Middlesex Hospital Mental Health Clinic
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	101	105	-4%	
	Admits	90	75	20%	▲
	Discharges	67	74	-9%	
	Service Hours	225	283	-20%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 2 FY25 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Outcome		100%	80%	83%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		101	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25		9	9%	8%
26-34		13	13%	18%
35-44		19	19%	25%
45-54		17	17%	19%
55-64		29	29%	19%
65+		14	14%	12%

Gender

Gender		#	%		State Avg
Female		69	68%	▲	40%
Male		30	30%	▼	59%
Transgender/Other		2	2%		0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		89	88%	▲	64%
Unknown		6	6%		13%
Hispanic-Other		4	4%		12%
Hisp-Puerto Rican		2	2%		10%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%		State Avg
White/Caucasian		83	82%	▲	59%
Unknown		7	7%		8%
Black/African American		6	6%	▼	18%
Multiple Races		3	3%		1%
Other		2	2%		12%
Am. Indian/Native Alaskan					1%
Asian					1%
Hawaiian/Other Pacific Islander					0%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Case Management Program
Middlesex Hospital Mental Health Clinic
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	105	-4%	
Admits	90	75	20%	▲
Discharges	67	74	-9%	
Service Hours	225	283	-20%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		96%	93%

Periodic Submitted	Actual % vs Goal %	Actual	State Avg
6 Month Updates		100%	66%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		51	76%	50%	73%	26%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		85	83%	60%	67%	23%	▲
✓	Employed		34	33%	20%	11%	13%	▲
✓	Stable Living Situation		93	91%	80%	71%	11%	▲
	Self Help		0	0%	N/A	30%	N/A	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		35	100%	90%	76%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 29 Active Standard Case Management Programs