.6%
Addiction	Medication Assisted Treatment	45	2.3%
	Outpatient	44	2.3%

Age	#	%	State Avg
18-25	159	11%	9%
26-34	244	16%	18%
35-44	265	18%	26%
45-54	231	15%	19%
55-64	282	19%	18%
65+	325	22% ▲	11%

Ethnicity	#	%	State Avg
Non-Hispanic	1,260	83% ▲	63%
Hispanic-Other	102	7%	12%
Unknown	73	5%	14%
Hisp-Puerto Rican	66	4%	10%
Hispanic-Cuban	6	0%	0%
Hispanic-Mexican	4	0%	1%

Gender	#	%	State Avg
Male	777	51%	60%
Female	734	49%	39%
Transgender/Other			0%

Race	#	%	State Avg
White/Caucasian	1,179	78% ▲	58%
Black/African American	161	11%	18%
Other	99	7%	12%
Asian	31	2%	1%
Unknown	28	2%	9%
Am. Indian/Native Alaskan	11	1%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

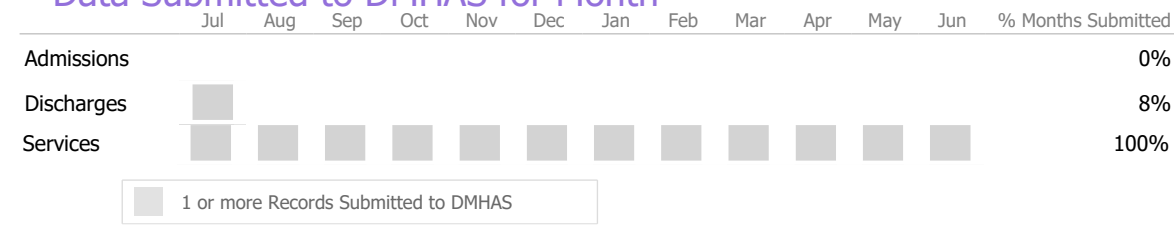
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	23	-13% ▼
Admits	-	-	
Discharges	1	3	-67% ▼
Service Hours	43	57	-24% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	40%	91%
Valid Primary Drug Data	50%	47%
Periodic Submitted		
6 Month Updates	0%	7%
Diagnosis		
Valid MH/SU Diagnosis	95%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	56%	-50% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		17	85%	75%	40%	10%
National Recovery Measure (NOMS)						
Abstinence/Reduced Drug Use		0	0%	55%	26%	-55% ▼
Employed		0	0%	50%	24%	-50% ▼
Not Arrested		0	0%	75%	48%	-75% ▼
Self Help		0	0%	60%	16%	-60% ▼
Social Support		0	0%	N/A	37%	N/A
Stable Living Situation		1	5%	95%	48%	-90% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	68%	90%	48%	-22% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		N/A	N/A	75%	63%	N/A ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

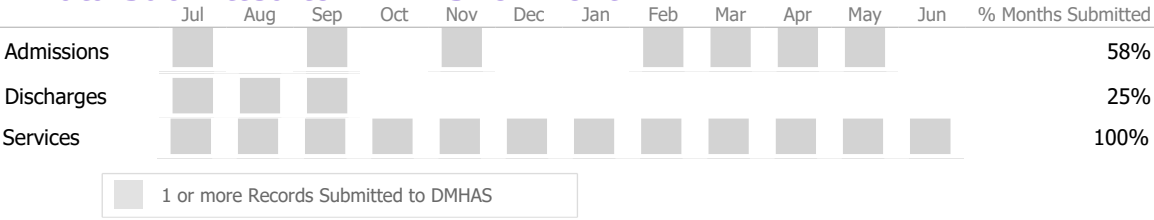
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	17	41% ▲
Admits	9	7	29% ▲
Discharges	3	2	50% ▲
Service Hours	339	163	107% ▲

Data Submission Quality

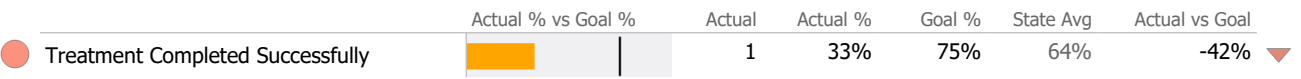
Data Entry	Actual	State Avg
Valid NOMS Data	66%	95%
Valid Primary Drug Data	38%	29%
Periodic Submitted	Actual	State Avg
6 Month Updates	65%	70%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

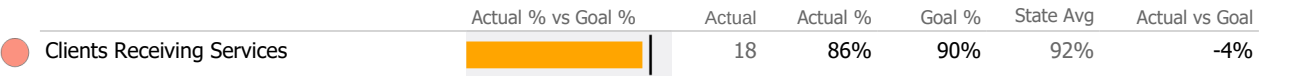


Discharge Outcomes

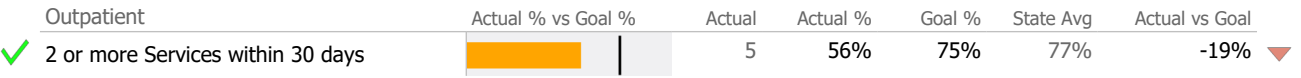
(Data as of Sep 11, 2026)



Service Utilization



Service Engagement



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	219	222	-1%
Admits	50	55	-9%
Discharges	55	50	10%
Service Hours	4,094	3,445	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	91%
Periodic Submitted		
6 Month Updates	85%	89%
Diagnosis		
Valid MH/SU Diagnosis	98%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	26%	65%	62%	-39% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		129	64%	65%	62%	-1%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		36	16%	20%	16%	-4%
Self Help		24	11%	N/A	44%	N/A
✓ Social Support		183	81%	60%	81%	21% ▲
✓ Stable Living Situation		200	89%	80%	89%	9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		163	95%	90%	99%	5%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

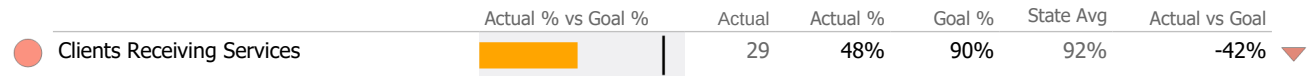
 Goal Met Below Goal

* State Avg based on 32 Active CSP Programs

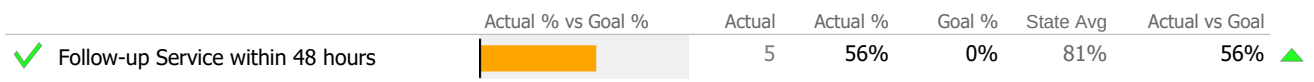
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	160	5%
Admits	27	33	-18% ▼
Discharges	111	16	594% ▲
Service Hours	109	95	14% ▲

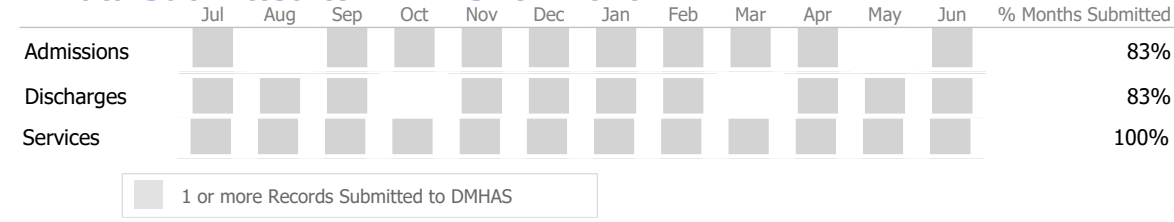
Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,230	1,212	1%
Admits	286	332	-14% ▼
Discharges	259	277	-6%
Service Hours	9,172	10,149	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	89%
Periodic Submitted		
6 Month Updates	19%	50%
Diagnosis		
Valid MH/SU Diagnosis	99%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		31	13%	50%	48%	-37% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		758	65%	75%	44%	-10%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		239	19%	30%	26%	-11% ▼
Self Help		60	5%	N/A	22%	N/A
Social Support		597	48%	60%	59%	-12% ▼
Stable Living Situation		701	56%	95%	76%	-39% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		704	71%	90%	86%	-19% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		106	38%	75%	77%	-37% ▼

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

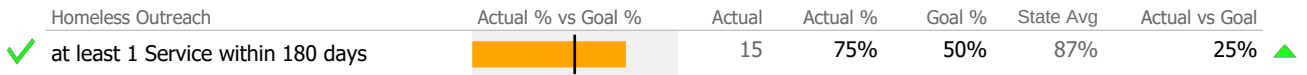
 Goal Met Below Goal

* State Avg based on 80 Active Standard Outpatient Programs

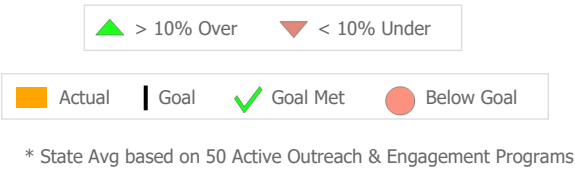
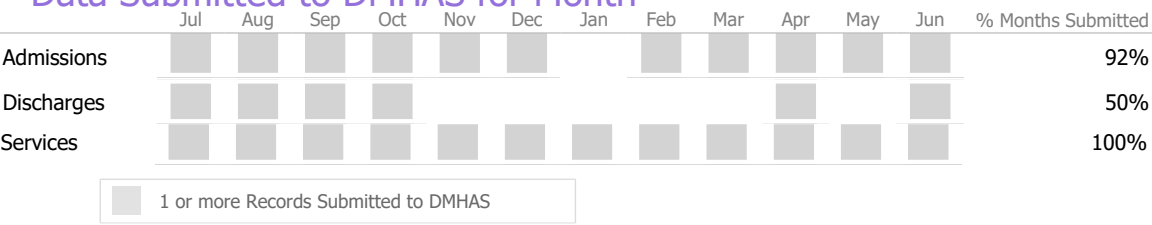
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	37	46%	▲
Admits	20	10	100%	▲
Discharges	8	3	167%	▲
Service Hours	275	336	-18%	▼

Service Engagement



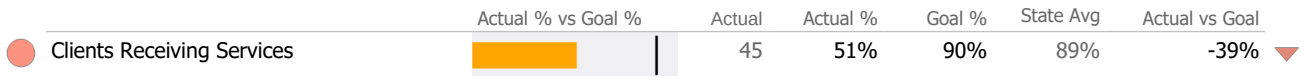
Data Submitted to DMHAS for Month



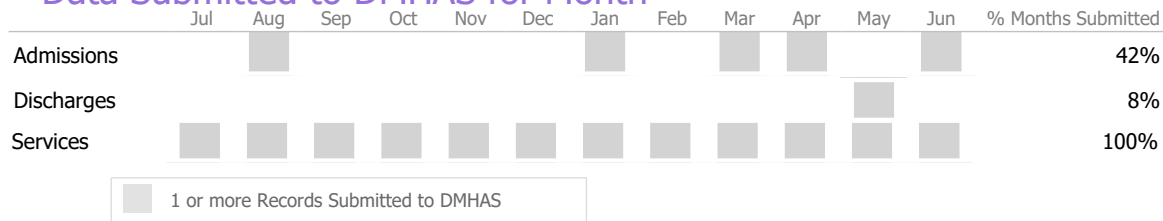
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	83	7%
Admits	9	4	125% ▲
Discharges	1	3	-67% ▼
Service Hours	10	125	-92% ▼
Social Rehab/PHP/IOP Days	2,337	2,908	-20% ▼

Service Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 35 Active Social Rehabilitation Programs

Program Activity

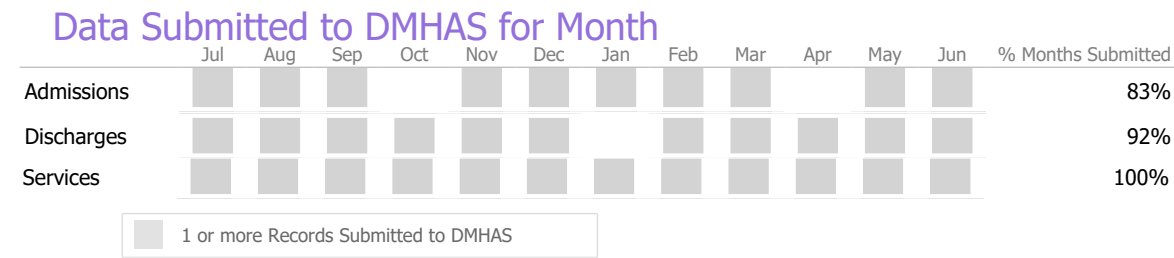
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	45	0%
Admits	31	32	-3%
Discharges	27	31	-13% ▼
Service Hours	71	51	41% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	95%
Valid Primary Drug Data	54%	75%

Periodic Submitted	Actual	State Avg
6 Month Updates	0%	65%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%



Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	52%	50%	62%	2%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		0	0%	75%	37%	-75% ▼

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		29	63%	55%	72%	8%
● Employed		14	30%	50%	38%	-20% ▼
● Not Arrested		21	46%	75%	88%	-29% ▼
● Self Help		5	11%	60%	50%	-49% ▼
● Social Support		33	72%	N/A	82%	N/A
● Stable Living Situation		38	83%	95%	86%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		10	53%	90%	93%	-37% ▼

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	57	-14%	▼
Admits	15	22	-32%	▼
Discharges	12	22	-45%	▼
Service Hours	924	818	13%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	65%	90%
Periodic Submitted		
6 Month Updates	94%	88%

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		17	34%	35%	40%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		38	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													58%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 35 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	4	50% ▲
Admits	3	-	
Discharges	2	1	100% ▲
Bed Days	1,380	1,458	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	85%
Periodic Submitted		
6 Month Updates	100%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	76%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		2	100%	90%	87%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		3	75%	95%	63%	-20% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		2	33%	25%	13%	8%
Self Help		0	0%	N/A	60%	N/A
✓ Social Support		5	83%	60%	87%	23% ▲
✓ Stable Living Situation		6	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	528 days	95%	90%	89%	5%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													17%
Discharges													17%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 61 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	39	3%
Admits	14	12	17% ▲
Discharges	10	14	-29% ▼
Service Hours	4,114	4,075	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Periodic Submitted		
6 Month Updates	95%	91%
Diagnosis		
Valid MH/SU Diagnosis	93%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■			■	■	■	■	■	■	75%
Discharges				■				■		■	■	■	42%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	67%	60%	55%	7%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		28	88%	75%	56%	13% ▲

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		14	34%	30%	28%	4%
Self Help		6	15%	N/A	69%	N/A
✓ Social Support		39	95%	60%	84%	35% ▲
✓ Stable Living Situation		37	90%	60%	91%	30% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	97%	90%	99%	7%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intensive Community Services Programs