

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	17	14	21%	▲
	Admits	13	9	44%	▲
	Discharges	12	10	20%	▲
	Service Hours		-		
	Bed Days	892	943	-5%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Inpatient Services	17	100.0%

Client Demographics

Age	#	%	State Avg
18-25			8%
26-34	8	47%	18%
35-44	3	18%	25%
45-54	2	12%	19%
55-64	3	18%	19%
65+	1	6%	12%

Ethnicity	#	%	State Avg
Non-Hispanic	15	88%	64%
Hispanic-Other	2	12%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			10%
Unknown			13%

Gender	#	%	State Avg
Male	10	59%	59%
Female	7	41%	40%
Transgender/Other			0%

Race	#	%	State Avg
White/Caucasian	13	76%	59%
Black/African American	2	12%	18%
Other	2	12%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			8%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Intermediate Care Contract

Natchaug Hospital

Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2025 - December 2025

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
Periodic Submitted	Actual	State Avg
6 Month Updates	0%	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	100%	95%	100%	5%
● No Re-admit within 30 Days of Discharge		10	83%	85%	83%	-2%
● Follow-up within 30 Days of Discharge		7	58%	90%	58%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		11	85%	95%	85%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	643 days	0.1	162%	90%	54%	72% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■		■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Acute Pyschiatric - Intermediate Programs