

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,058	1,052	0%
	Admits	1,395	1,333	5%
	Discharges	1,382	1,357	2%
	Service Hours	1,469	1,113	32% ▲
	Bed Days	25,016	23,744	5%
	S.Rehab/PHP/IOP	1,860	935	99% ▲

Consumer Satisfaction Survey

(Based on 393 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ Quality and Appropriateness		86%	80%	93%
✓ Respect		85%	80%	91%
✓ General Satisfaction		85%	80%	92%
✓ Outcome		84%	80%	83%
✓ Overall		84%	80%	91%
● Access		76%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	792	65.3%
	Outpatient	250	20.6%
	IOP	78	6.4%
	Medication Assisted Treatment	53	4.4%
Forensic SA	Case Management	40	3.3%

Age	#	%	State Avg
18-25	53	5%	8%
26-34	230	22%	18%
35-44	365	34%	25%
45-54	250	24%	19%
55-64	143	13%	19%
65+	19	2%	12%

Gender	#	%	State Avg
Male	825	78%	59% ▲
Female	234	22%	40% ▼
Transgender/Other	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	804	76%	64% ▲
Hisp-Puerto Rican	129	12%	10%
Unknown	71	7%	13%
Hispanic-Other	48	5%	12%
Hispanic-Mexican	6	1%	1%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
White/Caucasian	724	68%	59%
Black/African American	192	18%	18%
Other	72	7%	12%
Unknown	51	5%	8%
Am. Indian/Native Alaskan	15	1%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Asian	2	0%	1%
Multiple Races			1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36		
Admits	26	-	
Discharges	28	-	
Bed Days	1,973	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid Primary Drug Data	100%	98%
Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		25	89%	85%	76%	4%
● No Re-admit within 30 Days of Discharge		21	75%	85%	80%	-10%
● Follow-up within 30 Days of Discharge		22	88%	90%	67%	-2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		35	97%	70%	93%	27% ▲
● Employed		16	44%	60%	32%	-16% ▼
● Improved/Maintained Function Score		13	46%	75%	66%	-29% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		11	75 days	0.2	97%	90%	80%	7%



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%

1 or more Records Submitted to DMHAS



* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	521	610	-15% ▼
Admits	660	740	-11% ▼
Discharges	656	743	-12% ▼
Bed Days	2,691	3,261	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	87%
Valid Primary Drug Data	100%	92%
Periodic Submitted		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	85%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		501	77%	80%	80%	-3%
No Re-admit within 30 Days of Discharge		523	80%	85%	80%	-5%
Follow-up within 30 Days of Discharge		292	58%	90%	58%	-32% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	4 days	0.0	73%	90%	78%	-17% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 ■ Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	29	17% ▲
Admits	25	20	25% ▲
Discharges	26	20	30% ▲
Bed Days	1,514	1,654	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	85%
Valid Primary Drug Data	100%	98%
Periodic Submitted		
6 Month Updates	N/A	0%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		16	62%	85%	76%	-23% ▼
● No Re-admit within 30 Days of Discharge		20	77%	85%	80%	-8%
● Follow-up within 30 Days of Discharge		12	75%	90%	67%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		31	91%	70%	93%	21% ▲
● Employed		10	29%	60%	32%	-31% ▼
● Improved/Maintained Function Score		11	42%	75%	66%	-33% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		11	66 days	0.3	75%	90%	80%	-15% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	379	322	18% ▲
Admits	300	253	19% ▲
Discharges	299	250	20% ▲
Bed Days	15,706	14,806	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	87%
Valid Primary Drug Data	100%	98%
Periodic Submitted		
6 Month Updates	N/A	14%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		234	78%	70%	78%	8%
✓ No Re-admit within 30 Days of Discharge		278	93%	85%	91%	8%
● Follow-up within 30 Days of Discharge		140	60%	90%	57%	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		294	76%	70%	78%	6%
● Improved/Maintained Function Score		255	85%	95%	87%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		87	56 days	0.2	98%	90%	78%	8%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24		
Admits	25	-	
Discharges	18	-	
Bed Days	911	-	

Discharge Outcomes

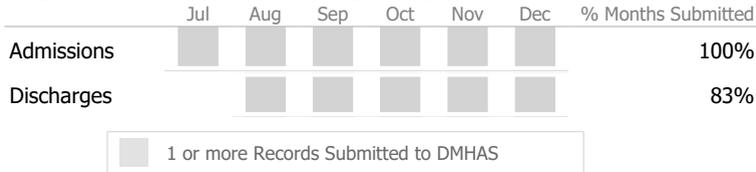
(Data as of Mar 13, 2026)



Bed Utilization



Data Submitted to DMHAS for Month



* State Avg based on 16 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	45	0%
Admits	34	33	3%
Discharges	33	32	3%
Bed Days	2,221	2,263	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
Valid Primary Drug Data	99%	98%
Periodic Submitted		
6 Month Updates	N/A	0%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		24	73%	85%	76%	-12% ▼
● No Re-admit within 30 Days of Discharge		22	67%	85%	80%	-18% ▼
● Follow-up within 30 Days of Discharge		20	83%	90%	67%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		43	96%	70%	93%	26% ▲
● Employed		10	22%	60%	32%	-38% ▼
● Improved/Maintained Function Score		15	45%	75%	66%	-30% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		13	67 days	0.2	93%	90%	80%	3%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 ■ Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	41	90% ▲
Admits	86	31	177% ▲
Discharges	89	40	123% ▲
Service Hours	12	17	-31% ▼
Social Rehab/PHP/IOP Days	1,860	935	99% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	79%
Valid Primary Drug Data	99%	81%
Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		54	62%	50%	56%	12% ▲
● Follow-up within 30 Days of Discharge		30	56%	90%	48%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		98	100%	N/A	65%	N/A
✓ Not Arrested		98	100%	75%	66%	25% ▲
✓ Self Help		73	74%	60%	24%	14% ▲
● Improved/Maintained Function Score		61	69%	75%	36%	-6%
● Employed		44	45%	50%	30%	-5%
● Abstinence/Reduced Drug Use		37	38%	55%	32%	-17% ▼
● Stable Living Situation		79	81%	95%	63%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	22%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 62 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	250	182	37% ▲
Admits	185	149	24% ▲
Discharges	168	153	10%
Service Hours	1,164	655	78% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Valid Primary Drug Data	98%	47%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		91	58%	50%	58%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		257	100%	N/A	32%	N/A
✓ Not Arrested		258	100%	75%	42%	25% ▲
✓ Self Help		186	72%	60%	14%	12% ▲
✓ Abstinence/Reduced Drug Use		165	64%	55%	22%	9%
✓ Employed		129	50%	50%	23%	0%
● Stable Living Situation		224	87%	95%	42%	-8%
● Improved/Maintained Function Score		103	58%	75%	28%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		79	87%	90%	39%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		101	56%	75%	63%	-19% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	29	-52% ▼
Admits	7	19	-63% ▼
Discharges	9	23	-61% ▼
Service Hours	108	306	-65% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	45%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	67%	50%	67%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		10	71%	20%	37%	51% ▲
✓ Self Help		14	100%	60%	82%	40% ▲
Social Support		14	100%	N/A	91%	N/A
✓ Stable Living Situation		12	86%	80%	73%	6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	97%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■			■	■	67%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	51	-35%	▼
Admits	24	27	-11%	▼
Discharges	22	48	-54%	▼
Service Hours	96	72	34%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	45%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	86%	50%	67%	36% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		35	100%	60%	82%	40% ▲
Social Support		34	97%	N/A	91%	N/A
✓ Employed		9	26%	20%	37%	6%
○ Stable Living Situation		18	51%	80%	73%	-29% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	97%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	37	43% ▲
Admits	23	36	-36% ▼
Discharges	34	25	36% ▲
Service Hours	88	63	41% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	95%
Valid Primary Drug Data	100%	73%
Periodic Submitted		
6 Month Updates	100%	78%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		16	47%	50%	51%	-3%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		47	89%	55%	69%	34% ▲
Social Support		48	91%	N/A	79%	N/A
✓ Self Help		44	83%	60%	48%	23% ▲
✓ Not Arrested		49	92%	75%	87%	17% ▲
● Stable Living Situation		49	92%	95%	84%	-3%
● Employed		19	36%	50%	42%	-14% ▼
● Improved/Maintained Function Score		24	63%	75%	31%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	95%	90%	81%	5%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■		■	■	■	83%
Discharges	■	■	■	■	■		83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 91%
Valid Primary Drug Data		N/A 89%
Periodic Submitted	Actual	State Avg
6 Month Updates		N/A 29%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	24%	-55% ▼
Employed		N/A	N/A	50%	24%	-50% ▼
Improved/Maintained Function Score		N/A	N/A	75%	6%	-75% ▼
Not Arrested		N/A	N/A	75%	44%	-75% ▼
Self Help		N/A	N/A	60%	32%	-60% ▼
Social Support		N/A	N/A	N/A	37%	N/A
Stable Living Situation		N/A	N/A	95%	44%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	30%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Naltrexone Programs