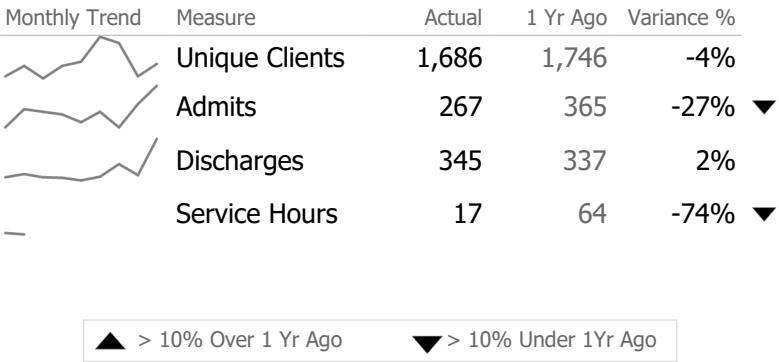
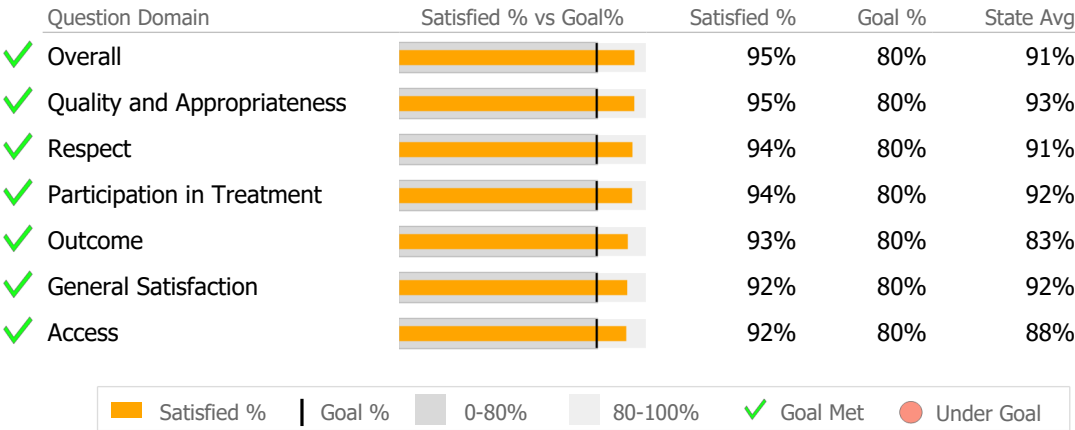


Provider Activity



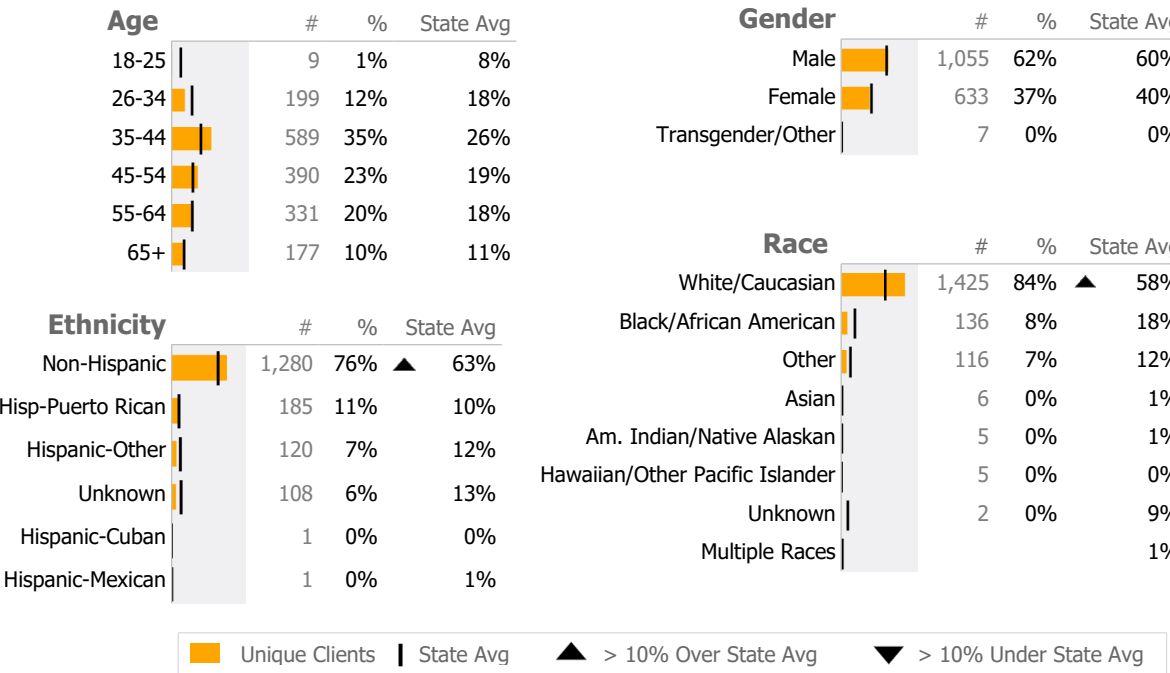
Consumer Satisfaction Survey (Based on 552 FY25 Surveys)



Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,655	93.3%
	Recovery Support	118	6.7%

Client Demographics



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	610	636	-4%
Admits	83	125	-34% ▼
Discharges	90	111	-19% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted		
6 Month Updates	73%	46%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		53	61%	50%	61%	11% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		466	78%	75%	37%	3%
National Recovery Measure (NOMS)						
✓ Abstinence/Reduced Drug Use		332	52%	50%	63%	2%
● Employed		217	34%	40%	35%	-6%
✓ Not Arrested		504	79%	75%	87%	4%
● Self Help		199	31%	60%	37%	-29% ▼
Social Support		460	72%	N/A	80%	N/A
● Stable Living Situation		490	77%	90%	80%	-13% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		515	84%	50%	71%	34% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196	199	-2%
Admits	25	37	-32% ▼
Discharges	21	30	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted		ActualState Avg
6 Month Updates	91%	46%
Diagnosis		ActualState Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	52%	50%	61%	2%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		182	96%	75%	37%	21% ▲
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		137	67%	50%	63%	17% ▲
✓ Employed		119	59%	40%	35%	19% ▲
✓ Not Arrested		199	98%	75%	87%	23% ▲
● Self Help		115	57%	60%	37%	-3%
Social Support		181	89%	N/A	80%	N/A
✓ Stable Living Situation		191	94%	90%	80%	4%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		165	84%	50%	71%	34% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										78%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

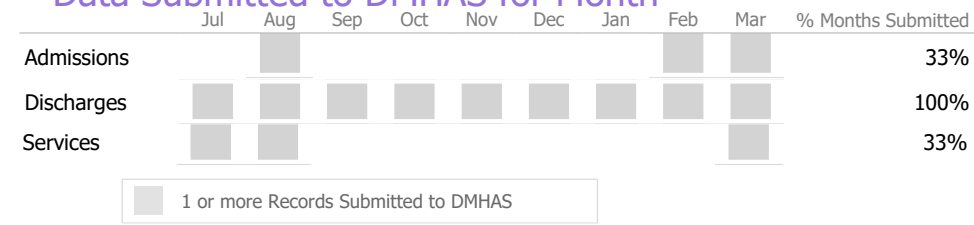
● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	117	192	-39%	▼
Admits	10	63	-84%	▼
Discharges	112	54	107%	▲
Service Hours	17	64	-74%	▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	843	830	2%
Admits	149	140	6%
Discharges	122	142	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid Primary Drug Data	100%	95%
Periodic Submitted		
6 Month Updates	53%	46%
Diagnosis		
Valid MH/SU Diagnosis	99%	97%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Treatment Completed Successfully		65	53%	50%	61%	3%
Recovery						
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		558	70%	75%	37%	-5%
National Recovery Measure (NOMS)						
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		418	48%	50%	63%	-2%
● Employed		238	27%	40%	35%	-13% ▼
● Not Arrested		633	73%	75%	87%	-2%
● Self Help		155	18%	60%	37%	-42% ▼
● Social Support		562	65%	N/A	80%	N/A
● Stable Living Situation		611	70%	90%	80%	-20% ▼
Service Engagement						
Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Length of Stay over 1 Year		672	79%	50%	71%	29% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✔ Goal Met

● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs