

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	177	180	-2%
	Admits	12	19	-37% ▼
	Discharges	45	13	246% ▲
	Service Hours	643	994	-35% ▼
	S.Rehab/PHP/IOP	2,398	3,454	-31% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 65 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		98%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Respect		93%	80%	91%
✓ Outcome		91%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	177	100.0%

Client Demographics

Age	#	%	State Avg
18-25	11	6%	8%
26-34	31	18%	18%
35-44	31	18%	26%
45-54	17	10%	19%
55-64	53	30% ▲	18%
65+	34	19%	11%

Gender	#	%	State Avg
Female	89	50%	40%
Male	86	49% ▼	60%
Transgender/Other	2	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	153	86% ▲	63%
Unknown	16	9%	13%
Hispanic-Other	4	2%	12%
Hisp-Puerto Rican	3	2%	10%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	145	82% ▲	58%
Black/African American	18	10%	18%
Other	6	3%	12%
Unknown	6	3%	9%
Asian	2	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

