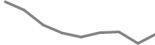
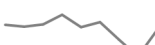


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	201	200	1%
	Admits	14	16	-13% ▼
	Discharges	10	13	-23% ▼
	Service Hours	3,182	4,856	-34% ▼
	S.Rehab/PHP/IOP	8,278	7,006	18% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 45 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		96%	80%	88%
✓ General Satisfaction		93%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		88%	80%	91%
✓ Outcome		80%	80%	83%
● Participation in Treatment		79%	80%	92%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	201	100.0%

Client Demographics

Age	#	%	State Avg
18-25	12	6%	8%
26-34	30	15%	18%
35-44	30	15% ▼	26%
45-54	29	14%	19%
55-64	58	29% ▲	18%
65+	42	21%	11%

Gender	#	%	State Avg
Male	122	61%	60%
Female	78	39%	40%
Transgender/Other	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	147	73%	63%
Hisp-Puerto Rican	33	16%	10%
Hispanic-Other	17	8%	12%
Unknown	2	1% ▼	13%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	124	62%	58%
Black/African American	64	32% ▲	18%
Other	9	4%	12%
Asian	3	1%	1%
Unknown	1	0%	9%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

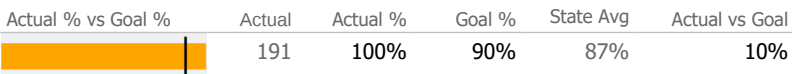
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	201	200	1%
Admits	14	16	-13% ▼
Discharges	10	12	-17% ▼
Service Hours	3,182	4,856	-34% ▼
Social Rehab/PHP/IOP Days	8,278	7,006	18% ▲

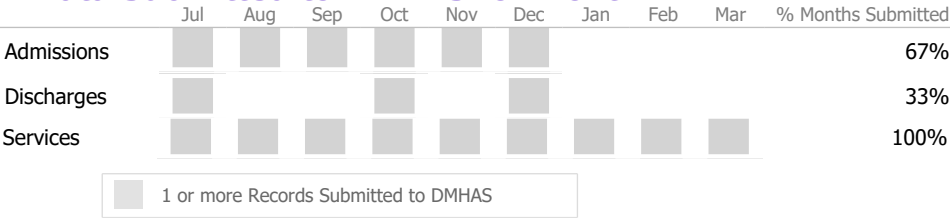
Service Utilization



Clients Receiving Services



Data Submitted to DMHAS for Month



* State Avg based on 34 Active Social Rehabilitation Programs