

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	6	5	20% ▲
	Admits	1		
	Discharges	2	2	0%
	Service Hours		-	
	Bed Days	832	832	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 4 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
● Overall		75%	80%	91%
● Access		75%	80%	88%
● Outcome		75%	80%	83%
● Quality and Appropriateness		50%	80%	93%
● Respect		50%	80%	91%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	6	100.0%

Client Demographics

Age	#	%	State Avg
18-25			8%
26-34	3	50%	▲ 18%
35-44			▼ 25%
45-54	2	33%	▲ 19%
55-64	1	17%	19%
65+			▼ 12%

Gender	#	%	State Avg
Male	6	100%	▲ 59%
Female			▼ 40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	3	50%	▲ 10%
Hispanic-Mexican	1	17%	▲ 1%
Hispanic-Other	1	17%	12%
Non-Hispanic	1	17%	▼ 64%
Hispanic-Cuban			0%
Unknown			▼ 13%

Race	#	%	State Avg
White/Caucasian	3	50%	59%
Black/African American	2	33%	▲ 18%
Am. Indian/Native Alaskan	1	17%	▲ 1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 12%
Unknown			8%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	86%
Periodic Submitted		
6 Month Updates	67%	92%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	60%	69%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	71%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		4	67%	60%	85%	7%
Employed		0	0%	25%	14%	-25% ▼
Self Help		2	33%	N/A	60%	N/A
Improved/Maintained Function Score		2	40%	95%	60%	-55% ▼
Stable Living Situation		0	0%	95%	95%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	1,132 days	0.5	90%	90%	90%	0%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs