

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	59	51	16%	▲
	Admits	38	23	65%	▲
	Discharges	25	17	47%	▲
	Service Hours	293	1,676	-83%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 4 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	59	100.0%

Client Demographics

Age	#	%	State Avg
18-25	4	7%	8%
26-34	20	34%	▲ 18%
35-44	12	20%	26%
45-54	14	24%	19%
55-64	7	12%	18%
65+	2	3%	11%

Gender	#	%	State Avg
Male	48	81%	▲ 60%
Female	11	19%	▼ 40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Hispanic-Other	31	53%	▲ 12%
Hisp-Puerto Rican	15	25%	▲ 10%
Hispanic-Cuban	9	15%	▲ 0%
Hispanic-Mexican	4	7%	1%
Non-Hispanic			▼ 63%
Unknown			▼ 13%

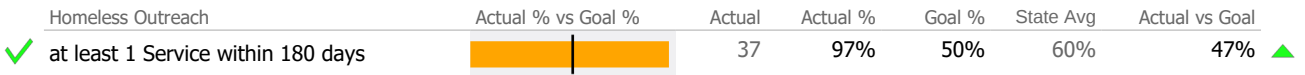
Race	#	%	State Avg
Other	57	97%	▲ 12%
Multiple Races	1	2%	1%
Unknown	1	2%	9%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 18%
Hawaiian/Other Pacific Islander			0%
White/Caucasian			▼ 58%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

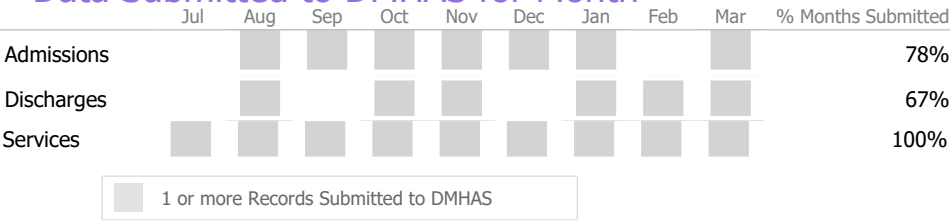
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	51	16%	▲
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Service Engagement



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs