

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	62	67	-7%
	Admits	5	2	150% ▲
	Discharges	6	4	50% ▲
	Service Hours	720	798	-10%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 51 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Access		94%	80%	88%
✓ Outcome		94%	80%	83%
✓ General Satisfaction		90%	80%	92%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	34	54.8%
	Residential Services	28	45.2%

### Client Demographics

Age	#	%	State Avg
18-25	1	2%	8%
26-34	1	2%	18%
35-44	8	13%	25%
45-54	13	21%	19%
55-64	19	31%	19%
65+	20	32%	12%

Gender	#	%	State Avg
Male	36	58%	59%
Female	26	42%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	57	92%	64%
Hisp-Puerto Rican	3	5%	10%
Hispanic-Other	2	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			13%

Race	#	%	State Avg
Black/African American	33	53%	18%
White/Caucasian	29	47%	59%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			12%
Unknown			8%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# Housing Supports

St. Vincent's Medical Center

Mental Health - Residential Services - Residential Support

Reporting Period: July 2025 - December 2025

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	27	4%
Admits	5	-	
Discharges	4	2	100% ▲
Service Hours	340	377	-10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	99%

## Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	71%	-50% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		27	96%	60%	90%	36% ▲
✓ Stable Living Situation		27	96%	85%	95%	11% ▲
● Employed		3	11%	25%	16%	-14% ▼
Self Help		2	7%	N/A	47%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		24	100%	90%	98%	10%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			■	■			33%
Discharges	■		■		■	■	67%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Residential Support Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	40	-15% ▼
Admits	-	2	-100% ▼
Discharges	2	2	0%
Service Hours	380	421	-10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		34	100%	85%	86%	15% ▲

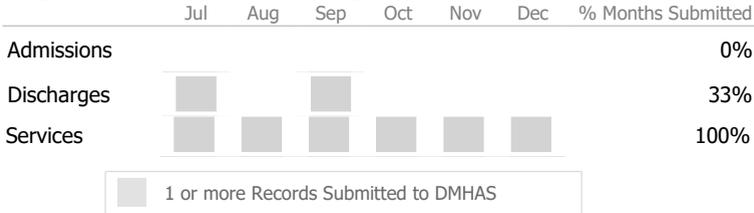
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	100%	90%	95%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%
Periodic Submitted	Actual	State Avg
6 Month Updates		82%

### Data Submitted to DMHAS for Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs