

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	47	46	2%
	Admits	47	41	15% ▲
	Discharges	45	36	25% ▲
	Service Hours	-	-	-
	Bed Days	3,503	2,928	20% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 19 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Outcome		100%	80%	83%
✓ Access		95%	80%	88%
✓ Participation in Treatment		94%	80%	92%

■ Satisfied % |  Goal % 
  0-80% 
  80-100% 
 ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	48	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	4	8%	8%
26-34	6	13%	18%
35-44	11	23%	25%
45-54	19	40% ▲	19%
55-64	7	15%	19%
65+	1	2%	12%

Gender	#	%	State Avg
Male	47	98% ▲	59%
Female	1	2% ▼	40%
Transgender/Other	-	-	0%

Ethnicity	#	%	State Avg
Non-Hispanic	33	69%	64%
Hisp-Puerto Rican	14	29% ▲	10%
Unknown	1	2% ▼	13%
Hispanic-Cuban	-	-	0%
Hispanic-Mexican	-	-	1%
Hispanic-Other	-	-	12% ▼

Race	#	%	State Avg
Black/African American	17	35% ▲	18%
White/Caucasian	16	33% ▼	59%
Unknown	10	21% ▲	8%
Other	5	10%	12%
Am. Indian/Native Alaskan	-	-	1%
Asian	-	-	1%
Multiple Races	-	-	1%
Hawaiian/Other Pacific Islander	-	-	0%

■ Unique Clients |  State Avg 
 ▲ > 10% Over State Avg ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	16	38% ▲
Admits	17	11	55% ▲
Discharges	16	11	45% ▲
Bed Days	1,188	919	29% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid Primary Drug Data	100%	98%
Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	75%	85%	76%	-10% ▼
✓ No Re-admit within 30 Days of Discharge		16	100%	85%	80%	15% ▲
● Follow-up within 30 Days of Discharge		2	17%	90%	67%	-73% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		21	91%	70%	93%	21% ▲
✓ Improved/Maintained Function Score		16	100%	75%	66%	25% ▲
● Employed		11	48%	60%	32%	-12% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	76 days	0.2	92%	90%	80%	2%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	38	11%
Admits	30	30	0%
Discharges	29	25	16% ▲
Bed Days	2,315	2,009	15% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	87%
Valid Primary Drug Data	100%	98%
<b>Periodic Submitted</b>		
6 Month Updates	N/A	14%
<b>Diagnosis</b>		
Valid MH/SU Diagnosis	100%	100%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	72%	70%	78%	2%
✓ No Re-admit within 30 Days of Discharge		27	93%	85%	91%	8%
● Follow-up within 30 Days of Discharge		18	86%	90%	57%	-4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		29	67%	70%	78%	-3%
✓ Improved/Maintained Function Score		29	100%	95%	87%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	81 days	0.3	84%	90%	78%	-6%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs