

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	59	58	2%
	Admits	66	61	8%
	Discharges	66	55	20% ▲
	Service Hours		-	
	Bed Days	5,227	4,751	10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 19 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
✓ Access		95%	80%	88%
✓ Participation in Treatment		94%	80%	92%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	60	100.0%

Client Demographics

Age	#	%	State Avg
18-25	4	7%	8%
26-34	8	13%	18%
35-44	16	27%	26%
45-54	24	40% ▲	19%
55-64	7	12%	18%
65+	1	2%	11%

Gender	#	%	State Avg
Male	59	98% ▲	60%
Female	1	2% ▼	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	39	65%	63%
Hisp-Puerto Rican	20	33% ▲	10%
Unknown	1	2% ▼	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			12% ▼

Race	#	%	State Avg
White/Caucasian	23	38% ▼	58%
Black/African American	18	30% ▲	18%
Unknown	14	23% ▲	9%
Other	5	8%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	24	21% ▲
Admits	24	19	26% ▲
Discharges	24	18	33% ▲
Bed Days	1,758	1,472	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid Primary Drug Data	100%	99%
Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		19	79%	85%	79%	-6%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		24	100%	85%	78%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		4	21%	90%	65%	-69% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		24	100%	75%	65%	25% ▲
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		27	90%	70%	95%	20% ▲
● Employed		16	53%	60%	34%	-7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	80 days	92%	90%	78%	2%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	50	8%
Admits	42	42	0%
Discharges	42	37	14% ▲
Bed Days	3,469	3,279	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	87%
Valid Primary Drug Data	100%	98%
Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		32	76%	70%	78%	6%
✓ No Re-admit within 30 Days of Discharge		40	95%	85%	91%	10%
● Follow-up within 30 Days of Discharge		27	84%	90%	59%	-6%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		42	100%	95%	84%	5%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		42	76%	70%	81%	6%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	89 days	84%	90%	77%	-6%
< 90% 90-110% > 110%							

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
1 or more Records Submitted to DMHAS										

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 20 Active Intermediate/Long Term Res.Tx 3.5 Programs