

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	43	10	330%
	Admits	40	1	3900%
	Discharges	20	1	1900%
	Service Hours	294	-	
	Bed Days	2,289	2,466	-7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 9 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
● Respect		78%	80%	91%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	33	76.7%
	Residential Services	10	23.3%

Client Demographics

Age	#	%	State Avg
18-25	2	5%	8%
26-34	8	19%	18%
35-44	11	26%	26%
45-54	10	23%	19%
55-64	6	14%	18%
65+	6	14%	11%

Gender	#	%	State Avg
Male	34	79%	▲ 60%
Female	9	21%	▼ 40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	38	88%	▲ 63%
Hisp-Puerto Rican	5	12%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			▼ 12%
Unknown			▼ 13%

Race	#	%	State Avg
White/Caucasian	28	65%	58%
Black/African American	10	23%	18%
Multiple Races	2	5%	1%
Other	2	5%	12%
Asian	1	2%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	2	1	100% ▲
Discharges	1	1	0%
Bed Days	2,289	2,466	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted		
6 Month Updates	100%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	74%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		0	0%	90%	85%	-90% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		8	100%	95%	62%	5%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	25%	12%	-25% ▼
Self Help		9	90%	N/A	59%	N/A
✓ Social Support		10	100%	60%	86%	40% ▲
✓ Stable Living Situation		10	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	1,877 days	93%	90%	89%	3%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										22%
Discharges										11%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33		
Admits	38	-	
Discharges	19	-	
Service Hours	294	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
Periodic Submitted		
6 Month Updates	100%	61%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■				■	■	■		■	56%
Discharges		■	■	■	■	■		■	■	78%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	26%	50%	71%	-24% ▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		7	18%	20%	9%	-2%
Self Help		3	8%	N/A	33%	N/A
Social Support		34	87%	60%	65%	27% ▲
Stable Living Situation		39	100%	80%	61%	20% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		20	100%	90%	78%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs