

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	108	106	3%
	Admits	19	14	36% ▲
	Discharges	19	17	12% ▲
	Service Hours	1,152	1,166	-1%
	Bed Days	7,628	7,684	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 91 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Access		92%	80%	88%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Outcome		85%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	42	37.8%
	Case Management	29	26.1%
	Residential Services	14	12.6%
Addiction	Residential Services	17	15.3%
Forensic MH			
	Crisis Services	9	8.1%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	2	2%	8%	Male	60	55%	60%
26-34	13	12%	18%	Female	49	45%	40%
35-44	19	17%	26%	Transgender/Other			0%
45-54	19	17%	19%				
55-64	38	35% ▲	18%				
65+	18	17%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	87	80% ▲	63%	Black/African American	53	49% ▲	18%
Hispanic-Other	13	12%	12%	White/Caucasian	48	44% ▼	58%
Hisp-Puerto Rican	6	6%	10%	Other	4	4%	12%
Hispanic-Mexican	2	2%	1%	Asian	2	2%	1%
Unknown	1	1% ▼	13%	Am. Indian/Native Alaskan	1	1%	1%
Hispanic-Cuban			0%	Unknown	1	1%	9%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	69	76	-10%

Recovery

National Recovery Measure (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		15	100%	85%	91%	15% ▲

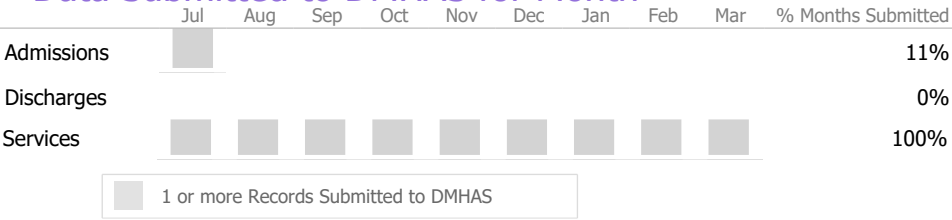
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		15	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	99%
Periodic Submitted		
6 Month Updates	100%	76%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	15	-7%
Admits	1	1	0%
Discharges	1	3	-67% ▼
Service Hours	59	54	9%

Recovery

National Recovery Measure (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		14	100%	85%	91%	15% ▲

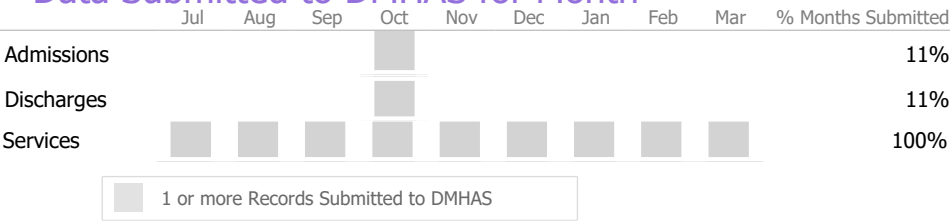
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		13	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Periodic Submitted		
6 Month Updates	100%	76%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	38	11% ▲
Admits	5	2	150% ▲
Discharges	5	2	150% ▲
Service Hours	1,025	1,036	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Periodic Submitted		
6 Month Updates	100%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■			■				■	■	44%
Discharges			■	■			■		■	44%
Services	■	■	■	■		■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	20%	65%	59%	-45% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		34	89%	65%	61%	24% ▲

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	10%	20%	15%	-10% ▼
Self Help		7	17%	N/A	44%	N/A
Social Support		41	98%	60%	81%	38% ▲
Stable Living Situation		38	90%	80%	90%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		37	100%	90%	99%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active CSP Programs

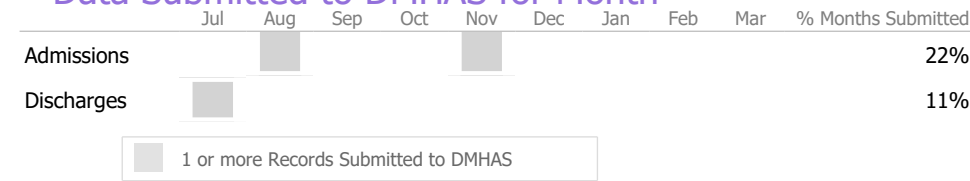
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	15	-7%
Admits	2	3	-33% ▼
Discharges	1	2	-50% ▼
Bed Days	3,409	3,481	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
Periodic Submitted		
6 Month Updates	100%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month



Discharge Outcomes

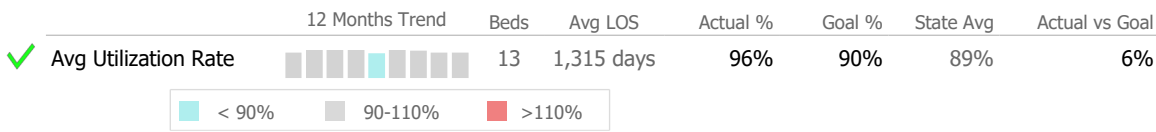
(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	74%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

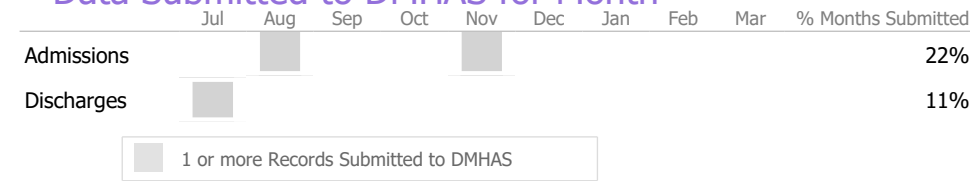
Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		10	77%	95%	62%	-18% ▼
National Recovery Measure (NOMS)						
Employed		0	0%	25%	12%	-25% ▼
Self Help		6	43%	N/A	59%	N/A
Social Support		10	71%	60%	86%	11% ▲
Stable Living Situation		14	100%	95%	95%	5%

Bed Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Program Activity

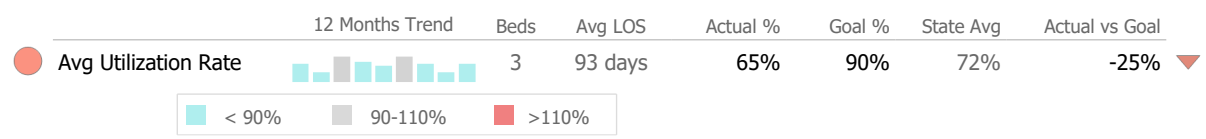
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	5	80% ▲
Admits	6	3	100% ▲
Discharges	8	3	167% ▲
Bed Days	531	371	43% ▲

Discharge Outcomes

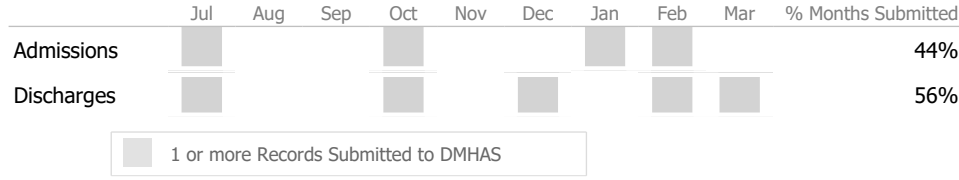
(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		8	100%	85%	100%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		3	100%	90%	45%	10%

Bed Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	19	-11% ▼
Admits	4	5	-20% ▼
Discharges	4	5	-20% ▼
Bed Days	3,688	3,832	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	91%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	85%	31%	-18% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		1	50%	90%	50%	-40% ▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		10	59%	60%	59%	-1%
Social Support		13	76%	N/A	85%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	746 days	90%	90%	83%	0%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										44%
Discharges										44%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 3 Active AIDS Residential Programs