

Reporting Period: July 2025 - March 2026 (Data as of Jun 09, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5,301	5,659	-6%
	Admits	1,335	1,605	-17% ▼
	Discharges	1,607	1,697	-5%
	Service Hours	134	148	-10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 638 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ Respect		93%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Access		91%	80%	88%
✓ Outcome		87%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	5,299	99.0%
	Case Management	52	1.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	39	1%	8%	Male	3,335	63%	60%
26-34	578	11%	18%	Female	1,967	37%	40%
35-44	1,754	33%	26%	Transgender/Other	5	0%	0%
45-54	1,223	23%	19%				
55-64	1,169	22%	18%				
65+	544	10%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	3,932	74%	▲ 63%	White/Caucasian	3,899	73%	▲ 58%
Hisp-Puerto Rican	1,149	22%	▲ 10%	Other	988	19%	12%
Hispanic-Other	145	3%	12%	Black/African American	360	7%	▼ 18%
Unknown	65	1%	▼ 13%	Unknown	27	1%	9%
Hispanic-Cuban	8	0%	0%	Am. Indian/Native Alaskan	19	0%	1%
Hispanic-Mexican	8	0%	1%	Hawaiian/Other Pacific Islander	6	0%	0%
				Asian	5	0%	1%
				Multiple Races	3	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	388	447	-13% ▼
Admits	-	1	-100% ▼
Discharges	47	54	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted	Actual	State Avg
6 Month Updates	0%	46%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		20	49%	50%	61%	-1%

Recovery

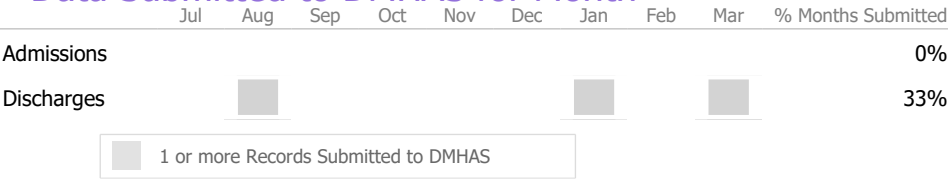
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	75%	37%	-75% ▼

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		31	8%	50%	63%	-42% ▼
Employed		24	6%	40%	35%	-34% ▼
Not Arrested		48	12%	75%	87%	-63% ▼
Self Help		18	5%	60%	37%	-55% ▼
Social Support		46	12%	N/A	80%	N/A
Stable Living Situation		47	12%	90%	80%	-78% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		388	100%	50%	71%	50% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	949	921	3%
Admits	372	351	6%
Discharges	438	389	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted		
6 Month Updates	100%	46%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		269	62%	50%	61%	12% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		888	98%	75%	37%	23% ▲
National Recovery Measure (NOMS)						
● Abstinence/Reduced Drug Use		480	47%	50%	63%	-3%
● Employed		304	30%	40%	35%	-10% ▼
✓ Not Arrested		1015	99%	75%	87%	24% ▲
● Self Help		337	33%	60%	37%	-27% ▼
Social Support		899	88%	N/A	80%	N/A
✓ Stable Living Situation		947	92%	90%	80%	2%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		486	51%	50%	71%	1%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

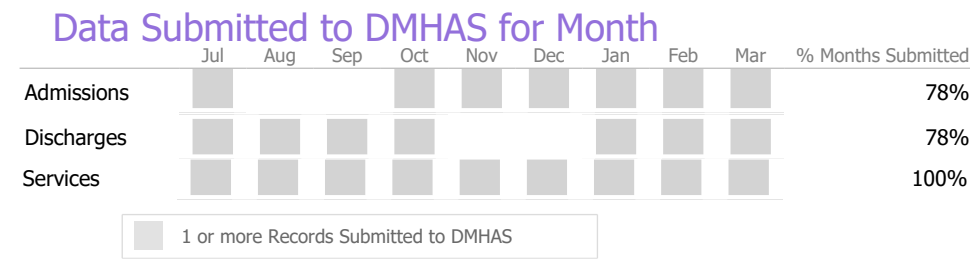
* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	60	-13% ▼
Admits	15	18	-17% ▼
Discharges	16	23	-30% ▼
Service Hours	134	148	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Periodic Submitted		
6 Month Updates	72%	43%



Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	20%	50%	53%	-30% ▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	4%	20%	29%	-16% ▼
Self Help		23	43%	60%	53%	-17% ▼
Social Support		38	72%	N/A	78%	N/A
Stable Living Situation		31	58%	80%	71%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		33	89%	90%	90%	-1%

▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	627	848	-26% ▼
Admits	73	222	-67% ▼
Discharges	66	207	-68% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted		
6 Month Updates	0%	46%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		53	82%	50%	61%	32% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		19	3%	75%	37%	-72% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		430	68%	50%	63%	18% ▲
✓ Employed		297	47%	40%	35%	7%
✓ Not Arrested		622	99%	75%	87%	24% ▲
✓ Self Help		464	74%	60%	37%	14% ▲
Social Support		615	98%	N/A	80%	N/A
✓ Stable Living Situation		594	94%	90%	80%	4%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		541	86%	50%	71%	36% ▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	652	705	-8%
Admits	188	166	13% ▲
Discharges	176	199	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted		
6 Month Updates	99%	46%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		111	65%	50%	61%	15% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		33	5%	75%	37%	-70% ▼
National Recovery Measure (NOMS)						
● Abstinence/Reduced Drug Use		309	45%	50%	63%	-5%
✓ Employed		288	42%	40%	35%	2%
✓ Not Arrested		674	98%	75%	87%	23% ▲
✓ Self Help		428	62%	60%	37%	2%
Social Support		652	95%	N/A	80%	N/A
✓ Stable Living Situation		667	97%	90%	80%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		454	70%	50%	71%	20% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	850	982	-13% ▼
Admits	155	341	-55% ▼
Discharges	220	340	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted		
6 Month Updates	1%	46%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		110	51%	50%	61%	1%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		124	15%	75%	37%	-60% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		531	60%	50%	63%	10%
● Employed		342	39%	40%	35%	-1%
✓ Not Arrested		868	99%	75%	87%	24% ▲
● Self Help		352	40%	60%	37%	-20% ▼
Social Support		677	77%	N/A	80%	N/A
✓ Stable Living Situation		828	94%	90%	80%	4%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		633	74%	50%	71%	24% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	415	492	-16% ▼
Admits	49	133	-63% ▼
Discharges	106	140	-24% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid Primary Drug Data	99%	95%
Periodic Submitted		
6 Month Updates	75%	46%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		80	77%	50%	61%	27% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		60	15%	75%	37%	-60% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		310	73%	50%	63%	23% ▲
✓ Employed		217	51%	40%	35%	11% ▲
✓ Not Arrested		416	99%	75%	87%	24% ▲
● Self Help		247	59%	60%	37%	-1%
Social Support		383	91%	N/A	80%	N/A
✓ Stable Living Situation		387	92%	90%	80%	2%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		309	74%	50%	71%	24% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	695	670	4%
Admits	190	159	19% ▲
Discharges	230	129	78% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid Primary Drug Data	85%	95%
Periodic Submitted		
6 Month Updates	86%	46%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		182	81%	50%	61%	31% ▲
Recovery						
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		160	24%	75%	37%	-51% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		667	90%	50%	63%	40% ▲
✓ Employed		377	51%	40%	35%	11% ▲
✓ Not Arrested		730	98%	75%	87%	23% ▲
● Self Help		384	52%	60%	37%	-8%
Social Support		689	93%	N/A	80%	N/A
✓ Stable Living Situation		674	91%	90%	80%	1%
Service Engagement						
Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		463	67%	50%	71%	17% ▲

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	509	523	-3%
Admits	143	149	-4%
Discharges	162	160	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted		ActualState Avg
6 Month Updates	70%	46%
Diagnosis		ActualState Avg
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		118	75%	50%	61%	25% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		14	3%	75%	37%	-72% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		276	52%	50%	63%	2%
● Employed		202	38%	40%	35%	-2%
✓ Not Arrested		494	93%	75%	87%	18% ▲
● Self Help		270	51%	60%	37%	-9%
Social Support		480	91%	N/A	80%	N/A
● Stable Living Situation		467	88%	90%	80%	-2%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		339	66%	50%	71%	16% ▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 33%
Valid Primary Drug Data		N/A 50%
Periodic Submitted		
6 Month Updates		N/A 0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	49%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	89%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	43%	N/A

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		N/A	N/A	75%	73%	-75% ▼
National Recovery Measure (NOMS)						
Employed		N/A	N/A	50%	8%	-50% ▼
Self Help		N/A	N/A	60%	36%	-60% ▼
Social Support		N/A	N/A	N/A	51%	N/A
Stable Living Situation		N/A	N/A	95%	87%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	55%	N/A ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Partial Hospitalization Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	454	349	30% ▲
Admits	150	65	131% ▲
Discharges	146	56	161% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted		
6 Month Updates	79%	46%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	1	1	1	1	1	1	1	1	1	100%
Discharges	1	1	1	1	1	1	1	1	1	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		87	61%	50%	61%	11% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		10	2%	75%	37%	-73% ▼
National Recovery Measure (NOMS)						
Abstinence/Reduced Drug Use		204	43%	50%	63%	-7%
Employed		172	36%	40%	35%	-4%
Not Arrested		452	94%	75%	87%	19% ▲
Self Help		425	89%	60%	37%	29% ▲
Social Support		261	54%	N/A	80%	N/A
Stable Living Situation		397	83%	90%	80%	-7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		260	57%	50%	71%	7%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs