

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	4	5	-20%	▼
	Admits				
	Discharges		1	-100%	▼
	Service Hours	101	70	46%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 7 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	4	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25			9%	Female	3	75%	▲ 39%
26-34			▼ 18%	Male	1	25%	▼ 60%
35-44			▼ 26%	Transgender/Other			0%
45-54	1	25%	19%				
55-64	1	25%	18%				
65+	2	50%	▲ 11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	3	75%	▲ 63%	White/Caucasian	3	75%	▲ 58%
Hisp-Puerto Rican	1	25%	▲ 10%	Black/African American	1	25%	18%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			1%	Asian			1%
Hispanic-Other			▼ 12%	Multiple Races			1%
Unknown			▼ 14%	Hawaiian/Other Pacific Islander			0%
				Other			▼ 12%
				Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Supportive Housing

Beth El Center Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2025 - June 2026

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	101	70	46% ▲

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		4	100%	85%	92%	15% ▲

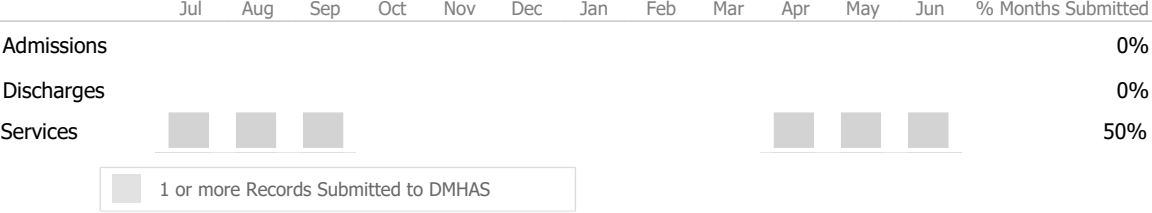
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Periodic Submitted		
6 Month Updates	100%	78%

Data Submitted to DMHAS for Month



* State Avg based on 68 Active Supportive Housing – Development Programs