

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	61	78	-20%	▼
	Admits	39	46	-15%	▼
	Discharges	32	50	-36%	▼
	Service Hours	192	185	4%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 46 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Quality and Appropriateness		78%	80%	93%
Participation in Treatment		78%	80%	92%
General Satisfaction		78%	80%	92%
Overall		78%	80%	91%
Access		76%	80%	88%
Outcome		76%	80%	83%
Respect		75%	80%	91%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	63	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	2%	8%
26-34	10	16%	18%
35-44	18	29%	26%
45-54	20	32%	▲ 19%
55-64	10	16%	18%
65+	4	6%	11%

Gender	#	%	State Avg
Male	47	75%	▲ 60%
Female	16	25%	▼ 40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Hispanic-Other	35	56%	▲ 12%
Hisp-Puerto Rican	20	32%	▲ 10%
Hispanic-Mexican	7	11%	1%
Unknown	1	2%	▼ 13%
Hispanic-Cuban			0%
Non-Hispanic			▼ 63%

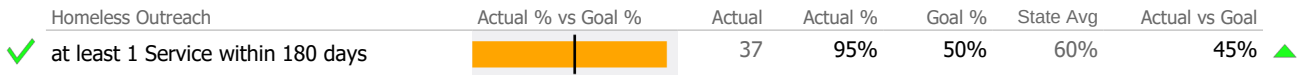
Race	#	%	State Avg
Other	56	89%	▲ 12%
Unknown	3	5%	9%
Black/African American	2	3%	▼ 18%
White/Caucasian	2	3%	▼ 58%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

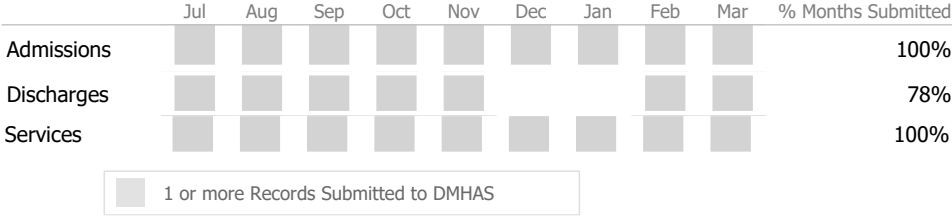
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	78	-22% ▼
Admits	39	46	-15% ▼
Discharges	32	50	-36% ▼
Service Hours	192	185	4%

Service Engagement



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs