

Reporting Period: July 2025 - March 2026 (Data as of Jun 09, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	347	394	-12%	▼
	Admits	142	223	-36%	▼
	Discharges	156	127	23%	▲
	Service Hours	2,881	3,156	-9%	
	Bed Days	12,475	12,865	-3%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 132 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Overall		91%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Access		88%	80%	88%
● Outcome		67%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	147	41.9%
	Crisis Services	28	8.0%
	Residential Services	24	6.8%
Addiction	Case Management	91	25.9%
	Residential Services	61	17.4%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	18	5%	8%	Male	190	55%	60%
26-34	50	14%	18%	Female	151	43%	40%
35-44	76	22%	26%	Transgender/Other	7	2%	0%
45-54	90	26%	19%				
55-64	84	24%	18%				
65+	30	9%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	347	100%	▲ 12%	Black/African American	135	39%	▲ 18%
Unknown	1	0%	▼ 13%	White/Caucasian	104	30%	▼ 58%
Hispanic-Cuban			0%	Multiple Races	74	21%	▲ 1%
Hispanic-Mexican			1%	Other	33	9%	12%
Hisp-Puerto Rican			10%	Am. Indian/Native Alaskan	1	0%	1%
Non-Hispanic			▼ 63%	Asian	1	0%	1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	38	-8%
Admits	4	9	-56% ▼
Discharges	1	4	-75% ▼
Service Hours	451	1,058	-57% ▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		35	100%	85%	86%	15% ▲

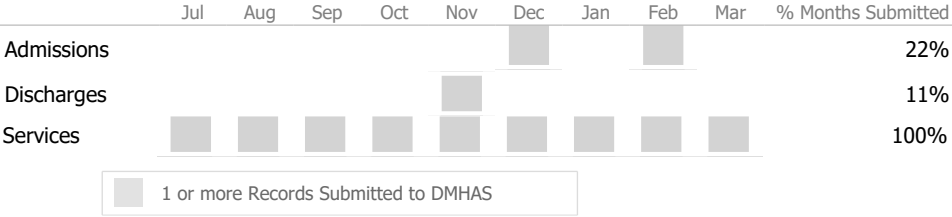
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Periodic Submitted		
6 Month Updates	100%	84%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	2	-	
Discharges	3	-	
Service Hours	270	433	-38% ▼

Recovery

National Recovery Measure (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		14	93%	85%	86%	8%

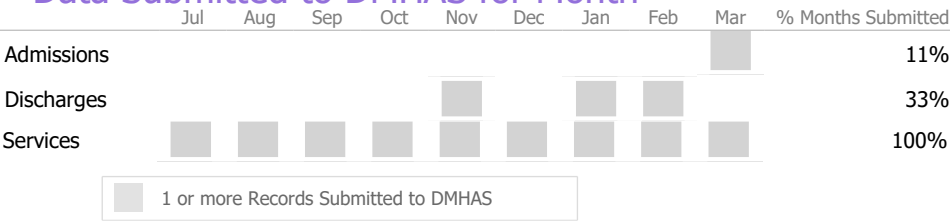
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		12	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Periodic Submitted		
6 Month Updates	100%	84%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

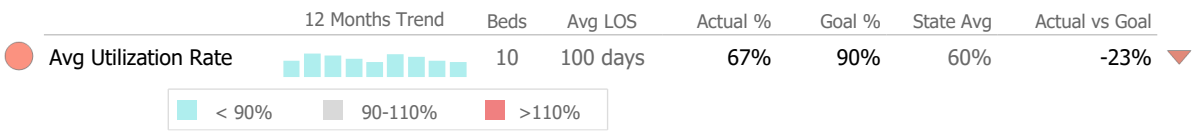
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	27	4%
Admits	21	21	0%
Discharges	23	23	0%
Bed Days	1,831	1,774	3%

Discharge Outcomes

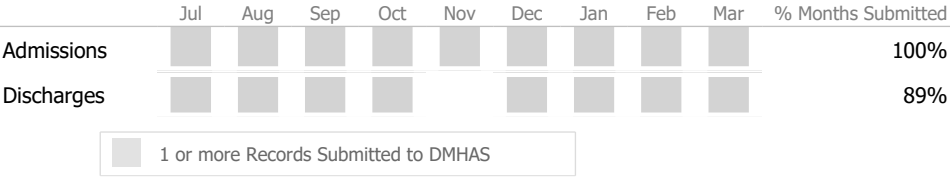
(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		22	96%	85%	90%	11% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		19	100%	90%	56%	10%

Bed Utilization



Data Submitted to DMHAS for Month



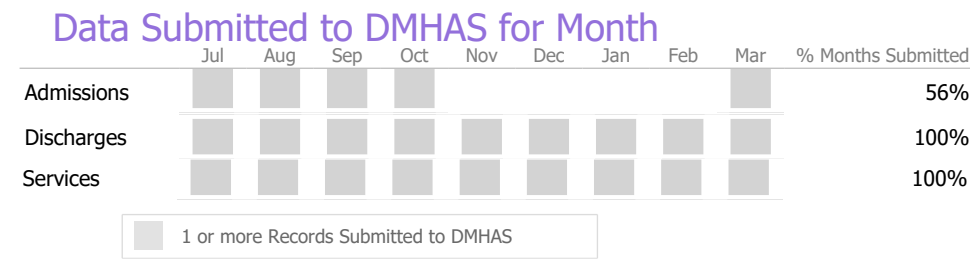
* State Avg based on 13 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	90	113	-20%	▼
Admits	33	77	-57%	▼
Discharges	72	4	1700%	▲
Service Hours	100	98	2%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	72%	92%
Periodic Submitted		
6 Month Updates	100%	43%



Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		23	32%	50%	53%	-18% ▼
Recovery						
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		11	12%	20%	29%	-8%
● Self Help		19	21%	60%	53%	-39% ▼
Social Support		17	18%	N/A	78%	N/A
● Stable Living Situation		12	13%	80%	71%	-67% ▼
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		20	100%	90%	90%	10%

▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

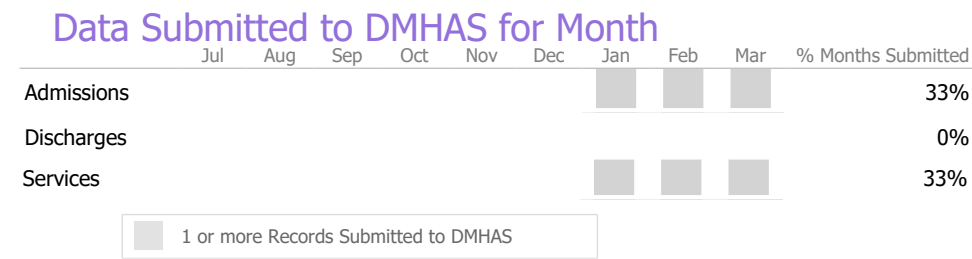
* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13		
Admits	13	-	
Discharges	-	-	
Service Hours	104	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted		
6 Month Updates	N/A	61%



Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	71%	N/A
Recovery						
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		3	23%	20%	9%	3%
Self Help		10	77%	N/A	33%	N/A
✓ Social Support		11	85%	60%	65%	25% ▲
● Stable Living Situation		6	46%	80%	61%	-34% ▼
Service Utilization						
✓ Clients Receiving Services		13	100%	90%	78%	10%

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

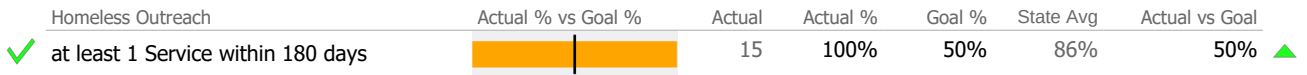
● Below Goal

* State Avg based on 30 Active Standard Case Management Programs

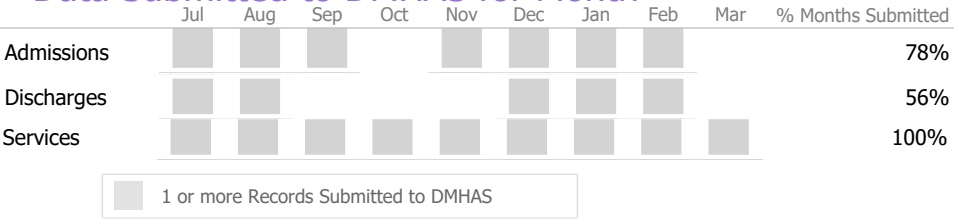
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	30	-23%	▼
Admits	15	22	-32%	▼
Discharges	6	15	-60%	▼
Service Hours	561	330	70%	▲

Service Engagement



Data Submitted to DMHAS for Month



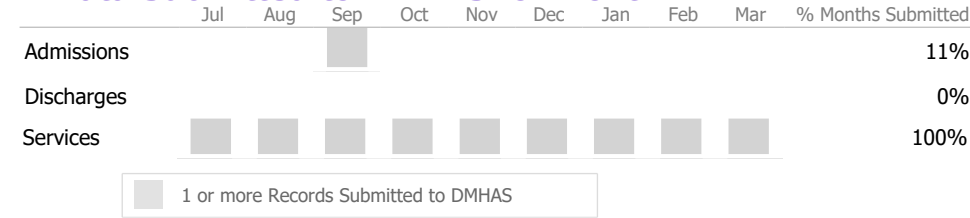
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	14	-29%	▼
Admits	1	5	-80%	▼
Discharges	-	5	-100%	▼
Service Hours	376	244	54%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Periodic Submitted		
6 Month Updates	100%	84%

Data Submitted to DMHAS for Month



Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	86%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	25	-12%	▼
Admits	-	4	-100%	▼
Discharges	-	3	-100%	▼
Service Hours	535	675	-21%	▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		22	100%	85%	86%	15% ▲

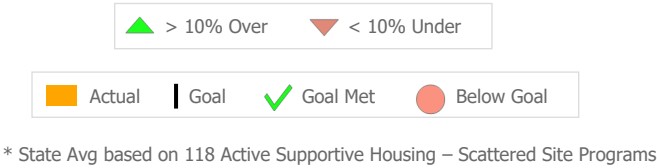
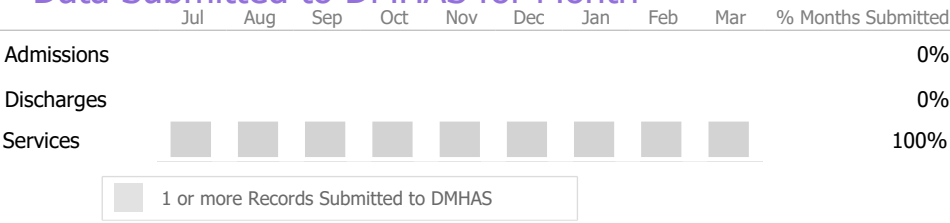
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		22	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Periodic Submitted		
6 Month Updates	100%	84%

Data Submitted to DMHAS for Month



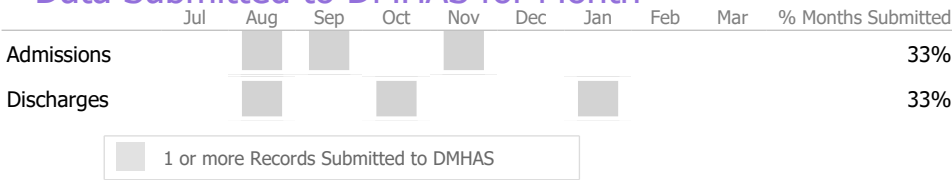
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	14	-36% ▼
Admits	3	7	-57% ▼
Discharges	3	7	-57% ▼
Bed Days	1,708	1,750	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	91%

Data Submitted to DMHAS for Month



Discharge Outcomes

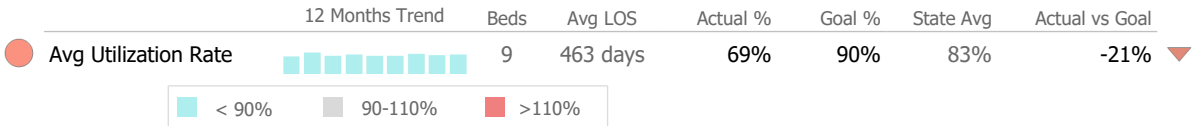
(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	85%	31%	-18% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		1	50%	90%	50%	-40% ▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		8	89%	60%	59%	29% ▲
Social Support		9	100%	N/A	85%	N/A

Bed Utilization



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 3 Active AIDS Residential Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	17	18% ▲
Admits	4	2	100% ▲
Discharges	5	2	150% ▲
Service Hours	269	112	139% ▲

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		14	70%	85%	86%	-15% ▼

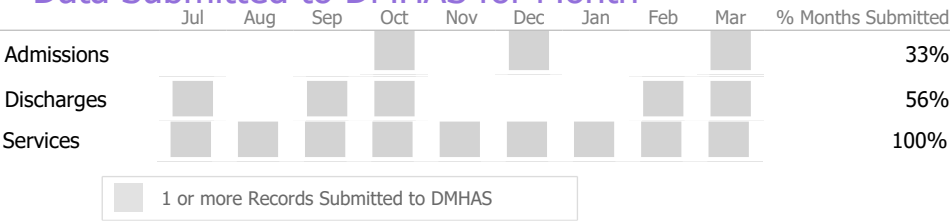
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
Periodic Submitted		
6 Month Updates	100%	84%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	215	205	5%

Recovery

National Recovery Measure (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		9	100%	85%	86%	15% ▲

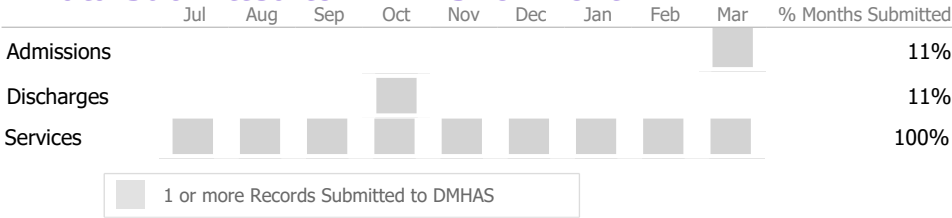
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		8	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	84%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

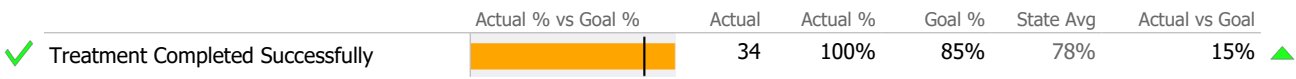
* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

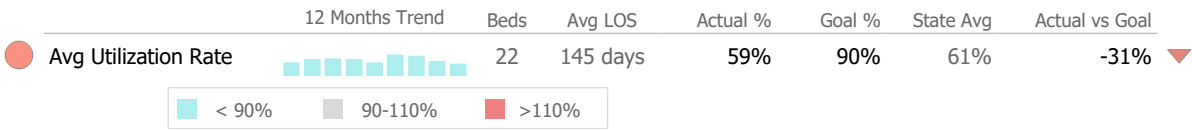
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	72	-28% ▼
Admits	42	66	-36% ▼
Discharges	34	56	-39% ▼
Bed Days	3,578	4,130	-13% ▼

Discharge Outcomes

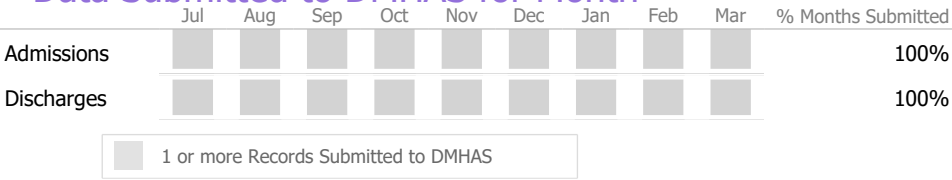
(Data as of Jun 09, 2026)



Bed Utilization



Data Submitted to DMHAS for Month



* State Avg based on 15 Active Recovery House Programs

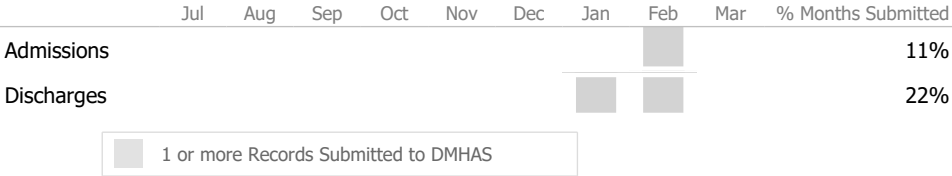
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	14	-21% ▼
Admits	1	4	-75% ▼
Discharges	3	4	-25% ▼
Bed Days	2,595	2,552	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted		
6 Month Updates	100%	91%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

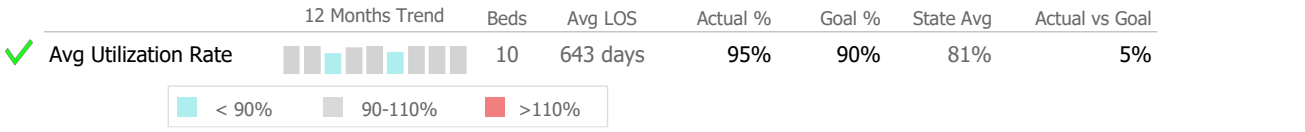
(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	75%	59%	-42% ▼
No Re-admit within 30 Days of Discharge		3	100%	85%	75%	15% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	82%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		7	70%	75%	52%	-5%

Bed Utilization



* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	2	5	-60% ▼
Discharges	5	3	67% ▲
Bed Days	2,763	2,659	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted		
6 Month Updates	100%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	60%	74%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		4	80%	90%	85%	-10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		11	92%	95%	62%	-3%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	25%	12%	-25% ▼
Self Help		12	92%	N/A	59%	N/A
✓ Social Support		13	100%	60%	86%	40% ▲
✓ Stable Living Situation		13	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		12	515 days	84%	90%	89%	-6%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										22%
Discharges										33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs