

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,428	1,364	5%
	Admits	351	379	-7%
	Discharges	377	326	16% ▲
	Service Hours	13,546	14,117	-4%
	Bed Days	1,016	1,096	-7%
	S.Rehab/PHP/IOP	1,687	2,224	-24% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 293 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Respect		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		92%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Access		90%	80%	88%
● Outcome		76%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,162	63.1%
	Community Support	208	11.3%
	Social Rehabilitation	86	4.7%
	Case Management	50	2.7%
	Employment Services	47	2.6%
	ICS	35	1.9%
	Residential Services	6	0.3%
Forensic MH	Forensics Community-based	166	9.0%
Addiction	Outpatient	42	2.3%
	Medication Assisted Treatment	40	2.2%

Age	#	%	State Avg
18-25	144	10%	8%
26-34	236	17%	18%
35-44	249	17%	26%
45-54	222	16%	19%
55-64	272	19%	18%
65+	306	21%	11%

Ethnicity	#	%	State Avg
Non-Hispanic	1,186	83%	▲ 63%
Hispanic-Other	100	7%	12%
Unknown	74	5%	13%
Hisp-Puerto Rican	62	4%	10%
Hispanic-Cuban	5	0%	0%
Hispanic-Mexican	4	0%	1%

Gender	#	%	State Avg
Male	739	52%	60%
Female	692	48%	40%
Transgender/Other			0%

Race	#	%	State Avg
White/Caucasian	1,116	78%	▲ 58%
Black/African American	150	10%	18%
Other	96	7%	12%
Unknown	29	2%	9%
Asian	27	2%	1%
Am. Indian/Native Alaskan	11	1%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

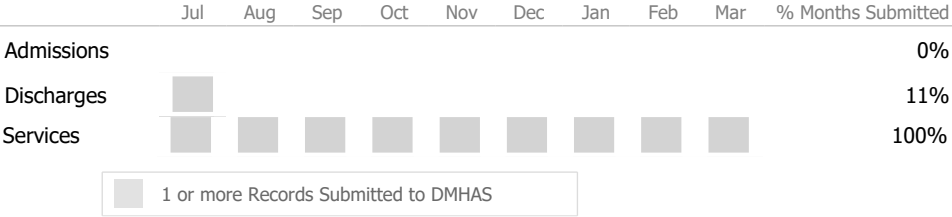
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	23	-13% ▼
Admits	-	-	
Discharges	1	3	-67% ▼
Service Hours	36	44	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	40%	91%
Valid Primary Drug Data	50%	46%
Periodic Submitted		
6 Month Updates	0%	7%
Diagnosis		
Valid MH/SU Diagnosis	95%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	56%	-50% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		17	85%	75%	34%	10%

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		0	0%	55%	24%	-55% ▼
Employed		0	0%	50%	22%	-50% ▼
Not Arrested		0	0%	75%	45%	-75% ▼
Self Help		0	0%	60%	15%	-60% ▼
Social Support		0	0%	N/A	35%	N/A
Stable Living Situation		1	5%	95%	45%	-90% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	68%	90%	44%	-22% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		N/A	N/A	75%	63%	N/A ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs

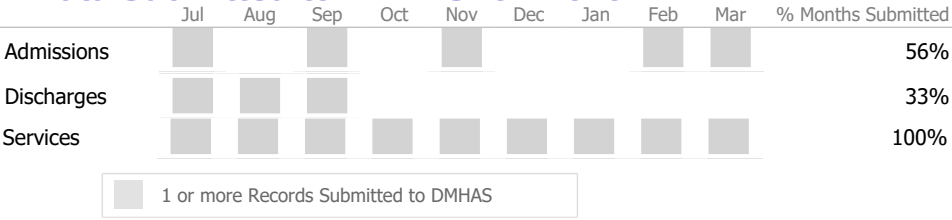
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	12	83% ▲
Admits	7	2	250% ▲
Discharges	3	1	200% ▲
Service Hours	223	137	63% ▲

Data Submission Quality

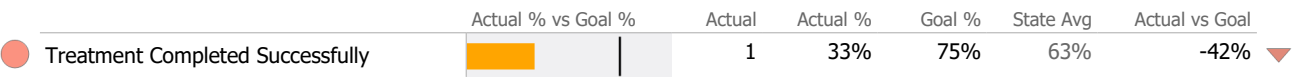
Data Entry	Actual	State Avg
Valid NOMS Data	66%	95%
Valid Primary Drug Data	29%	29%
Periodic Submitted		
6 Month Updates	53%	69%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

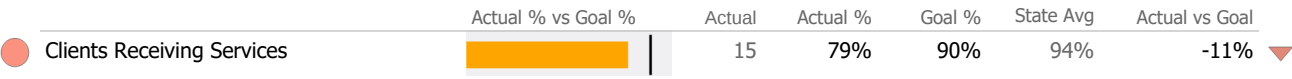


Discharge Outcomes

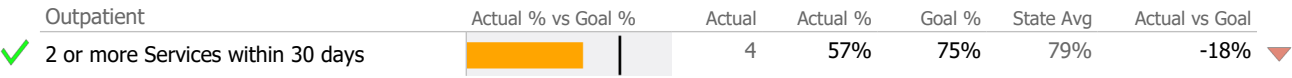
(Data as of Jun 09, 2026)



Service Utilization



Service Engagement



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	207	204	1%
Admits	36	37	-3%
Discharges	38	38	0%
Service Hours	2,936	2,517	17% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	91%
Periodic Submitted		
6 Month Updates	83%	90%
Diagnosis		
Valid MH/SU Diagnosis	99%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	19%	65%	59%	-46% ▼
Recovery						
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		125	67%	65%	61%	2%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		33	16%	20%	15%	-4%
Self Help		15	7%	N/A	44%	N/A
✓ Social Support		167	80%	60%	81%	20% ▲
✓ Stable Living Situation		188	90%	80%	90%	10%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		165	96%	90%	99%	6%

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

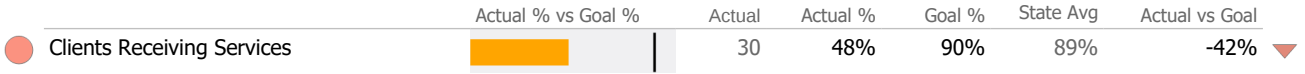
Below Goal

* State Avg based on 32 Active CSP Programs

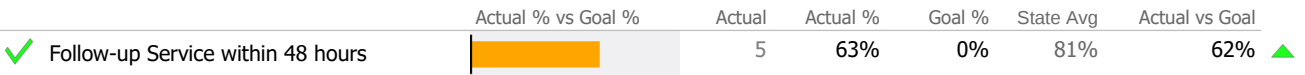
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	166	151	10%
Admits	24	24	0%
Discharges	105	10	950% ▲
Service Hours	80	45	77% ▲

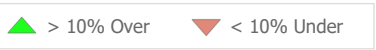
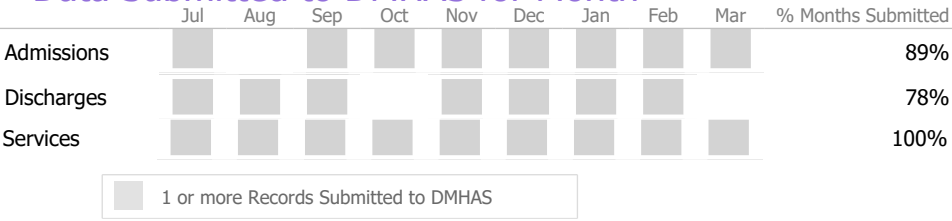
Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month



* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,160	1,140	2%
Admits	210	252	-17% ▼
Discharges	191	219	-13% ▼
Service Hours	6,651	7,481	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	89%
Periodic Submitted		
6 Month Updates	20%	50%
Diagnosis		
Valid MH/SU Diagnosis	99%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	1	1	1	1	1	1	1	1	1	100%
Discharges	1	1	1	1	1	1	1	1	1	100%
Services	1	1	1	1	1	1	1	1	1	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		23	13%	50%	48%	-37% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		681	63%	75%	41%	-12% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		206	18%	30%	25%	-12% ▼
Self Help		44	4%	N/A	22%	N/A
Social Support		521	44%	60%	58%	-16% ▼
Stable Living Situation		603	51%	95%	74%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		690	70%	90%	84%	-20% ▼

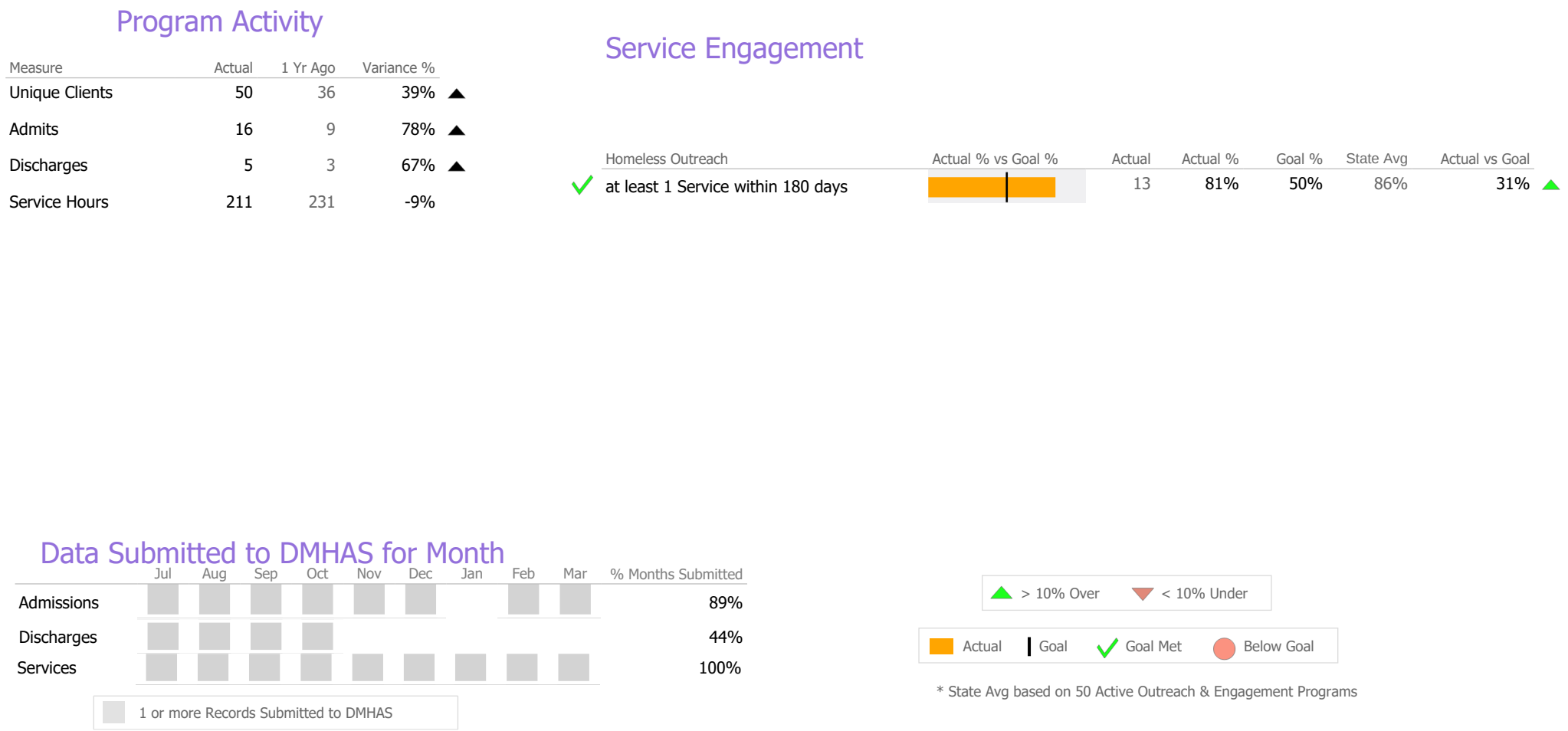
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		73	35%	75%	77%	-40% ▼

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

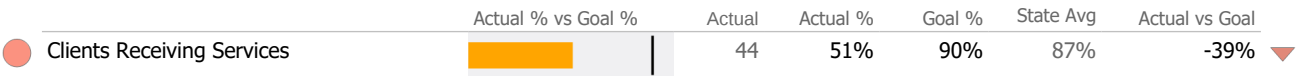
* State Avg based on 80 Active Standard Outpatient Programs



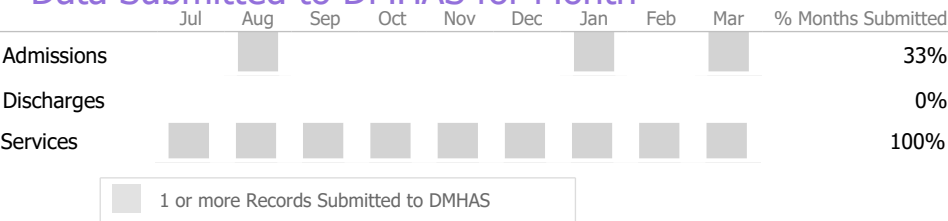
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	83	4%
Admits	6	4	50% ▲
Discharges	-	1	-100% ▼
Service Hours	9	111	-92% ▼
Social Rehab/PHP/IOP Days	1,687	2,224	-24% ▼

Service Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

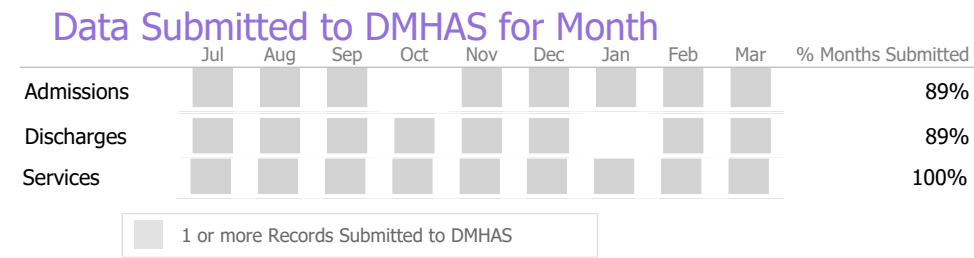
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	39	3%
Admits	26	25	4%
Discharges	20	20	0%
Service Hours	60	38	59% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	95%
Valid Primary Drug Data	56%	73%

Periodic Submitted	Actual	State Avg
6 Month Updates	0%	80%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%



Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	45%	50%	58%	-5%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	75%	36%	-75% ▼

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		25	61%	55%	70%	6%
Employed		13	32%	50%	39%	-18% ▼
Not Arrested		21	51%	75%	88%	-24% ▼
Self Help		4	10%	60%	49%	-50% ▼
Social Support		29	71%	N/A	81%	N/A
Stable Living Situation		33	80%	95%	84%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	57%	90%	93%	-33% ▼

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓

Goal Met

Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	53	-11% ▼
Admits	14	18	-22% ▼
Discharges	10	20	-50% ▼
Service Hours	682	638	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	65%	90%
Periodic Submitted		
6 Month Updates	87%	92%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■		■	■		■	■		■	67%
Discharges	■	■		■	■	■			■	67%
Services	■	■	■	■	■	■	■	■	■	100%

■

 1 or more Records Submitted to DMHAS

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		15	31%	35%	40%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		38	100%	90%	98%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 35 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	4	50% ▲
Admits	3	-	
Discharges	2	-	
Bed Days	1,016	1,096	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	85%
Periodic Submitted		
6 Month Updates	50%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	74%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		2	100%	90%	85%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		3	75%	95%	62%	-20% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	25%	12%	-25% ▼
Self Help		1	17%	N/A	59%	N/A
✓ Social Support		5	83%	60%	86%	23% ▲
● Stable Living Situation		5	83%	95%	95%	-12% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	515 days	93%	90%	89%	3%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										22%
Discharges										22%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	36	-3%
Admits	9	8	13% ▲
Discharges	2	11	-82% ▼
Service Hours	2,657	2,874	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	88%
Periodic Submitted		
6 Month Updates	78%	93%
Diagnosis		
Valid MH/SU Diagnosis	97%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■		■			■	■	■	67%
Discharges				■				■		22%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Jun 09, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	60%	54%	-10% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		28	93%	75%	55%	18% ▲

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		16	44%	30%	29%	14% ▲
Self Help		4	11%	N/A	70%	N/A
✓ Social Support		34	94%	60%	83%	34% ▲
✓ Stable Living Situation		33	92%	60%	92%	32% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	94%	90%	99%	4%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intensive Community Services Programs