

Reporting Period: July 2025 - March 2026 (Data as of Jun 09, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,462	1,502	-3%
	Admits	1,070	1,051	2%
	Discharges	937	1,264	-26% ▼
	Service Hours	27,245	23,051	18% ▲
	Bed Days	4,362	4,358	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 169 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		92%	80%	91%
✓ Overall		91%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ Access		88%	80%	88%
✓ Outcome		86%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	681	33.5%
	Crisis Services	428	21.1%
	Social Rehabilitation	206	10.1%
	ICS	109	5.4%
	Community Support	80	3.9%
	Intake	65	3.2%
	ACT	58	2.9%
	Other	53	2.6%
	Inpatient Services	26	1.3%
Forensic MH	Forensics Community-based	229	11.3%
	Outpatient	69	3.4%
	Case Management	29	1.4%

Client Demographics

Age	#	%	State Avg
18-25	196	13%	8%
26-34	265	18%	18%
35-44	270	19%	26%
45-54	241	17%	19%
55-64	278	19%	18%
65+	209	14%	11%

Gender	#	%	State Avg
Male	849	58%	60%
Female	597	41%	40%
Transgender/Other	16	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	938	64%	63%
Hisp-Puerto Rican	201	14%	10%
Unknown	165	11%	13%
Hispanic-Other	147	10%	12%
Hispanic-Mexican	8	1%	1%
Hispanic-Cuban	3	0%	0%

Race	#	%	State Avg
Black/African American	585	42%	▲ 18%
White/Caucasian	420	30%	▼ 58%
Other	250	18%	12%
Unknown	90	6%	9%
Asian	29	2%	1%
Multiple Races	20	1%	1%
Am. Indian/Native Alaskan	3	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	229	200	15% ▲
Admits	197	152	30% ▲
Discharges	157	159	-1%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		52	85%	0%	81%	85% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

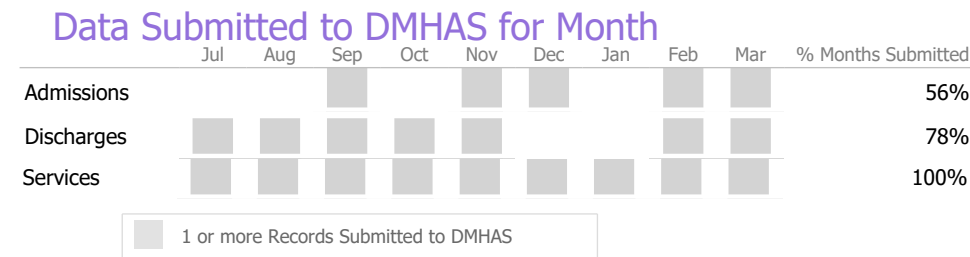
* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	54	7%
Admits	5	7	-29% ▼
Discharges	7	2	250% ▲
Service Hours	3,539	2,884	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
Periodic Submitted		
6 Month Updates	96%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%



Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	14%	65%	58%	-51% ▼
✓ No Re-admit within 30 Days of Discharge		6	86%	85%	95%	1%
✓ Follow-up within 30 Days of Discharge		1	100%	90%	54%	10%
Recovery						
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		28	52%	85%	50%	-33% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		1	2%	15%	8%	-13% ▼
Self Help		56	97%	N/A	67%	N/A
● Social Support		29	50%	60%	71%	-10%
✓ Stable Living Situation		46	79%	60%	89%	19% ▲
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		51	98%	90%	100%	8%

* State Avg based on 11 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	41	-29%	▼
Admits	16	21	-24%	▼
Discharges	16	23	-30%	▼
Service Hours	474	661	-28%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	40%	50%	44%	-10% ▼

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		7	23%	20%	21%	3%
Self Help		30	100%	N/A	100%	N/A
✓ Social Support		25	83%	60%	85%	23% ▲
✓ Stable Living Situation		27	90%	80%	91%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	100%	10%

▲ > 10% Over ▼ < 10% Under

Actual

|

 Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 2 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	2	▼
Admits	-	-	
Discharges	-	2	-100% ▼
Service Hours	-	2	-100% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲

> 10% Over

▼

< 10% Under

■

Actual

|

Goal

✓

Goal Met

●

Below Goal

* State Avg based on 0 Active Re-entry Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	80	114	-30%	▼
Admits	14	16	-13%	▼
Discharges	8	45	-82%	▼
Service Hours	1,679	1,192	41%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Periodic Submitted		ActualState Avg
6 Month Updates	97%	90%
Diagnosis		ActualState Avg
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										44%
Services										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	50%	65%	59%	-15% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		36	49%	65%	61%	-16% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		13	16%	20%	15%	-4%
Self Help		79	99%	N/A	44%	N/A
Social Support		61	76%	60%	81%	16% ▲
Stable Living Situation		76	95%	80%	90%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		72	100%	90%	99%	10%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 32 Active CSP Programs

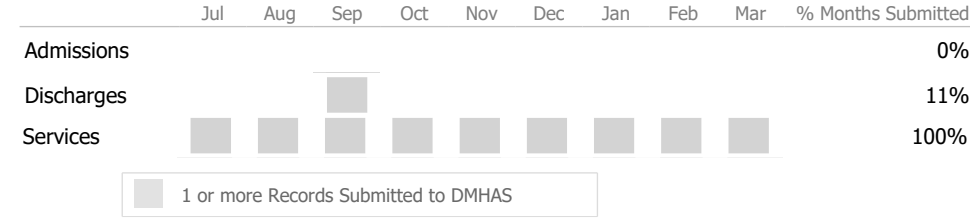
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	74	-11% ▼
Admits	-	5	-100% ▼
Discharges	2	6	-67% ▼
Service Hours	512	586	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
Periodic Submitted		
6 Month Updates	89%	50%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	48%	-50% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		35	53%	75%	41%	-22% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		29	44%	30%	25%	14% ▲
Self Help		66	100%	N/A	22%	N/A
Social Support		58	88%	60%	58%	28% ▲
Stable Living Situation		66	100%	95%	74%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		64	100%	90%	84%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		N/A	N/A	75%	77%	N/A ▼

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 80 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	60	15% ▲
Admits	30	23	30% ▲
Discharges	17	19	-11% ▼
Service Hours	2,091	1,471	42% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	89%
Periodic Submitted		
6 Month Updates	90%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■		■	100%
Discharges	■		■		■	■	■		■	67%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	12%	-50% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		31	53%	75%	63%	-22% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		11	15%	30%	11%	-15% ▼
Self Help		71	100%	N/A	55%	N/A
Social Support		34	48%	60%	72%	-12% ▼
Stable Living Situation		49	69%	95%	76%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		54	100%	90%	99%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		29	97%	75%	82%	22% ▲

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	239	254	-6%
Admits	285	304	-6%
Discharges	282	304	-7%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		276	98%	90%	72%	8%
✓ Community Location Evaluation		282	100%	80%	73%	20% ▲
● Follow-up Service within 48 hours		16	29%	90%	89%	-61% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	28	-7%
Admits	10	12	-17% ▼
Discharges	10	12	-17% ▼
Bed Days	4,362	4,358	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	88%
Periodic Submitted		
6 Month Updates	100%	100%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										67%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	90%	95%	90%	-5%
✓ No Re-admit within 30 Days of Discharge		9	90%	85%	90%	5%
● Follow-up within 30 Days of Discharge		8	89%	90%	89%	-1%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		8	42%	75%	42%	-33% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		16	505 days	99%	90%	99%	9%

< 90%

90-110%

>110%

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 1 Active Non-Certified Subacute Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	230	282	-18%	▼
Admits	276	347	-20%	▼
Discharges	271	347	-22%	▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		254	94%	90%	72%	4%
✓ Community Location Evaluation		264	98%	80%	73%	18% ▲
● Follow-up Service within 48 hours		24	43%	90%	89%	-47% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

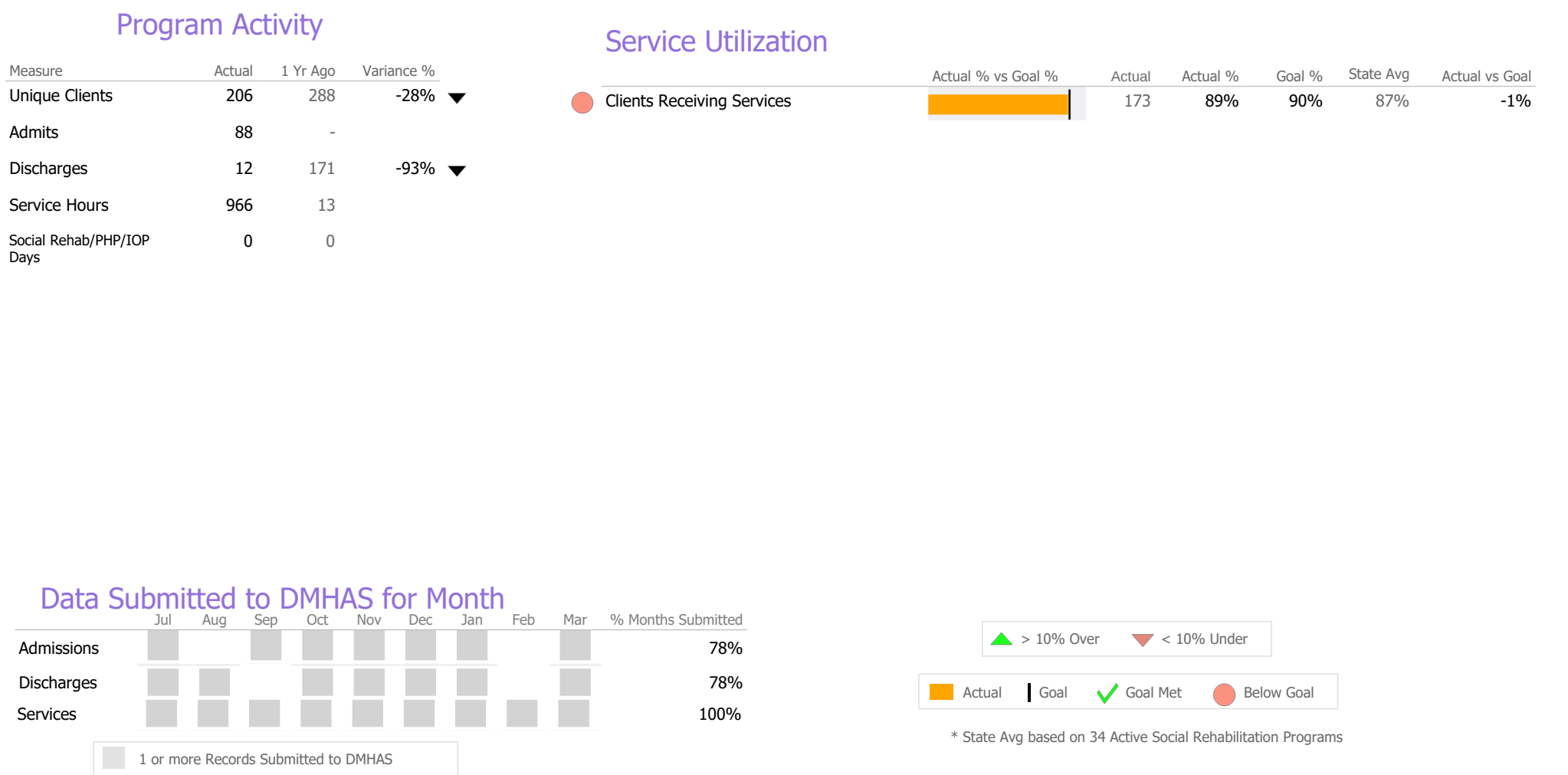
Actual

Goal

Goal Met

Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	303	311	-3%
Admits	15	23	-35% ▼
Discharges	29	25	16% ▲
Service Hours	3,646	4,595	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	89%
Periodic Submitted		
6 Month Updates	93%	50%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	9%	50%	48%	-41% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		187	64%	75%	41%	-11% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		30	10%	30%	25%	-20% ▼
Self Help		299	98%	N/A	22%	N/A
Social Support		187	62%	60%	58%	2%
Stable Living Situation		281	92%	95%	74%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		275	100%	90%	84%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	87%	75%	77%	12% ▲

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 80 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	312	326	-4%
Admits	16	16	0%
Discharges	23	33	-30% ▼
Service Hours	3,644	3,685	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	89%
Periodic Submitted		ActualState Avg
6 Month Updates	94%	50%
Diagnosis		ActualState Avg
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	18%	50%	48%	-32% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		194	64%	75%	41%	-11% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		38	12%	30%	25%	-18% ▼
Self Help		302	96%	N/A	22%	N/A
Social Support		235	75%	60%	58%	15% ▲
Stable Living Situation		298	95%	95%	74%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		290	100%	90%	84%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	81%	75%	77%	6%

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 80 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	109	100	9%
Admits	26	28	-7%
Discharges	19	20	-5%
Service Hours	9,055	6,561	38% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	88%
Periodic Submitted		
6 Month Updates	86%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	33%	60%	54%	-27% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		49	54%	75%	55%	-21% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		22	20%	30%	29%	-10%
Self Help		107	98%	N/A	70%	N/A
Social Support		78	72%	60%	83%	12% ▲
Stable Living Situation		89	82%	60%	92%	22% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		90	100%	90%	99%	10%

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 19 Active Intensive Community Services Programs