

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	30	31	-3%
	Admits	12	14	-14% ▼
	Discharges	15	10	50% ▲
	Service Hours	20	150	-86% ▼
	Bed Days	4,885	5,652	-14% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 11 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ Overall		91%	80%	91%
✓ Access		91%	80%	88%
✓ General Satisfaction		89%	80%	92%
✓ Quality and Appropriateness		82%	80%	93%
● Respect		70%	80%	91%
● Outcome		70%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	30	100.0%

Client Demographics

Age	#	%	State Avg
18-25	24	80%	▲ 8%
26-34	6	20%	18%
35-44			▼ 26%
45-54			▼ 19%
55-64			▼ 18%
65+			▼ 11%

Gender	#	%	State Avg
Male	25	83%	▲ 60%
Female	4	13%	▼ 40%
Transgender/Other	1	3%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	18	60%	63%
Hisp-Puerto Rican	11	37%	▲ 10%
Hispanic-Other	1	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			▼ 13%

Race	#	%	State Avg
Black/African American	11	37%	▲ 18%
Other	11	37%	▲ 12%
White/Caucasian	5	17%	▼ 58%
Unknown	2	7%	9%
Multiple Races	1	3%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

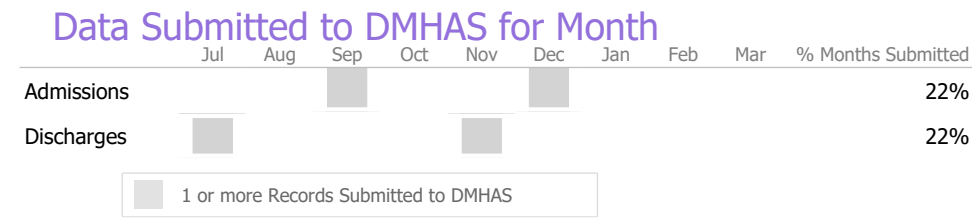
Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	7	-14% ▼
Admits	2	3	-33% ▼
Discharges	2	3	-33% ▼
Bed Days	1,037	902	15% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
Periodic Submitted		
6 Month Updates	100%	91%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%



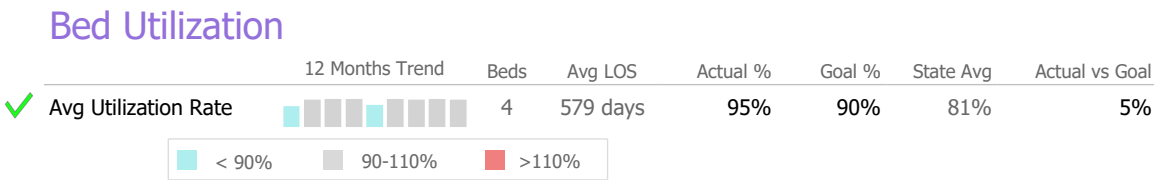
Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	75%	59%	-25% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	75%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		1	100%	90%	82%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		1	20%	75%	52%	-55% ▼



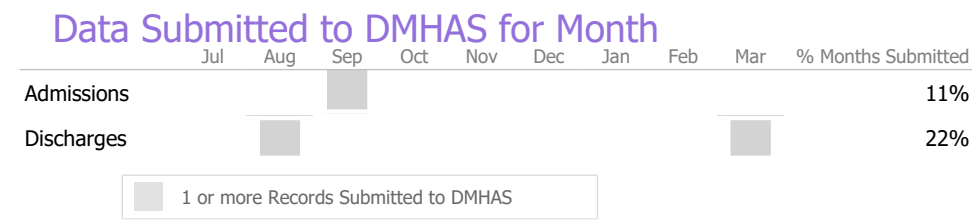
* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	6	-33% ▼
Admits	1	3	-67% ▼
Discharges	2	3	-33% ▼
Bed Days	764	828	-8%

Data Submission Quality

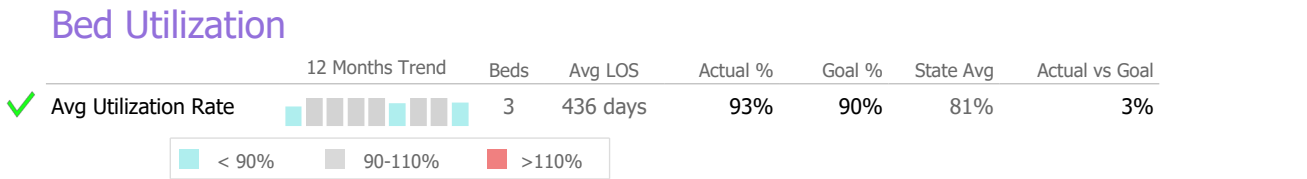
Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted		
6 Month Updates	100%	91%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%



Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	75%	59%	-25% ▼
No Re-admit within 30 Days of Discharge		1	50%	85%	75%	-35% ▼
Follow-up within 30 Days of Discharge		1	100%	90%	82%	10%
Recovery						
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	75%	52%	-75% ▼



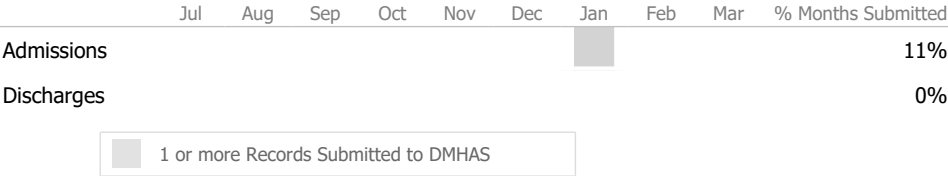
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	4	-25% ▼
Admits	1	2	-50% ▼
Discharges	-	1	-100% ▼
Bed Days	633	691	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted		
6 Month Updates	100%	91%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

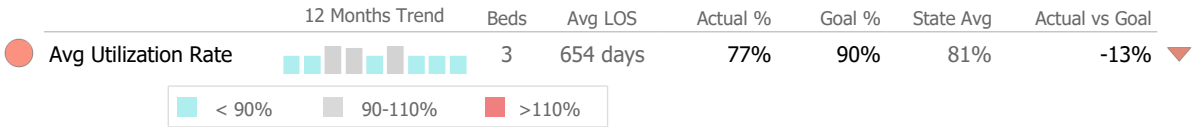
(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	59%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	75%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	82%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	75%	52%	-75% ▼

Bed Utilization



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

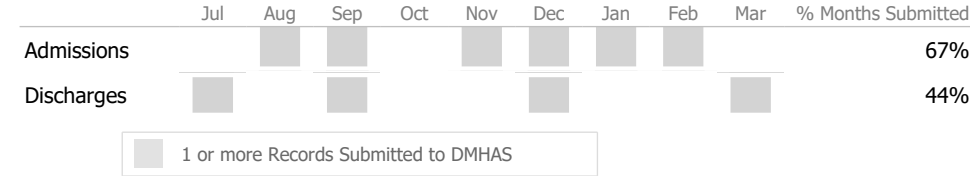
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	9	33% ▲
Admits	6	2	200% ▲
Discharges	6	1	500% ▲
Bed Days	1,492	1,838	-19% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	93%
Periodic Submitted		
6 Month Updates	100%	91%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

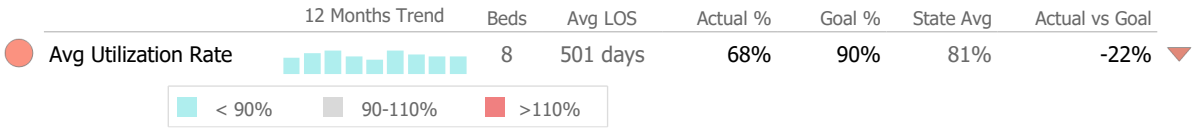
(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	40%	75%	59%	-35% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	75%	15% ▲
Follow-up within 30 Days of Discharge		2	100%	90%	82%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		2	22%	75%	52%	-53% ▼

Bed Utilization



> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% ▲
Admits	2	3	-33% ▼
Discharges	2	1	100% ▲
Bed Days	764	621	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted		
6 Month Updates	100%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	74%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		2	100%	90%	85%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		1	33%	95%	62%	-62% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		1	20%	25%	12%	-5%
Self Help		0	0%	N/A	59%	N/A
✓ Social Support		5	100%	60%	86%	40% ▲
✓ Stable Living Situation		5	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	538 days	93%	90%	89%	3%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										22%
Discharges										22%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs