

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,028	2,237	-9%
	Admits	823	1,137	-28% ▼
	Discharges	757	1,108	-32% ▼
	Service Hours	31,868	22,304	43% ▲
	Bed Days	11,397	11,359	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 204 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ Access		92%	80%	88%
✓ General Satisfaction		92%	80%	92%
✓ Respect		90%	80%	91%
✓ Outcome		86%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	880	37.9%
	Other	437	18.8%
	Community Support	173	7.5%
	Intake	161	6.9%
	Crisis Services	154	6.6%
	ICS	124	5.3%
	Inpatient Services	75	3.2%
	ACT	57	2.5%
	Residential Services	35	1.5%
	Forensic MH	Forensics Community-based	223

Client Demographics

Age	#	%	State Avg
18-25	170	8%	8%
26-34	308	15%	18%
35-44	392	19%	25%
45-54	363	18%	19%
55-64	424	21%	19%
65+	369	18%	12%

Gender	#	%	State Avg
Male	1,188	59%	59%
Female	835	41%	40%
Transgender/Other	6	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,281	63%	64%
Hispanic-Other	317	16%	12%
Unknown	208	10%	13%
Hisp-Puerto Rican	197	10%	10%
Hispanic-Mexican	20	1%	1%
Hispanic-Cuban	6	0%	0%

Race	#	%	State Avg
Black/African American	736	38%	▲ 18%
White/Caucasian	687	36%	▼ 59%
Other	374	19%	12%
Unknown	56	3%	8%
Asian	31	2%	1%
Multiple Races	31	2%	1%
Hawaiian/Other Pacific Islander	6	0%	0%
Am. Indian/Native Alaskan	4	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	141	120	18% ▲
Admits	135	99	36% ▲
Discharges	131	111	18% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		3	17%	0%	77%	17% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	45	27%	▲
Admits	10	5	100%	▲
Discharges	3	2	50%	▲
Service Hours	2,171	1,086	100%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
Periodic Submitted	Actual	State Avg
6 Month Updates	91%	94%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	65%	54%	35% ▲
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	59%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		57	100%	N/A	68%	N/A
✓ Stable Living Situation		43	75%	60%	87%	15% ▲
✓ Social Support		35	61%	60%	71%	1% ▲
● Employed		1	2%	15%	10%	-13% ▼
● Improved/Maintained Function Score		17	36%	85%	49%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		54	100%	90%	99%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges		■		■			33%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Assertive Community Treatment Programs

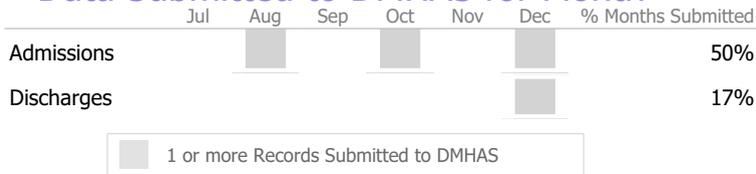
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	354	-98% ▼
Admits	3	467	-99% ▼
Discharges	1	467	-100% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		0	0%	90%	72%	-90% ▼
● Community Location Evaluation		0	0%	80%	73%	-80% ▼
● Follow-up Service within 48 hours		0	NA	90%	90%	-90% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	31	-16% ▼
Admits	5	10	-50% ▼
Discharges	5	10	-50% ▼
Bed Days	3,862	3,842	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	84%
Periodic Submitted	Actual	State Avg
6 Month Updates	88%	21%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	58%	5%
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	98%	15% ▲
● Follow-up within 30 Days of Discharge		4	80%	90%	64%	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		6	27%	95%	5%	-68% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	666 days	0.4	100%	90%	97%	10%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■			50%
Discharges	■		■	■			50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	27	-7%
Admits	5	6	-17% ▼
Discharges	5	6	-17% ▼
Bed Days	3,860	3,851	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	84%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	21%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	58%	5%
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	98%	15% ▲
● Follow-up within 30 Days of Discharge		3	60%	90%	64%	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		9	43%	95%	5%	-52% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	859 days	0.4	100%	90%	97%	10%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■		■	67%
Discharges	■		■	■		■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	6	283% ▲
Admits	12	6	100% ▲
Discharges	14	1	1300% ▲
Service Hours	468	34	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	96%
Periodic Submitted		
6 Month Updates	50%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	86%	95%	77%	-9%
● No Re-admit within 30 Days of Discharge		6	43%	85%	74%	-42% ▼
✓ Follow-up within 30 Days of Discharge		12	100%	90%	93%	10%

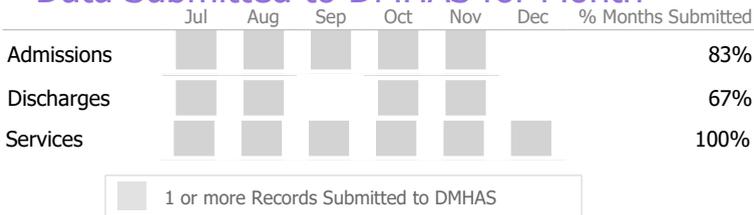
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		1	6%	75%	51%	-69% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	90%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 86%
Periodic Submitted	Actual	State Avg
6 Month Updates		N/A 92%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	69%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	71%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	14%	-25% ▼
Improved/Maintained Function Score		N/A	N/A	95%	60%	-95% ▼
Self Help		N/A	N/A	N/A	60%	N/A
Social Support		N/A	N/A	60%	85%	-60% ▼
Stable Living Situation		N/A	N/A	95%	95%	-95% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	2	3	-33% ▼
Discharges	1	2	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	86%
Periodic Submitted		
6 Month Updates	89%	92%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	69%	40% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	71%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		12	100%	N/A	60%	N/A
✓ Social Support		10	83%	60%	85%	23% ▲
✓ Stable Living Situation		12	100%	95%	95%	5%
● Employed		1	8%	25%	14%	-17% ▼
● Improved/Maintained Function Score		4	40%	95%	60%	-55% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■			■		33%
Discharges						■	17%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	76	25% ▲
Admits	20	16	25% ▲
Discharges	14	7	100% ▲
Service Hours	8,468	4,641	82% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	88%
Periodic Submitted		
6 Month Updates	95%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	93%	60%	53%	33% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		95	100%	N/A	72%	N/A
✓ Stable Living Situation		89	94%	60%	92%	34% ▲
✓ Social Support		79	83%	60%	85%	23% ▲
● Employed		24	25%	30%	36%	-5%
● Improved/Maintained Function Score		40	53%	75%	52%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		81	100%	90%	100%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intensive Community Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	584	478	22%	▲
Admits	181	50	262%	▲
Discharges	50	62	-19%	▼
Service Hours	8,210	5,822	41%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	89%
Periodic Submitted		
6 Month Updates	91%	51%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		21	43%	50%	49%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		584	98%	N/A	22%	N/A
✓ Social Support		437	73%	60%	57%	13% ▲
✓ Stable Living Situation		566	95%	95%	72%	0%
● Employed		135	23%	30%	31%	-7%
● Improved/Maintained Function Score		73	17%	75%	38%	-58% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		515	94%	90%	82%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		142	78%	75%	75%	3%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	28	-14% ▼
Admits	4	8	-50% ▼
Discharges	4	8	-50% ▼
Bed Days	3,675	3,666	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	84%
Periodic Submitted		
6 Month Updates	100%	21%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	95%	58%	5%
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	98%	15% ▲
● Follow-up within 30 Days of Discharge		3	75%	90%	64%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		2	10%	95%	5%	-85% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	686 days	0.5	100%	90%	97%	10%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■			50%
Discharges	■		■				33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Crisis Outreach

Southwest Connecticut Mental Health System
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2025 - December 2025

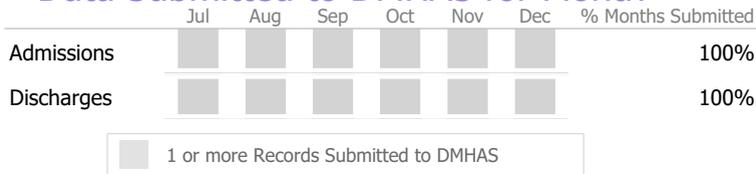
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	148	145	2%
Admits	161	176	-9%
Discharges	147	176	-16% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		67	42%	90%	72%	-48% ▼
● Community Location Evaluation		125	78%	80%	73%	-2%
✓ Follow-up Service within 48 hours		78	100%	90%	90%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	121	104	16% ▲
Admits	12	13	-8%
Discharges	9	6	50% ▲
Service Hours	3,581	2,838	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Periodic Submitted		
6 Month Updates	92%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	86%	65%	58%	21% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		118	98%	N/A	44%	N/A
✓ Social Support		93	77%	60%	82%	17% ▲
✓ Stable Living Situation		105	87%	80%	90%	7%
✓ Improved/Maintained Function Score		77	71%	65%	59%	6%
● Employed		4	3%	20%	20%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		112	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	58	-10% ▼
Admits	10	8	25% ▲
Discharges	10	7	43% ▲
Service Hours	1,392	1,415	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%
Periodic Submitted		
6 Month Updates	97%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	100%	65%	58%	35% ▲

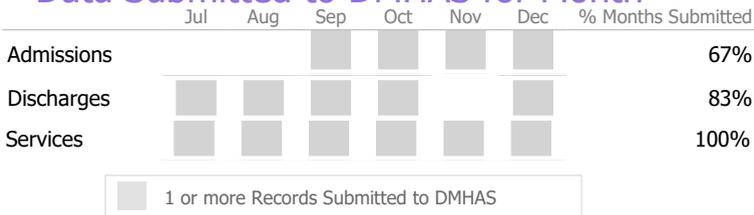
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		52	100%	N/A	44%	N/A
✓ Social Support		39	75%	60%	82%	15% ▲
✓ Stable Living Situation		47	90%	80%	90%	10%
● Employed		3	6%	20%	20%	-14% ▼
● Improved/Maintained Function Score		21	50%	65%	59%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		42	100%	90%	98%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	292	281	4%
Admits	22	26	-15% ▼
Discharges	24	19	26% ▲
Service Hours	4,141	3,259	27% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	89%
Periodic Submitted	Actual	State Avg
6 Month Updates	98%	51%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	41%	50%	49%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		292	100%	N/A	22%	N/A
✓ Social Support		216	74%	60%	57%	14% ▲
✓ Stable Living Situation		281	96%	95%	72%	1%
● Employed		69	24%	30%	31%	-6%
● Improved/Maintained Function Score		76	28%	75%	38%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		269	100%	90%	82%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		22	100%	75%	75%	25% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	72	18% ▲
Admits	56	52	8%
Discharges	60	48	25% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div style="width: 100%; height: 10px; background-color: orange;"></div>	23	100%	0%	77%	100% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	35	-17% ▼
Admits	6	6	0%
Discharges	4	9	-56% ▼
Service Hours	943	1,056	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	93%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	60%	53%	40% ▲

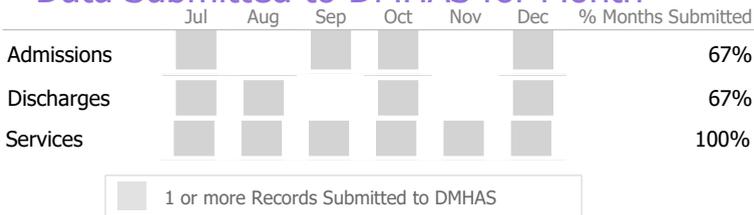
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		29	100%	N/A	72%	N/A
✓ Stable Living Situation		29	100%	60%	92%	40% ▲
✓ Social Support		28	97%	60%	85%	37% ▲
✓ Employed		11	38%	30%	36%	8%
○ Improved/Maintained Function Score		10	43%	75%	52%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		25	100%	90%	100%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 19 Active Intensive Community Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	129	114	13%	▲
Admits	11	28	-61%	▼
Discharges	129	5	2480%	▲
Service Hours	1,093	879	24%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
Periodic Submitted		
6 Month Updates	N/A	51%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		125	98%	50%	49%	48% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		129	100%	N/A	22%	N/A
✓ Social Support		104	81%	60%	57%	21% ▲
✓ Stable Living Situation		128	99%	95%	72%	4%
✓ Employed		41	32%	30%	31%	2%
● Improved/Maintained Function Score		24	19%	75%	38%	-56% ▼

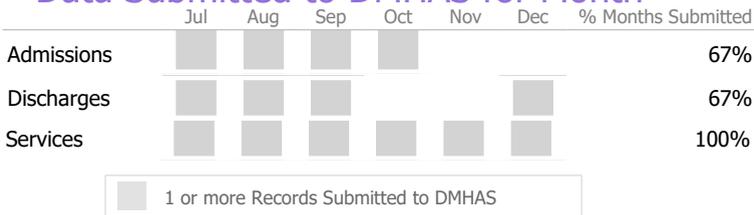
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	82%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		5	45%	75%	75%	-30% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs