

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	175	176	-1%
	Admits	10	15	-33% ▼
	Discharges	22	9	144% ▲
	Service Hours	643	603	7%
	S.Rehab/PHP/IOP	2,398	2,327	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 65 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		98%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Respect		93%	80%	91%
✓ Outcome		91%	80%	83%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	175	100.0%

Client Demographics

Age	#	%	State Avg
18-25	10	6%	8%
26-34	30	17%	18%
35-44	31	18%	25%
45-54	17	10%	19%
55-64	53	30% ▲	19%
65+	34	19%	12%

Gender	#	%	State Avg
Female	89	51% ▲	40%
Male	84	48% ▼	59%
Transgender/Other	2	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	152	87% ▲	64%
Unknown	15	9%	13%
Hispanic-Other	4	2%	12%
Hisp-Puerto Rican	3	2%	10%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	144	82% ▲	59%
Black/African American	17	10%	18%
Other	6	3%	12%
Unknown	6	3%	8%
Asian	2	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Social Rehab- Torrington

Prime Time House Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Reporting Period: July 2025 - December 2025

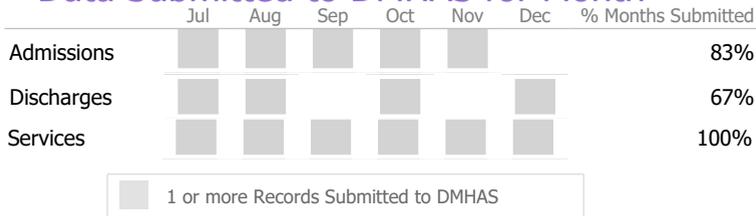
Program Activity

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Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		151	99%	90%	82%	9%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs