

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	91	89	2%
	Admits	23	19	21% ▲
	Discharges	21	19	11% ▲
	Service Hours	675	866	-22% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 45 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		96%	80%	91%
✓ Overall		96%	80%	91%
✓ Access		96%	80%	88%
✓ Participation in Treatment		95%	80%	92%
● Outcome		77%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	91	100.0%

Client Demographics

Age	#	%	State Avg
18-25	8	9%	8%
26-34	23	25%	18%
35-44	25	27%	26%
45-54	16	18%	19%
55-64	12	13%	18%
65+	7	8%	11%
Gender	#	%	State Avg
Female	47	52%	40% ▲
Male	44	48%	60% ▼
Transgender/Other			0%
Ethnicity	#	%	State Avg
Non-Hispanic	65	71%	63%
Hispanic-Other	20	22%	12%
Hisp-Puerto Rican	5	5%	10%
Unknown	1	1%	13% ▼
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Race	#	%	State Avg
Black/African American	36	40%	18% ▲
White/Caucasian	28	31%	58% ▼
Other	22	24%	12% ▲
Hawaiian/Other Pacific Islander	2	2%	0%
Am. Indian/Native Alaskan	1	1%	1%
Asian	1	1%	1%
Unknown	1	1%	9%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

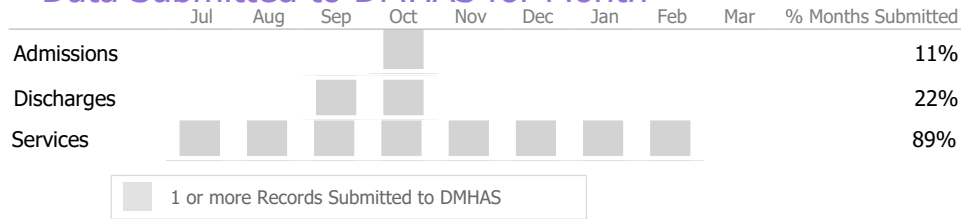
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	19	-5%
Admits	3	4	-25% ▼
Discharges	2	3	-33% ▼
Service Hours	281	287	-2%

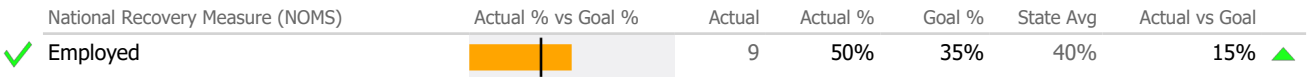
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
Periodic Submitted		
6 Month Updates	100%	92%

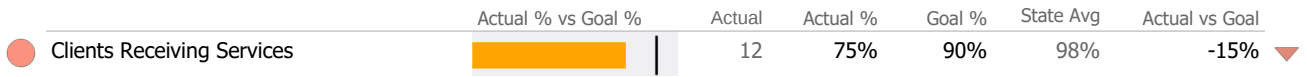
Data Submitted to DMHAS for Month



Recovery



Service Utilization



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 35 Active Employment Services Programs

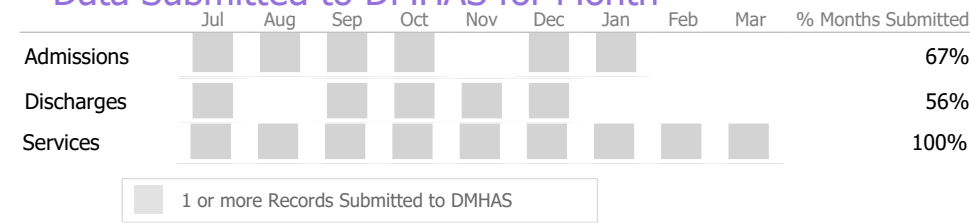
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	85	0%
Admits	20	15	33% ▲
Discharges	19	16	19% ▲
Service Hours	394	579	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
Periodic Submitted		
6 Month Updates	98%	92%

Data Submitted to DMHAS for Month



Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		32	38%	35%	40%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		64	97%	90%	98%	7%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 35 Active Employment Services Programs