Apex
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	52	41	27%	▲
	Admits	31	13	138%	▲
	Discharges	6	2	200%	▲
	Service Hours	183	1,130	-84%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 4 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		100%	80%	93%
✔ Participation in Treatment		100%	80%	92%
✔ General Satisfaction		100%	80%	92%
✔ Overall		100%	80%	91%
✔ Respect		100%	80%	91%
✔ Access		100%	80%	88%
✔ Outcome		100%	80%	83%

Legend: ▬ Satisfied % | Goal % ▬ 0-80% ▬ 80-100% ✔ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		52	100.0%

Client Demographics

Age

	#	%		State Avg
18-25	4	8%		8%
26-34	17	33%	▲	18%
35-44	12	23%		25%
45-54	11	21%		19%
55-64	6	12%		19%
65+	2	4%		12%

Gender

	#	%		State Avg
Male	42	81%	▲	59%
Female	10	19%	▼	40%
Transgender/Other				0%

Ethnicity

	#	%		State Avg
Hispanic-Other	26	50%	▲	12%
Hisp-Puerto Rican	15	29%	▲	10%
Hispanic-Cuban	8	15%	▲	0%
Hispanic-Mexican	3	6%		1%
Non-Hispanic			▼	64%
Unknown			▼	13%

Race

	#	%		State Avg
Other	50	96%	▲	12%
Multiple Races	1	2%		1%
Unknown	1	2%		8%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	18%
Hawaiian/Other Pacific Islander				0%
White/Caucasian			▼	59%

Legend: ▬ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Latino Outreach
Apex
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	41	27%	▲
Admits	31	13	138%	▲
Discharges	6	2	200%	▲
Service Hours	183	1,130	-84%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		27	87%	50%	84%	37%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪	▪	▪	▪	▪	83%
Discharges		▪		▪	▪		50%
Services	▪	▪	▪	▪	▪	▪	100%
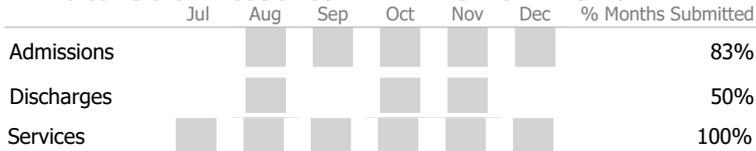
▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▪ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs