**My People Community Services Inc.**
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

## Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|---|
| | Unique Clients | 26 | 26 | 0% | |
| | Admits | 8 | 8 | 0% | |
| | Discharges | 12 | 9 | 33% | ▲ |
| | Service Hours | 20 | 58 | -65% | ▼ |
| | Bed Days | 3,219 | 3,705 | -13% | ▼ |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey   (Based on 11 FY25 Surveys)

| | Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|---|---|---|---|---|---|
| ✔ | Participation in Treatment | | 91% | 80% | 92% |
| ✔ | Overall | | 91% | 80% | 91% |
| ✔ | Access | | 91% | 80% | 88% |
| ✔ | General Satisfaction | | 89% | 80% | 92% |
| ✔ | Quality and Appropriateness | | 82% | 80% | 93% |
| 🔴 | Respect | | 70% | 80% | 91% |
| 🔴 | Outcome | | 70% | 80% | 83% |

Satisfied %  |  Goal %  ▨ 0-80%  ▨ 80-100%  ✔ Goal Met  🔴 Under Goal

## Clients by Level of Care

| Program Type | Level of Care Type | | # | % |
|---|---|---|---|---|
| **Mental Health** | | | | |
| | Residential Services | | 26 | 100.0% |

## Client Demographics

### Age

| | # | % | | State Avg |
|---|---|---|---|---|
| 18-25 | 20 | 77% | ▲ | 8% |
| 26-34 | 6 | 23% | | 18% |
| 35-44 | | | ▼ | 25% |
| 45-54 | | | ▼ | 19% |
| 55-64 | | | ▼ | 19% |
| 65+ | | | ▼ | 12% |

### Gender

| | # | % | | State Avg |
|---|---|---|---|---|
| Male | 21 | 81% | ▲ | 59% |
| Female | 4 | 15% | ▼ | 40% |
| Transgender/Other | 1 | 4% | | 0% |

### Race

| | # | % | | State Avg |
|---|---|---|---|---|
| Other | 10 | 38% | ▲ | 12% |
| Black/African American | 8 | 31% | ▲ | 18% |
| White/Caucasian | 5 | 19% | ▼ | 59% |
| Unknown | 2 | 8% | | 8% |
| Multiple Races | 1 | 4% | | 1% |
| Am. Indian/Native Alaskan | | | | 1% |
| Asian | | | | 1% |
| Hawaiian/Other Pacific Islander | | | | 0% |

### Ethnicity

| | # | % | | State Avg |
|---|---|---|---|---|
| Non-Hispanic | 15 | 58% | | 64% |
| Hisp-Puerto Rican | 10 | 38% | ▲ | 10% |
| Hispanic-Other | 1 | 4% | | 12% |
| Hispanic-Cuban | | | | 0% |
| Hispanic-Mexican | | | | 1% |
| Unknown | | | ▼ | 13% |

Unique Clients  |  State Avg  ▲ > 10% Over State Avg  ▼ > 10% Under State Avg

**Bridgeway YAS**
My People Community Services Inc.
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 6 | 6 | 0% |
| Admits | 2 | 2 | 0% |
| Discharges | 2 | 3 | -33% ▼ |
| Bed Days | 677 | 626 | 8% |

## Data Submission Quality

| Data Entry | Actual % vs Goal | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 97% | 93% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 100% | 87% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 98% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| 🔴 Treatment Completed Successfully | | 1 | 50% | 75% | 56% | -25% ▼ |
| ✅ No Re-admit within 30 Days of Discharge | | 2 | 100% | 85% | 74% | 15% ▲ |
| ✅ Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 60% | 10% |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| 🔴 Improved/Maintained Function Score | | 1 | 25% | 75% | 54% | -50% ▼ |

## Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|---|
| ✅ Avg Utilization Rate | | 4 | 521 days | 0.4 | 92% | 90% | 84% | 2% |

- 🟦 < 90%
- ⬜ 90-110%
- 🟥 >110%

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | ⬜ | | | ⬜ | 33% |
| Discharges | ⬜ | | | | ⬜ | | 33% |

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

🟧 Actual    | Goal    ✅ Goal Met    🔴 Below Goal

* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

**Composite House YAS**
My People Community Services Inc.
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 4 | 5 | -20% | ▼ |
| Admits | 1 | 2 | -50% | ▼ |
| Discharges | 1 | 3 | -67% | ▼ |
| Bed Days | 510 | 570 | -11% | ▼ |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| 🔴 | Treatment Completed Successfully | | 0 | 0% | 75% | 56% | -75% | ▼ |
| ✓ | No Re-admit within 30 Days of Discharge | | 1 | 100% | 85% | 74% | 15% | ▲ |
| | Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 60% | N/A | |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 93% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 50% | 87% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 98% |

## Recovery

| National Recovery Measures (NOMS) | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| 🔴 | Improved/Maintained Function Score | | 0 | 0% | 75% | 54% | -75% | ▼ |

## Bed Utilization

| | | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|---|---|
| ✓ | Avg Utilization Rate | | 3 | 366 days | 0.4 | 92% | 90% | 84% | 2% |

| | < 90% | | 90-110% | | >110% |
|---|---|---|---|---|---|

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | ■ | | | | 17% |
| Discharges | | ■ | | | | | 17% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

| ■ Actual | | Goal | ✓ Goal Met | 🔴 Below Goal |
|---|---|---|---|---|

* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

**Next Step House YAS**
My People Community Services Inc.
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

(Data as of Mar 13, 2026)

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 2 | 3 | -33% | ▼ |
| Admits | - | 1 | -100% | ▼ |
| Discharges | - | 1 | -100% | ▼ |
| Bed Days | 368 | 456 | -19% | ▼ |

## Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| Treatment Completed Successfully | | N/A | N/A | 75% | 56% | N/A |
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 74% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 60% | N/A |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 93% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 100% | 87% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 98% |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| 🔴 Improved/Maintained Function Score | | 0 | 0% | 75% | 54% | -75% ▼ |

## Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|---|
| 🔴 Avg Utilization Rate | | 3 | 659 days | 0.8 | 67% | 90% | 84% | -23% ▼ |

| | | |
|---|---|---|
| ◻ < 90% | ◻ 90-110% | 🟥 >110% |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

◻ 1 or more Records Submitted to DMHAS

| | |
|---|---|
| ▲ > 10% Over | ▼ < 10% Under |

| | | | |
|---|---|---|---|
| 🟧 Actual | ❘ Goal | ✓ Goal Met | 🔴 Below Goal |

* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

**Standard House YAS**
My People Community Services Inc.
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 10 | 7 | 43% | ▲ |
| Admits | 4 | - | | |
| Discharges | 5 | 1 | 400% | ▲ |
| Bed Days | 936 | 1,148 | -18% | ▼ |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 92% | 93% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 100% | 87% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 98% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ● Treatment Completed Successfully | | 2 | 50% | 75% | 56% | -25% | ▼ |
| ✔ No Re-admit within 30 Days of Discharge | | 4 | 100% | 85% | 74% | 15% | ▲ |
| ● Follow-up within 30 Days of Discharge | | 0 | 0% | 90% | 60% | -90% | ▼ |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ● Improved/Maintained Function Score | | 2 | 29% | 75% | 54% | -46% | ▼ |

## Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|---|
| ● Avg Utilization Rate | | 8 | 571 days | 0.5 | 64% | 90% | 84% | -26% | ▼ |

| ☐ < 90% | ☐ 90-110% | ■ >110% |
|---|---|---|

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | ■ | ■ | | ■ | ■ | 67% |
| Discharges | ■ | | ■ | | ■ | | 50% |

☐ 1 or more Records Submitted to DMHAS

| ▲ > 10% Over | ▼ < 10% Under |
|---|---|

| ■ Actual | | Goal | ✔ Goal Met | ● Below Goal |
|---|---|---|---|---|

* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

**Turning Point House YAS**
My People Community Services Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 4 | 3 | 33% | ▲ |
| Admits | 1 | 2 | -50% | ▼ |
| Discharges | 1 | - | | |
| Bed Days | 533 | 403 | 32% | ▲ |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| Valid NOMS Data | | 100% | 86% |

| Periodic Submitted | | Actual | State Avg |
|---|---|---|---|
| 6 Month Updates | | 100% | 92% |

| Diagnosis | | Actual | State Avg |
|---|---|---|---|
| Valid MH/SU Diagnosis | | 100% | 100% |

## Discharge Outcomes

(Data as of Mar 13, 2026)

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Treatment Completed Successfully | | 1 | 100% | 60% | 69% | 40% | ▲ |
| 🔴 | Follow-up within 30 Days of Discharge | | 0 | 0% | 90% | 71% | -90% | ▼ |

## Recovery

| National Recovery Measures (NOMS) | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Social Support | | 4 | 100% | 60% | 85% | 40% | ▲ |
| ✓ | Employed | | 2 | 50% | 25% | 14% | 25% | ▲ |
| ✓ | Stable Living Situation | | 4 | 100% | 95% | 95% | 5% | |
| | Self Help | | 1 | 25% | N/A | 60% | N/A | |
| 🔴 | Improved/Maintained Function Score | | 1 | 33% | 95% | 60% | -62% | ▼ |

## Bed Utilization

| | | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|---|---|
| ✓ | Avg Utilization Rate | | 3 | 539 days | 0.4 | 97% | 90% | 90% | 7% |

| | | |
|---|---|---|
| ░ < 90% | ▒ 90-110% | 🟥 >110% |

## Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | | | | | ▒ | | 17% |
| Discharges | | | | | ▒ | | 17% |

▒ 1 or more Records Submitted to DMHAS

| ▲ > 10% Over | ▼ < 10% Under |
|---|---|

| 🟧 Actual | ▏ Goal | ✓ Goal Met | 🔴 Below Goal |
|---|---|---|---|

* State Avg based on 65 Active Supervised Apartments Programs