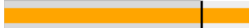
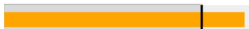


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	44	43	2%
	Admits	5	6	-17% ▼
	Discharges	8	6	33% ▲
	Service Hours	517	518	0%
	Bed Days	6,725	6,978	-4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 38 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ General Satisfaction		97%	80%	92%
✓ Access		97%	80%	88%
✓ Respect		97%	80%	91%
✓ Outcome		91%	80%	83%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	29	65.9%
	Case Management	15	34.1%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	3	7%	8%	Male	30	68%	60%
26-34	12	27%	18%	Female	14	32%	40%
35-44	10	23%	26%	Transgender/Other			0%
45-54	10	23%	19%				
55-64	7	16%	18%				
65+	2	5%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	33	75%	▲ 63%	White/Caucasian	21	48%	58%
Hisp-Puerto Rican	7	16%	10%	Black/African American	15	34%	▲ 18%
Hispanic-Other	3	7%	12%	Other	6	14%	12%
Unknown	1	2%	▼ 13%	Multiple Races	1	2%	1%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
				Asian			1%
				Unknown			9%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	2	3	-33% ▼
Discharges	3	4	-25% ▼
Bed Days	2,148	2,103	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Periodic Submitted		
6 Month Updates	100%	92%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	67%	80%	81%	-13% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge		2	67%	85%	95%	-18% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		2	100%	90%	91%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		8	80%	95%	62%	-15% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		10	100%	N/A	66%	N/A
✓ Social Support		9	90%	60%	86%	30% ▲
✓ Stable Living Situation		10	100%	90%	100%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	525 days	98%	90%	88%	8%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										11%
Discharges										22%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Group Home Programs

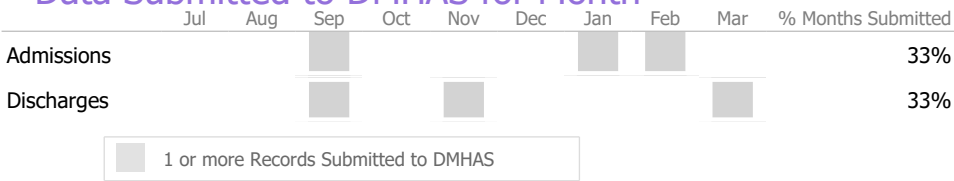
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	20	5%
Admits	3	2	50% ▲
Discharges	5	2	150% ▲
Bed Days	4,577	4,875	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	85%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	93%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month



Discharge Outcomes

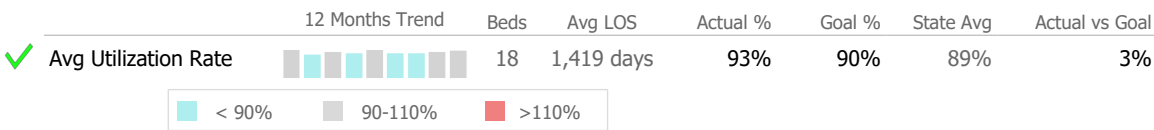
(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	60%	60%	74%	0%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		3	100%	90%	85%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		17	89%	95%	62%	-6%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		5	24%	25%	12%	-1%
Self Help		13	62%	N/A	59%	N/A
✓ Social Support		17	81%	60%	86%	21% ▲
✓ Stable Living Situation		21	100%	95%	95%	5%

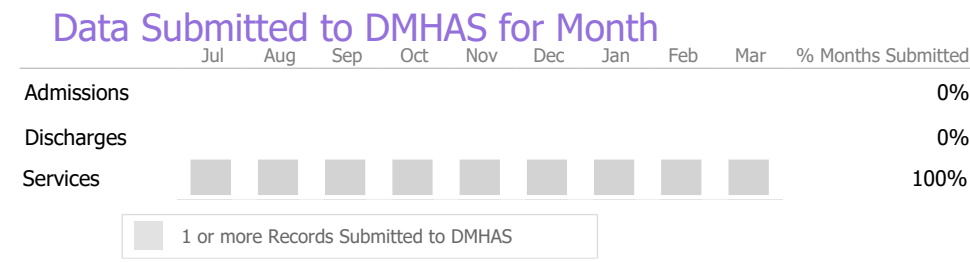
Bed Utilization



* State Avg based on 65 Active Supervised Apartments Programs

Program Activity				Recovery									
Measure	Actual	1 Yr Ago	Variance %	National Recovery Measure (NOMS)				Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Unique Clients	15	14	7%	✓	Stable Living Situation				15	100%	85%	86%	15% ▲
Admits	-	1	-100% ▼										
Discharges	-	-											
Service Hours	517	518	0%	✓	Clients Receiving Services				15	100%	90%	96%	10%

Data Submission Quality			
Data Entry	Actual	State Avg	
Valid NOMS Data		100%	97%
Periodic Submitted	Actual	State Avg	
6 Month Updates		100%	84%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs