

Reporting Period: July 2025 - March 2026 (Data as of Jun 09, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	17	20	-15%	▼
	Admits		2	-100%	▼
	Discharges		3	-100%	▼
	Service Hours	187	204	-8%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 10 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		90%	80%	92%
✓ Access		90%	80%	88%
✓ Quality and Appropriateness		89%	80%	93%
✓ Respect		86%	80%	91%
✓ General Satisfaction		80%	80%	92%
✓ Overall		80%	80%	91%
● Outcome		67%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	17	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	1	6%	8%	Male	10	59%	60%
26-34			▼ 18%	Female	7	41%	40%
35-44	4	24%	26%	Transgender/Other			0%
45-54	3	18%	19%				
55-64	4	24%	18%				
65+	5	29%	▲ 11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	17	100%	▲ 63%	White/Caucasian	16	94%	▲ 58%
Hispanic-Cuban			0%	Black/African American	1	6%	▼ 18%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
Hispanic-Other			▼ 12%	Asian			1%
Hisp-Puerto Rican			10%	Multiple Races			1%
Unknown			▼ 13%	Hawaiian/Other Pacific Islander			0%
				Other			▼ 12%
				Unknown			9%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	20	-15% ▼
Admits	-	2	-100% ▼
Discharges	-	3	-100% ▼
Service Hours	187	204	-8%

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	88%	85%	86%	3%

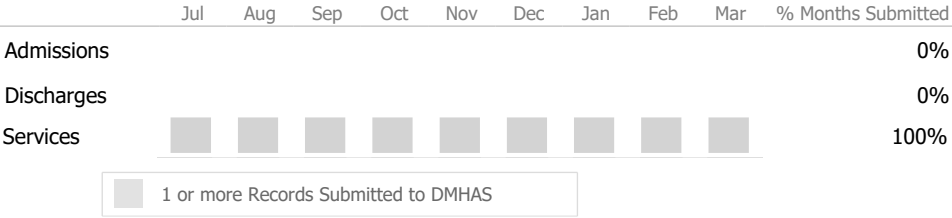
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		17	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Periodic Submitted		
6 Month Updates	88%	84%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs