

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,313	2,281	1%
	Admits	1,756	1,857	-5%
	Discharges	2,032	1,848	10%
	Service Hours	2,582	2,954	-13% ▼
	Bed Days	10,614	11,135	-5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1,564 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Quality and Appropriateness		88%	80%	93%
✓ Respect		87%	80%	91%
✓ Overall		86%	80%	91%
✓ General Satisfaction		82%	80%	92%
✓ Access		80%	80%	88%
✓ Outcome		80%	80%	83%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,379	58.0%
Addiction			
	Residential Services	579	24.3%
	Outpatient	297	12.5%
	Case Management	98	4.1%
Mental Health			
	Residential Services	25	1.1%

Client Demographics

Age	#	%	State Avg
18-25	240	10%	8%
26-34	592	26%	18%
35-44	678	29%	25%
45-54	414	18%	19%
55-64	283	12%	19%
65+	106	5%	12%

Gender	#	%	State Avg
Male	1,625	70%	▲ 59%
Female	683	30%	40%
Transgender/Other	5	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,365	59%	64%
Hispanic-Other	656	28%	▲ 12%
Unknown	194	8%	13%
Hisp-Puerto Rican	85	4%	10%
Hispanic-Mexican	11	0%	1%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
White/Caucasian	1,745	75%	▲ 59%
Black/African American	314	14%	18%
Unknown	132	6%	8%
Other	91	4%	12%
Asian	20	1%	1%
Am. Indian/Native Alaskan	9	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	58	7%
Admits	23	26	-12% ▼
Discharges	29	25	16% ▲
Service Hours	231	191	21% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	91%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	44%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	31%	50%	55%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		58	92%	N/A	76%	N/A
✓ Employed		24	38%	20%	31%	18% ▲
● Stable Living Situation		38	60%	80%	70%	-20% ▼
● Self Help		16	25%	60%	50%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		34	100%	90%	85%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Detoxification Program

Midwestern CT Council on Alcoholism (MCCA)

Addiction - Residential Services - Medically Monitored Detox 3.7D

Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	454	442	3%
Admits	498	512	-3%
Discharges	495	511	-3%
Bed Days	2,219	2,280	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Valid Primary Drug Data	100%	92%
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Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	N/A
<hr/>		
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	85%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		361	73%	80%	80%	-7%
No Re-admit within 30 Days of Discharge		407	82%	85%	80%	-3%
Follow-up within 30 Days of Discharge		232	64%	90%	58%	-26% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	4 days	0.0	86%	90%	78%	-4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 ■ Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	109	-11% ▼
Admits	17	25	-32% ▼
Discharges	22	28	-21% ▼
Service Hours	778	1,040	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
Valid Primary Drug Data	36%	26%
Periodic Submitted		
6 Month Updates	85%	66%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		19	86%	75%	57%	11% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		71	95%	90%	89%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		13	76%	75%	73%	1%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	24	-8%
Admits	8	13	-38% ▼
Discharges	12	11	9%
Service Hours	102	70	46% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Valid Primary Drug Data	100%	47%
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Periodic Submitted	Actual	State Avg
6 Month Updates	100%	7%
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Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	95%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	50%	50%	58%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		23	100%	N/A	32%	N/A
✓ Employed		20	87%	50%	23%	37% ▲
✓ Not Arrested		23	100%	75%	42%	25% ▲
✓ Abstinence/Reduced Drug Use		16	70%	55%	22%	15% ▲
✓ Stable Living Situation		22	96%	95%	42%	1%
● Improved/Maintained Function Score		11	69%	75%	28%	-6%
● Self Help		3	13%	60%	14%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	91%	90%	39%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		6	75%	75%	63%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	174	202	-14% ▼
Admits	162	199	-19% ▼
Discharges	163	202	-19% ▼
Bed Days	3,077	3,066	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	84%
Valid Primary Drug Data	100%	98%
<hr/>		
Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	0%
<hr/>		
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		112	69%	80%	77%	-11% ▼
● No Re-admit within 30 Days of Discharge		137	84%	85%	86%	-1%
● Follow-up within 30 Days of Discharge		73	65%	90%	62%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		160	88%	60%	57%	28% ▲
Social Support		134	74%	N/A	78%	N/A
✓ Improved/Maintained Function Score		146	90%	75%	83%	15% ▲
● Abstinence/Reduced Drug Use		77	43%	70%	63%	-27% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	21 days	0.1	84%	90%	88%	-6%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	147	-12% ▼
Admits	76	96	-21% ▼
Discharges	70	94	-26% ▼
Service Hours	695	932	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Valid Primary Drug Data	88%	47%
Periodic Submitted		
6 Month Updates	88%	7%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		50	71%	50%	58%	21% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		138	99%	N/A	32%	N/A
✓ Employed		103	74%	50%	23%	24% ▲
✓ Not Arrested		127	91%	75%	42%	16% ▲
● Stable Living Situation		123	88%	95%	42%	-7%
● Abstinence/Reduced Drug Use		63	45%	55%	22%	-10% ▼
✓ Improved/Maintained Function Score		71	75%	75%	28%	0%
● Self Help		20	14%	60%	14%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		63	91%	90%	39%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		56	78%	75%	63%	3%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	42	19% ▲
Admits	24	26	-8%
Discharges	23	21	10%
Service Hours	306	184	66% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Valid Primary Drug Data	98%	47%
<hr/>		
Periodic Submitted	Actual	State Avg
6 Month Updates	85%	7%
<hr/>		
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	4%	50%	58%	-46% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		51	96%	N/A	32%	N/A
✓ Abstinence/Reduced Drug Use		44	83%	55%	22%	28% ▲
✓ Not Arrested		50	94%	75%	42%	19% ▲
● Stable Living Situation		46	87%	95%	42%	-8%
● Employed		21	40%	50%	23%	-10%
✓ Improved/Maintained Function Score		28	78%	75%	28%	3%
● Self Help		1	2%	60%	14%	-58% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		27	87%	90%	39%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		10	43%	75%	63%	-32% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

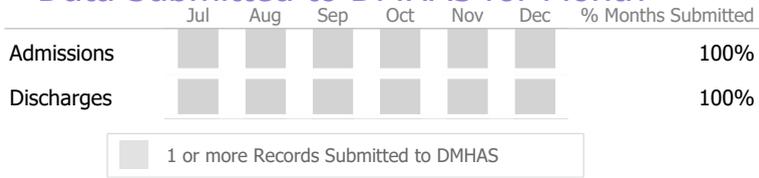
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,292	1,231	5%
Admits	744	740	1%
Discharges	1,020	730	40% ▲

Data Submitted to DMHAS for Month



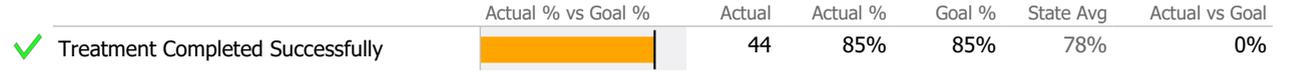
* State Avg based on 6 Active Pre-trial Intervention Programs Programs

Program Activity

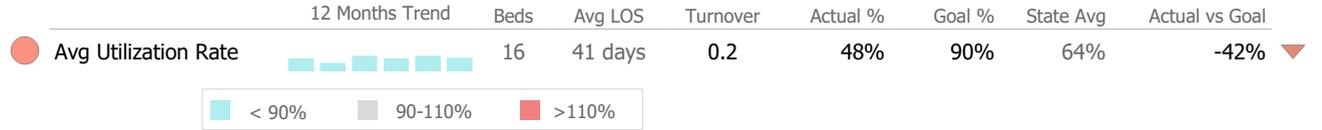
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	81	-38% ▼
Admits	48	76	-37% ▼
Discharges	52	71	-27% ▼
Bed Days	1,403	2,065	-32% ▼

Discharge Outcomes

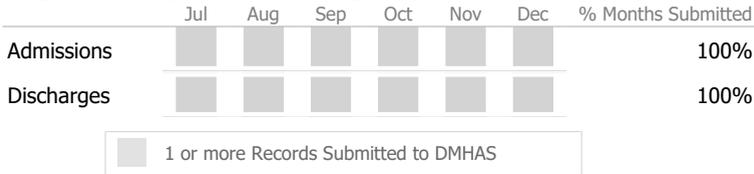
(Data as of Mar 13, 2026)



Bed Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48	50	-4%
Admits	43	42	2%
Discharges	40	43	-7%
Service Hours	51	59	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	22%	10%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	58%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

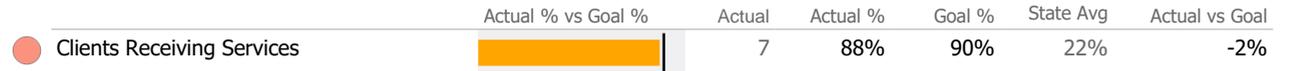
▲ > 10% Over ▼ < 10% Under

* State Avg based on 12 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	30	17% ▲
Admits	25	21	19% ▲
Discharges	27	24	13% ▲
Service Hours	49	41	20% ▲

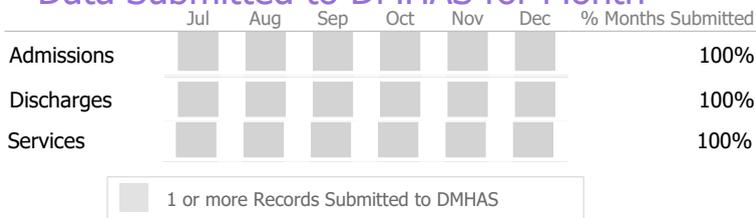
Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 12 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	24	4%
Admits	12	8	50% ▲
Discharges	11	8	38% ▲
Service Hours	163	365	-55% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	55%	50%	71%	5%

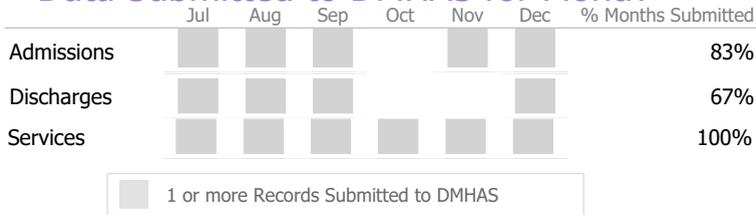
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		22	88%	25%	16%	63% ▲
Self Help		25	100%	N/A	47%	N/A
✓ Social Support		24	96%	60%	90%	36% ▲
✓ Stable Living Situation		24	96%	85%	95%	11% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	98%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	31	19% ▲
Admits	26	21	24% ▲
Discharges	26	22	18% ▲
Bed Days	2,311	2,238	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Valid Primary Drug Data	99%	99%
Periodic Submitted		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		24	92%	60%	84%	32% ▲
● No Re-admit within 30 Days of Discharge		19	73%	85%	64%	-12% ▼
● Follow-up within 30 Days of Discharge		9	38%	90%	41%	-52% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		32	82%	70%	77%	12% ▲
✓ Improved/Maintained Function Score		23	88%	75%	86%	13% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		13	88 days	0.3	97%	90%	89%	7%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 ■ Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	27	0%
Admits	20	19	5%
Discharges	18	21	-14% ▼
Bed Days	1,604	1,486	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Valid Primary Drug Data	100%	99%
Periodic Submitted		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	72%	60%	84%	12% ▲
● No Re-admit within 30 Days of Discharge		9	50%	85%	64%	-35% ▼
● Follow-up within 30 Days of Discharge		6	46%	90%	41%	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		18	64%	70%	77%	-6%
✓ Improved/Maintained Function Score		15	83%	75%	86%	8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		11	75 days	0.3	79%	90%	89%	-11% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

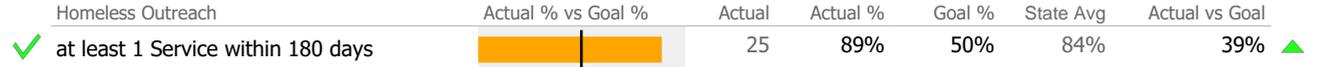
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

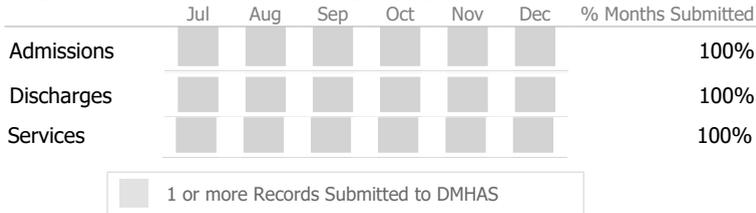
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	18	106% ▲
Admits	29	18	61% ▲
Discharges	18	7	157% ▲
Service Hours	207	45	

Service Engagement



Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs