

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	96	93	3%
	Admits	7	10	-30% ▼
	Discharges	27	12	125% ▲
	Service Hours	4,357	10,543	-59% ▼
	Bed Days	6,897	6,609	4%
	S.Rehab/PHP/IOP	2,836	6,860	-59% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	64	55.7%
	Residential Services	30	26.1%
	Case Management	21	18.3%

Consumer Satisfaction Survey

(Based on 37 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		89%	80%	88%
✓ General Satisfaction		81%	80%	92%
● Participation in Treatment		76%	80%	92%
● Overall		73%	80%	91%
● Outcome		72%	80%	83%
● Quality and Appropriateness		70%	80%	93%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1	1%	8%
26-34	7	7% ▼	18%
35-44	19	20%	26%
45-54	16	17%	19%
55-64	29	30% ▲	18%
65+	24	25% ▲	11%

Gender	#	%	State Avg
Male	55	57%	60%
Female	41	43%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	83	86% ▲	63%
Hisp-Puerto Rican	8	8%	10%
Hispanic-Other	3	3%	12%
Unknown	2	2% ▼	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

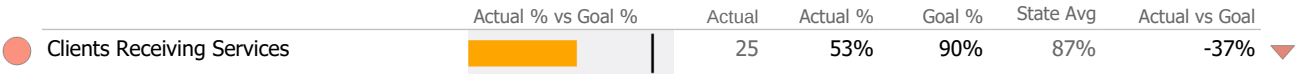
Race	#	%	State Avg
White/Caucasian	49	51%	58%
Black/African American	36	38% ▲	18%
Other	6	6%	12%
Multiple Races	3	3%	1%
Asian	1	1%	1%
Unknown	1	1%	9%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

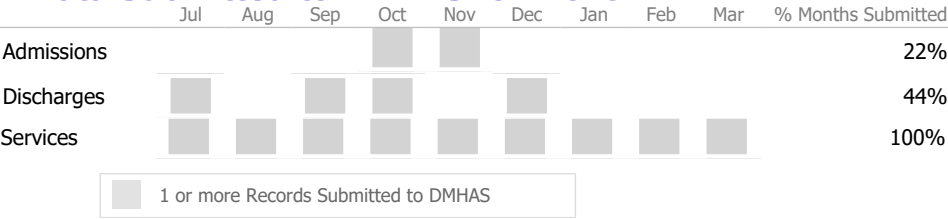
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	66	-3%
Admits	2	2	0%
Discharges	18	4	350% ▲
Service Hours	4,249	10,312	-59% ▼
Social Rehab/PHP/IOP Days	2,836	6,860	-59% ▼

Service Utilization



Data Submitted to DMHAS for Month



* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	3	2	50% ▲
Discharges	4	2	100% ▲
Bed Days	3,090	3,288	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Periodic Submitted		
6 Month Updates	100%	92%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	80%	81%	20% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	95%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		4	100%	90%	91%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		8	67%	95%	62%	-28% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		14	100%	N/A	66%	N/A
✓ Social Support		11	79%	60%	86%	19% ▲
✓ Stable Living Situation		14	100%	90%	100%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	1,339 days	94%	90%	88%	4%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										22%
Discharges										33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	6	17% ▲
Admits	1	-	
Discharges	1	1	0%
Bed Days	1,629	1,612	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted		
6 Month Updates	83%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	74%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		4	57%	95%	62%	-38% ▼
National Recovery Measure (NOMS)						
Employed		1	14%	25%	12%	-11% ▼
Self Help		3	43%	N/A	59%	N/A
Social Support		5	71%	60%	86%	11% ▲
Stable Living Situation		7	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	4,011 days	99%	90%	89%	9%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										11%
Discharges										11%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

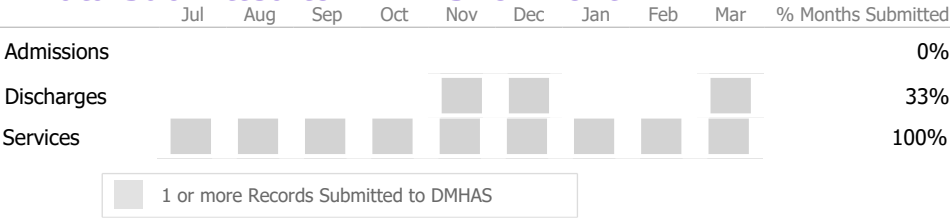
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	23	-9%
Admits	-	1	-100% ▼
Discharges	3	1	200% ▲
Service Hours	108	231	-53% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	84%

Data Submitted to DMHAS for Month



Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		17	81%	85%	86%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		18	100%	90%	96%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	1	5	-80% ▼
Discharges	1	4	-75% ▼
Bed Days	2,178	1,709	27% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	93%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	74%	-60% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		6	75%	95%	62%	-20% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	25%	12%	-25% ▼
Self Help		7	78%	N/A	59%	N/A
Social Support		6	67%	60%	86%	7%
Stable Living Situation		9	100%	95%	95%	5%

Bed Utilization

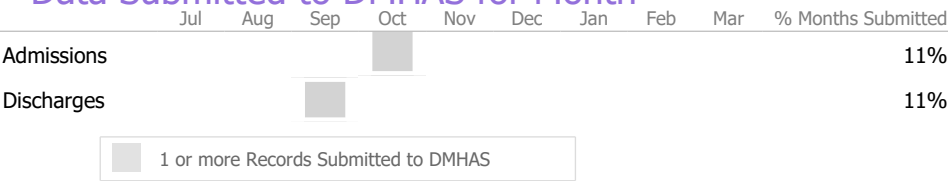
	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	514 days	99%	90%	89%	9%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 65 Active Supervised Apartments Programs