

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	43	37	16% ▲
	Admits	9	7	29% ▲
	Discharges	4	7	-43% ▼
	Service Hours	293	256	15% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 57 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Overall		98%	80%	91%
✓ Access		95%	80%	88%
✓ Participation in Treatment		95%	80%	92%
● Outcome		79%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	43	100.0%

Client Demographics

Age	#	%	State Avg
18-25	4	10%	8%
26-34	8	19%	18%
35-44	11	26%	25%
45-54	6	14%	19%
55-64	7	17%	19%
65+	6	14%	12%

Gender	#	%	State Avg
Male	22	51%	59%
Female	21	49%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	41	95%	▲ 64%
Unknown	2	5%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			▼ 12%
Hisp-Puerto Rican			10%

Race	#	%	State Avg
White/Caucasian	42	98%	▲ 59%
Unknown	1	2%	8%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 18%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 12%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	43	37	16% ▲
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%
Valid Primary Drug Data	100%	47%
Periodic Submitted	Actual	State Avg
6 Month Updates	0%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	25%	50%	58%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		40	93%	N/A	32%	N/A
✓ Not Arrested		43	100%	75%	42%	25% ▲
✓ Employed		30	70%	50%	23%	20% ▲
✓ Stable Living Situation		41	95%	95%	42%	0%
● Self Help		25	58%	60%	14%	-2%
● Abstinence/Reduced Drug Use		12	28%	55%	22%	-27% ▼
● Improved/Maintained Function Score		3	9%	75%	28%	-66% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	90%	90%	39%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		8	89%	75%	63%	14% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							33%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 100 Active Standard Outpatient Programs