

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	593	545	9%
	Admits	364	380	-4%
	Discharges	329	310	6%
	Service Hours	687	1,027	-33% ▼
	Bed Days	12,746	12,737	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 140 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Respect		95%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Access		91%	80%	88%
✓ Outcome		89%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	302	50.6%
	Residential Services	295	49.4%

Client Demographics

Age	#	%	State Avg
18-25	48	8%	8%
26-34	121	20%	18%
35-44	186	31%	26%
45-54	110	19%	19%
55-64	98	17%	18%
65+	29	5%	11%

Gender	#	%	State Avg
Male	494	83%	▲ 60%
Female	101	17%	▼ 40%
Transgender/Other	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	430	72%	63%
Hispanic-Other	76	13%	12%
Hisp-Puerto Rican	64	11%	10%
Unknown	16	3%	13%
Hispanic-Mexican	10	2%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	322	54%	58%
Black/African American	151	25%	18%
Other	108	18%	12%
Unknown	8	1%	9%
Am. Indian/Native Alaskan	3	1%	1%
Asian	3	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	73	-3%
Admits	23	38	-39% ▼
Discharges	31	19	63% ▲
Service Hours	258	556	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
Valid Primary Drug Data	20%	29%
Periodic Submitted		
6 Month Updates	81%	69%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										89%
Services										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	26%	75%	63%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		37	93%	90%	94%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		15	65%	75%	79%	-10%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	114	117	-3%
Admits	108	115	-6%
Discharges	113	110	3%
Bed Days	4,592	4,807	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	95%
Valid Primary Drug Data	100%	96%
Periodic Submitted		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		92	81%	50%	79%	31% ▲
✓ No Re-admit within 30 Days of Discharge		99	88%	85%	92%	3%
● Follow-up within 30 Days of Discharge		58	63%	90%	53%	-27% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		107	95%	75%	93%	20% ▲
National Recovery Measure (NOMS)						
● Abstinence/Reduced Drug Use		67	54%	70%	78%	-16% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	47 days	84%	90%	88%	-6%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 3 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	228	178	28% ▲
Admits	73	55	33% ▲
Discharges	24	22	9%
Service Hours	429	472	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	91%
Valid Primary Drug Data	76%	46%
Periodic Submitted		
6 Month Updates	0%	7%
Diagnosis		
Valid MH/SU Diagnosis	96%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	54%	50%	56%	4%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		63	34%	75%	34%	-41% ▼
National Recovery Measure (NOMS)						
● Abstinence/Reduced Drug Use		57	24%	55%	24%	-31% ▼
● Employed		57	24%	50%	22%	-26% ▼
● Not Arrested		106	45%	75%	45%	-30% ▼
● Self Help		13	6%	60%	15%	-54% ▼
● Social Support		114	48%	N/A	35%	N/A
● Stable Living Situation		123	52%	95%	45%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		65	31%	90%	44%	-59% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		31	42%	75%	63%	-33% ▼

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	189	187	1%
Admits	160	172	-7%
Discharges	161	159	1%
Bed Days	8,154	7,930	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	62%	87%
Valid Primary Drug Data	100%	98%
Periodic Submitted		
6 Month Updates	0%	0%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		144	89%	70%	78%	19% ▲
✓ No Re-admit within 30 Days of Discharge		153	95%	85%	91%	10%
● Follow-up within 30 Days of Discharge		70	49%	90%	59%	-41% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		156	96%	95%	84%	1%
National Recovery Measure (NOMS)						
✓ Abstinence/Reduced Drug Use		156	80%	70%	81%	10% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		48	55 days	62%	90%	77%	-28% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 20 Active Intermediate/Long Term Res.Tx 3.5 Programs