Wheeler Clinic
Plainville, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	8,492	7,692	10%	
	Admits	3,310	3,298	0%	
	Discharges	3,320	2,837	17%	▲
	Service Hours	11,399	7,408	54%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 296 FY25 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Respect		94%	80%	91%
✔	Quality and Appropriateness		94%	80%	93%
✔	Overall		93%	80%	91%
✔	Participation in Treatment		93%	80%	92%
✔	General Satisfaction		89%	80%	92%
✔	Access		89%	80%	88%
✔	Outcome		80%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	⬤ Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	5,172	59.8%
	Intake	1,091	12.6%
	IOP	83	1.0%
	Case Management	78	0.9%
	Medication Assisted Treatment	78	0.9%
Forensic SA			
	Forensics Community-based	1,458	16.9%
	Case Management	36	0.4%
Mental Health			
	Outpatient	648	7.5%

Client Demographics

Age

	#	%	State Avg
18-25	1,033	12%	8%
26-34	2,031	24%	18%
35-44	2,345	28%	25%
45-54	1,435	17%	19%
55-64	1,089	13%	19%
65+	536	6%	12%

Gender

	#	%	State Avg
Male	5,055	59%	59%
Female	3,441	40%	40%
Transgender/Other	8	0%	0%

Ethnicity

	#	%	State Avg	
Non-Hispanic	3,885	46%	▼	64%
Unknown	2,667	31%	▲	13%
Hispanic-Other	1,031	12%		12%
Hisp-Puerto Rican	854	10%		10%
Hispanic-Mexican	50	1%		1%
Hispanic-Cuban	17	0%		0%

Race

	#	%	State Avg	
White/Caucasian	3,912	46%	▼	59%
Unknown	1,858	22%	▲	8%
Black/African American	1,519	18%		18%
Other	989	12%		12%
Asian	86	1%		1%
Multiple Races	65	1%		1%
Am. Indian/Native Alaskan	62	1%		1%
Hawaiian/Other Pacific Islander	13	0%		0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Bettor Choice 620740
Wheeler Clinic
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	58	52%	▲
Admits	28	16	75%	▲
Discharges	28	18	56%	▲
Service Hours	496	283	76%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		19	79%	75%	57%	4%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		48	80%	90%	89%	-10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		21	75%	75%	73%	0%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		55%	94%
Valid Primary Drug Data		19%	26%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	66%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS
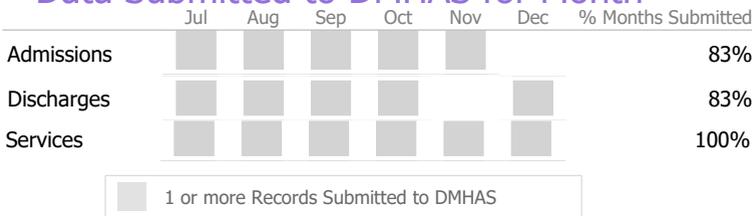
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Lifeline For Wmn and Chld62030
Wheeler Clinic
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	60	38%	▲
Admits	35	29	21%	▲
Discharges	18	22	-18%	▼
Service Hours	4	33	-87%	▼
Social Rehab/PHP/IOP Days	0	0		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		20%	79%
Valid Primary Drug Data		22%	81%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	0%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		11	65%	50%	56%	15%	▲
●	Follow-up within 30 Days of Discharge		1	9%	90%	48%	-81%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		8	10%	50%	30%	-40%	▼
●	Abstinence/Reduced Drug Use		9	11%	55%	32%	-44%	▼
●	Improved/Maintained Function Score		15	29%	75%	36%	-46%	▼
●	Not Arrested		13	16%	75%	66%	-59%	▼
●	Self Help		0	0%	60%	24%	-60%	▼
	Social Support		0	0%	N/A	65%	N/A	
●	Stable Living Situation		12	14%	95%	63%	-81%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		1	2%	90%	22%	-88%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢		▢		▢	67%
Services					▢	▢	33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 62 Active Standard IOP Programs

Lifeline for Women and Children - OP
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	24	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	91%
Valid Primary Drug Data		N/A	47%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	7%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	58%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	23%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	22%	-55% ▼
Self Help		0	0%	60%	14%	-60% ▼
Social Support		0	0%	N/A	32%	N/A
Improved/Maintained Function Score		0	0%	75%	28%	-75% ▼
Not Arrested		0	0%	75%	42%	-75% ▼
Stable Living Situation		0	0%	95%	42%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	39%	-90% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		N/A	N/A	75%	63%	N/A

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

Outpatient Clinic Waterbury
Wheeler Clinic
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	648	603	7%	
Admits	213	279	-24%	▼
Discharges	219	187	17%	▲
Service Hours	1,965	1,192	65%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		7%	89%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	51%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		144	66%	50%	49%	16%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		16	2%	30%	31%	-28%	▼
●	Improved/Maintained Function Score		184	39%	75%	38%	-36%	▼
	Self Help		1	0%	N/A	22%	N/A	
●	Social Support		0	0%	60%	57%	-60%	▼
●	Stable Living Situation		49	8%	95%	72%	-87%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		243	57%	90%	82%	-33%	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		117	55%	75%	75%	-20%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪		▪	▪	▪	100%
Discharges	▪	▪		▪		▪	67%
Services	▪	▪	▪	▪	▪	▪	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Parents Recovering from Opioid Use Disorder (PROUD
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	89	50	78%	▲
Admits	35	28	25%	▲
Discharges	25	21	19%	▲
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		95%	91%
Valid Primary Drug Data		93%	47%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	7%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤ Treatment Completed Successfully		2	8%	50%	58%	-42%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		74	83%	N/A	32%	N/A	
✓ Abstinence/Reduced Drug Use		67	75%	55%	22%	20%	▲
✓ Not Arrested		82	92%	75%	42%	17%	▲
✓ Self Help		56	63%	60%	14%	3%	
⬤ Stable Living Situation		78	88%	95%	42%	-7%	
⬤ Employed		32	36%	50%	23%	-14%	▼
⬤ Improved/Maintained Function Score		22	39%	75%	28%	-36%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤ Clients Receiving Services		0	0%	90%	39%	-90%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤ 2 or more Services within 30 days		0	0%	75%	63%	-75%	▼

Data Submitted to DMHAS for Month
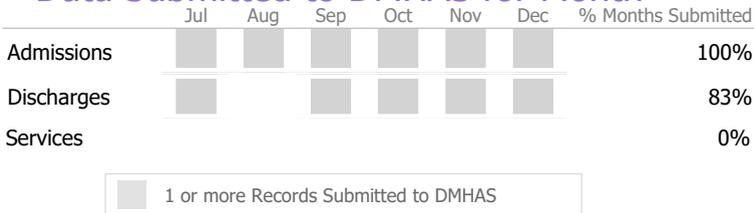
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪		▪	▪	▪	▪	83%
Services							0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

Post-Release Transitional Forensic Case Management
Wheeler Clinic
Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	13	77%	▲
Admits	17	9	89%	▲
Discharges	6	9	-33%	▼
Service Hours	257	81		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		96%	99%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	45%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		3	50%	50%	67%	0%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Social Support		19	83%	N/A	91%	N/A	
✓	Self Help		14	61%	60%	82%	1%	
●	Employed		2	9%	20%	37%	-11%	▼
●	Stable Living Situation		11	48%	80%	73%	-32%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		16	94%	90%	97%	4%

Data Submitted to DMHAS for Month
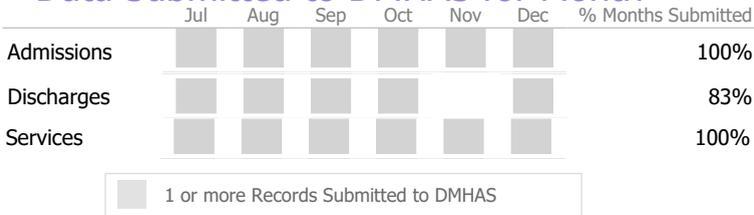
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Pre-Release Transitional Forensic Case Management
Wheeler Clinic
Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	1	1300%	▲
Admits	7	-		
Discharges	8	1	700%	▲
Service Hours	56	-		

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		3	38%	50%	67%	-12%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		13	93%	N/A	91%	N/A	
✓ Self Help		11	79%	60%	82%	19%	▲
🔴 Employed		0	0%	20%	37%	-20%	▼
🔴 Stable Living Situation		0	0%	80%	73%	-80%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	99%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	45%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	97%	10%

Data Submitted to DMHAS for Month
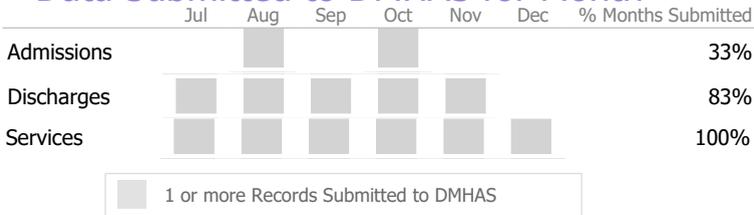
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪		▪			33%
Discharges	▪	▪	▪		▪		83%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Pre-Trial Drug Intervention/Community Services Pro
Wheeler Clinic
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	588	587	0%	
Admits	27	24	13%	▲
Discharges	31	31	0%	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal
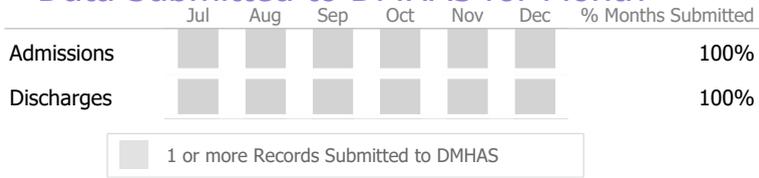
* State Avg based on 6 Active Pre-trial Intervention Programs Programs

Pre-Trial Impaired Driving Intervention (FFS)
Wheeler Clinic
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

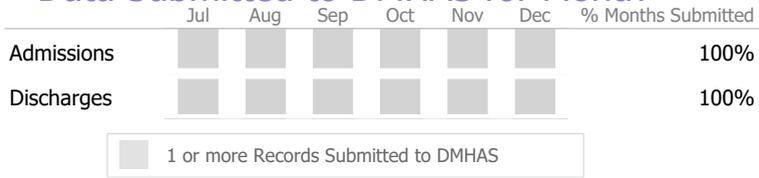Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	834	632	32%	▲
Admits	374	267	40%	▲
Discharges	464	296	57%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Pre-trial Intervention Programs Programs

SA OP Hartford 620203
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,854	2,528	13%	▲
Admits	568	673	-16%	▼
Discharges	499	411	21%	▲
Service Hours	4,458	2,579	73%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		8%	91%
Valid Primary Drug Data		3%	47%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	7%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		330	69%	50%	58%	19%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		65	2%	50%	23%	-48%	▼
●	Abstinence/Reduced Drug Use		17	1%	55%	22%	-54%	▼
●	Self Help		36	1%	60%	14%	-59%	▼
	Social Support		0	0%	N/A	32%	N/A	
●	Improved/Maintained Function Score		405	17%	75%	28%	-58%	▼
●	Not Arrested		85	3%	75%	42%	-72%	▼
●	Stable Living Situation		135	5%	95%	42%	-90%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		541	23%	90%	39%	-67%	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		326	57%	75%	63%	-18%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪		▪			67%
Services	▪	▪	▪	▪	▪	▪	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

SA OP Plainville 620200
Wheeler Clinic
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,205	2,132	3%	
Admits	489	558	-12%	▼
Discharges	471	441	7%	
Service Hours	3,965	3,177	25%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		18%	91%
Valid Primary Drug Data		9%	47%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	7%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

(Data as of Mar 13, 2026)

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		342	73%	50%	58%	23%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		138	6%	50%	23%	-44%	▼
●	Abstinence/Reduced Drug Use		74	3%	55%	22%	-52%	▼
●	Improved/Maintained Function Score		394	22%	75%	28%	-53%	▼
●	Self Help		40	2%	60%	14%	-58%	▼
	Social Support		0	0%	N/A	32%	N/A	
●	Not Arrested		161	7%	75%	42%	-68%	▼
●	Stable Living Situation		235	11%	95%	42%	-84%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		507	29%	90%	39%	-61%	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		301	62%	75%	63%	-13%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							67%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

Senior Outreach and Engagement
Wheeler Clinic
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
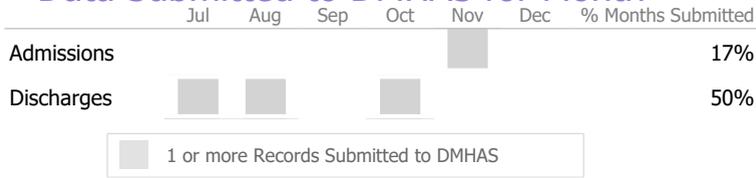Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	25	24%	▲
Admits	2	16	-88%	▼
Discharges	13	5	160%	▲

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● at least 1 Service within 180 days		0	0%	50%	84%	-50%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					■		17%
Discharges	■	■		■			50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

SOR CB-MAT Buprenorphine
Wheeler Clinic
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	90	-14% ▼
Admits	11	5	120% ▲
Discharges	48	10	380% ▲
Service Hours	197	64	

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
Valid NOMS Data		60%	95%
Valid Primary Drug Data		73%	73%

Periodic Submitted		Actual	State Avg
6 Month Updates		55%	78%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	4%	50%	51%	-46% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		56	71%	75%	87%	-4%
Abstinence/Reduced Drug Use		34	43%	55%	69%	-12% ▼
Social Support		27	34%	N/A	79%	N/A
Stable Living Situation		53	67%	95%	84%	-28% ▼
Employed		13	16%	50%	42%	-34% ▼
Self Help		6	8%	60%	48%	-52% ▼
Improved/Maintained Function Score		9	13%	75%	31%	-62% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		23	74%	90%	81%	-16% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▪	▪	▪	▪	67%
Discharges	▪		▪	▪			67%
Services	▪	▪	▪	▪	▪	▪	100%

1 or more Records Submitted to DMHAS
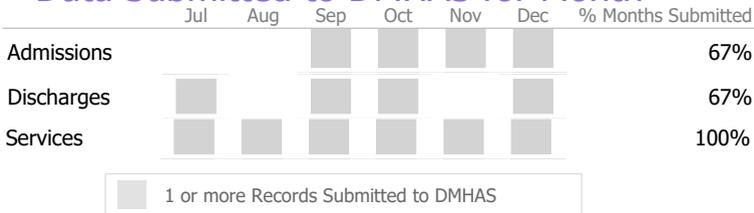
Legend: ▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

SOR CB-MAT Naltrexone
Wheeler Clinic
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		0%	91%
Valid Primary Drug Data		0%	89%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	29%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Improved/Maintained Function Score		1	100%	75%	6%	25%	▲
● Employed		0	0%	50%	24%	-50%	▼
● Abstinence/Reduced Drug Use		0	0%	55%	24%	-55%	▼
● Self Help		0	0%	60%	32%	-60%	▼
Social Support		0	0%	N/A	37%	N/A	
● Not Arrested		0	0%	75%	44%	-75%	▼
● Stable Living Situation		0	0%	95%	44%	-95%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	30%	-90%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

TPP New Britain
Wheeler Clinic
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	21	86%	▲
Admits	34	18	89%	▲
Discharges	22	12	83%	▲
Service Hours	-	-		

Service Utilization
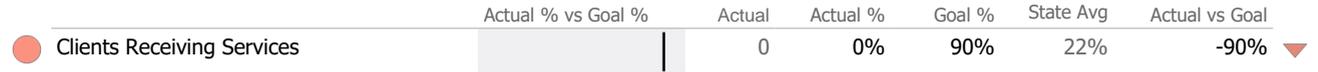
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	22%	-90%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Follow-up Service within 48 hours		0	0%	0%	58%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services							0%

▢ 1 or more Records Submitted to DMHAS
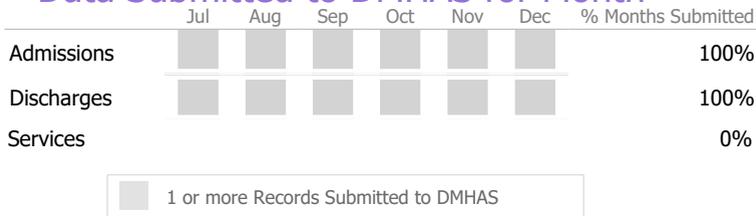
▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 12 Active Court Liaison-Jail Diversion Programs

Women's REACH
Wheeler Clinic
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	4	1075%	▲
Admits	37	4	825%	▲
Discharges	35	1	3400%	▲
Service Hours	-	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 at least 1 Service within 180 days	▮	7	19%	50%	84%	-31%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▧	▧	▧	▧	▧	▧	100%
Discharges	▧	▧	▧	▧	▧	▧	100%
Services							0%

▧ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs