

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	238	120	99%	▲
	Admits	176	78	126%	▲
	Discharges	140	58	141%	▲
	Service Hours	649	563	15%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 64 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		97%	80%	93%
✓ General Satisfaction		95%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Respect		91%	80%	91%
✓ Outcome		84%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	88	35.9%
	Medication Assisted Treatment	62	25.3%
Forensic SA			
	Forensics Community-based	95	38.8%

Client Demographics

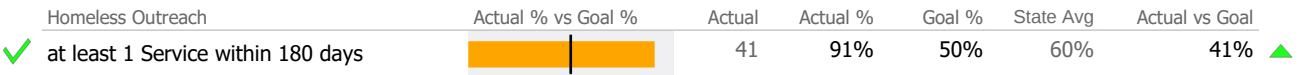
Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	20	8%	8%	Male	136	57%	60%
26-34	53	22%	18%	Female	102	43%	40%
35-44	69	29%	26%	Transgender/Other	1	0%	0%
45-54	50	21%	19%				
55-64	40	17%	18%				
65+	7	3%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	106	44%	▼ 63%	White/Caucasian	120	50%	58%
Hisp-Puerto Rican	59	25%	▲ 10%	Other	59	25%	▲ 12%
Hispanic-Other	56	23%	▲ 12%	Black/African American	48	20%	18%
Unknown	14	6%	13%	Unknown	7	3%	9%
Hispanic-Mexican	4	2%	1%	Am. Indian/Native Alaskan	3	1%	1%
Hispanic-Cuban			0%	Asian	1	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

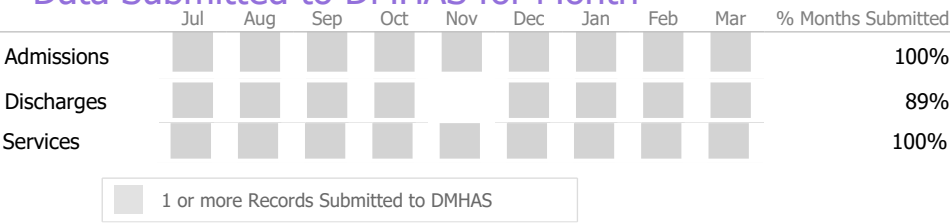
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	46	91% ▲
Admits	45	40	13% ▲
Discharges	56	19	195% ▲
Service Hours	334	246	35% ▲

Service Engagement



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Program Activity

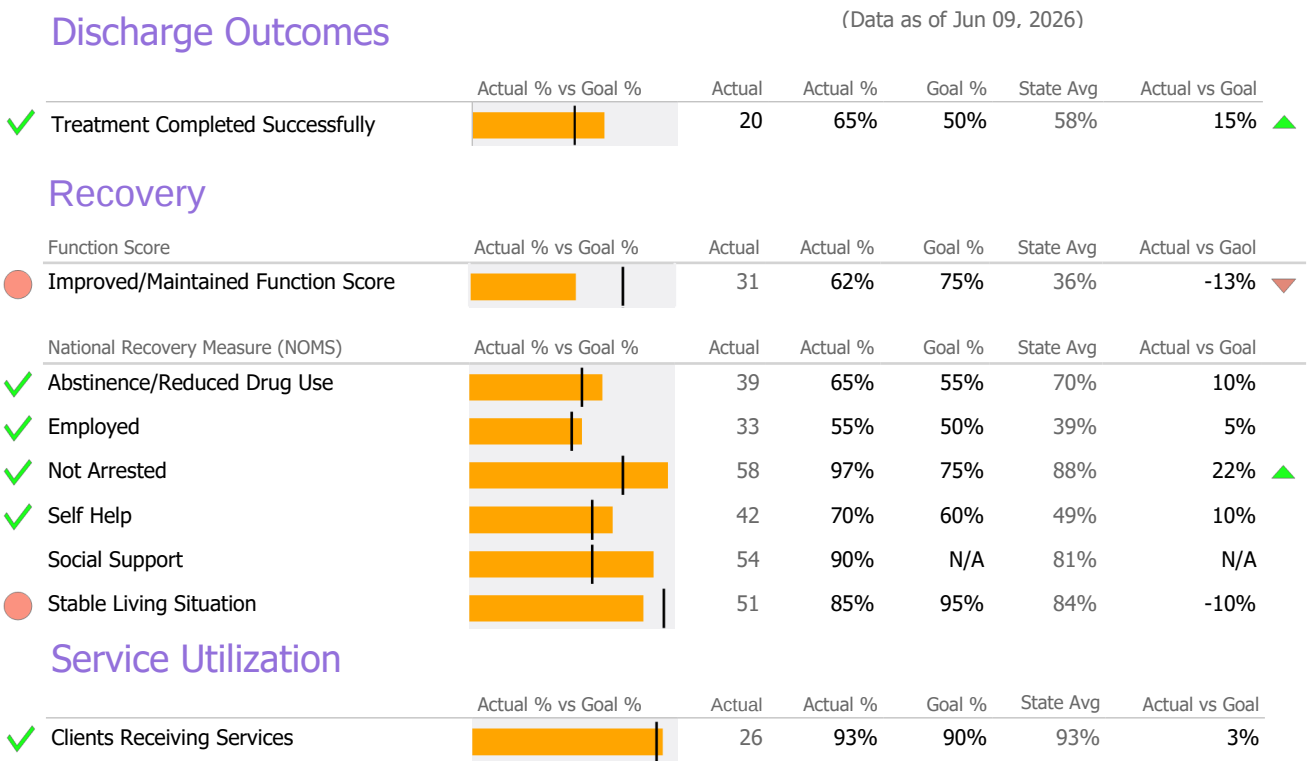
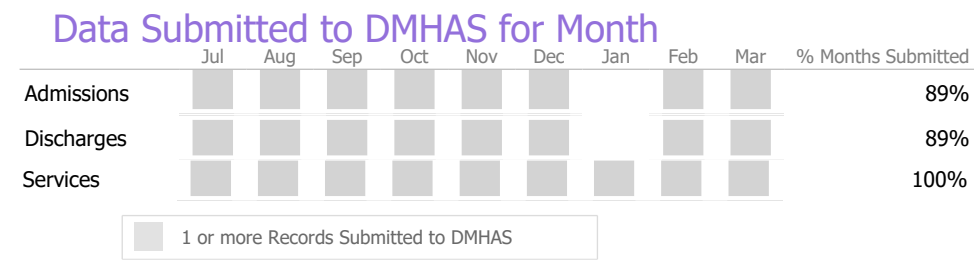
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	73	-21% ▼
Admits	31	38	-18% ▼
Discharges	32	36	-11% ▼
Service Hours	293	307	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	95%
Valid Primary Drug Data	100%	73%

Periodic Submitted	Actual	State Avg
6 Month Updates	100%	80%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%



▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

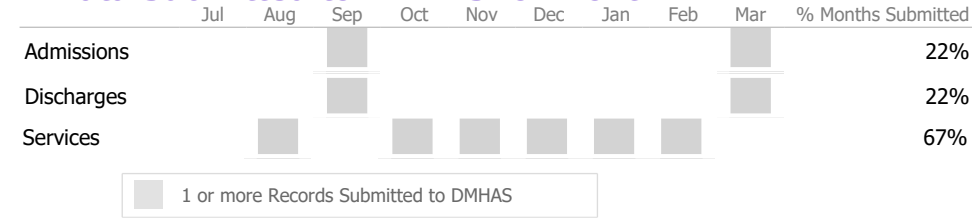
Program Activity

Table with 4 columns: Measure, Actual, 1 Yr Ago, Variance %. Rows include Unique Clients, Admits, Discharges, and Service Hours.

Data Submission Quality

Table with 4 columns: Data Entry, Actual, State Avg. Rows include Valid NOMS Data, Valid Primary Drug Data, Periodic Submitted, 6 Month Updates, and Valid MH/SU Diagnosis.

Data Submitted to DMHAS for Month



Discharge Outcomes

(Data as of Jun 09, 2026)

Table with 7 columns: Function Score, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Rows include Treatment Completed Successfully, Improved/Maintained Function Score, Abstinence/Reduced Drug Use, Employed, Not Arrested, Self Help, Social Support, and Stable Living Situation.

Service Utilization

Table with 7 columns: Clients Receiving Services, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal.

> 10% Over < 10% Under

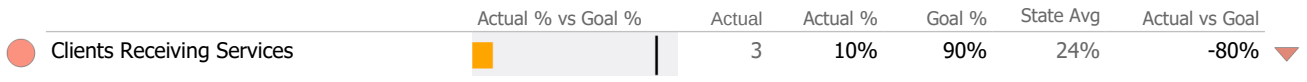
Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Naltrexone Programs

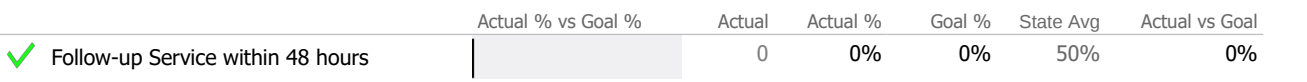
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51		
Admits	52	-	
Discharges	23	-	
Service Hours	3	-	

Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										78%
Services										11%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

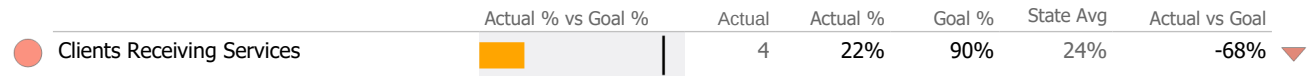
Actual Goal Goal Met Below Goal

* State Avg based on 12 Active Court Liaison-Jail Diversion Programs

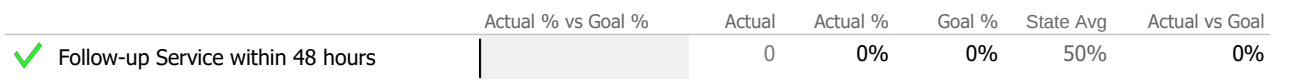
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45		
Admits	45	-	
Discharges	27	-	
Service Hours	3	-	

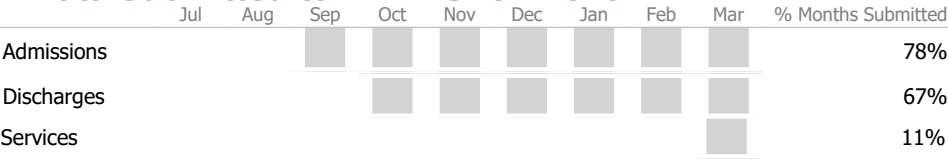
Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month



1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 12 Active Court Liaison-Jail Diversion Programs