Mental Health Connecticut
West Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025   (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	604	611	-1%	
	Admits	84	109	-23%	▼
	Discharges	93	83	12%	▲
	Service Hours	9,638	10,330	-7%	
	Bed Days	48,627	50,152	-3%	
	S.Rehab/PHP/IOP	3,154	2,713	16%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 412 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		96%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		96%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Access		95%	80%	88%
✓ Outcome		88%	80%	83%

Satisfied % | Goal %   0-80%   80-100%   ✓ Goal Met   ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	295	44.0%
	Social Rehabilitation	185	27.6%
	Case Management	53	7.9%
	Recovery Support	53	7.9%
	Employment Services	36	5.4%
	Education Support	28	4.2%
	Community Support	21	3.1%

Client Demographics

Age

	#	%	State Avg
18-25	21	3%	8%
26-34	85	14%	18%
35-44	123	20%	25%
45-54	109	18%	19%
55-64	160	26%	19%
65+	106	18%	12%

Gender

	#	%	State Avg
Male	354	59%	59%
Female	248	41%	40%
Transgender/Other	2	0%	0%

Race

	#	%	State Avg
White/Caucasian	383	63%	59%
Black/African American	161	27%	18%
Other	37	6%	12%
Unknown	14	2%	8%
Asian	6	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Ethnicity

	#	%	State Avg
Non-Hispanic	500	83% ▲	64%
Hispanic-Other	50	8%	12%
Hisp-Puerto Rican	30	5%	10%
Unknown	21	3%	13%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban	1	0%	0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

30 Peck Rd ResSup 514-261
Mental Health Connecticut
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	40	-13%	▼
Admits	9	3	200%	▲
Discharges	6	10	-40%	▼
Service Hours	435	712	-39%	▼
Bed Days	5,032	6,660	-24%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	100%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	99%

(Data as of Mar 13, 2026)

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		6	100%	50%	71%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		31	89%	60%	90%	29%	▲
✓	Stable Living Situation		31	89%	85%	95%	4%	
	Self Help		21	60%	N/A	47%	N/A	
🔴	Employed		5	14%	25%	16%	-11%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		29	100%	90%	98%	10%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		40	1,502 days	0.6	68%	90%	67%	-22%	▼

⬜ < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	⬜	⬜	⬜	⬜	⬜		83%
Discharges	⬜	⬜		⬜		⬜	67%
Services	⬜	⬜	⬜	⬜	⬜	⬜	100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 19 Active Residential Support Programs

345 Main St., Supp Apt 514-260
Mental Health Connecticut
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	36	-14%	▼
Admits	2	1	100%	▲
Discharges	1	1	0%	
Service Hours	679	966	-30%	▼
Bed Days	5,386	6,394	-16%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	100%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	99%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	88%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	50%	71%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		28	90%	60%	90%	30%	▲
✓	Stable Living Situation		31	100%	85%	95%	15%	▲
✓	Employed		8	26%	25%	16%	1%	
✓	Self Help		11	35%	N/A	47%	N/A	
🔴	Improved/Maintained Function Score		1	3%	95%	49%	-92%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		30	100%	90%	98%	10%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		60	3,381 days	1.0	49%	90%	67%	-41%	▼

	< 90%		90-110%		>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					▢	▢	33%
Discharges						▢	17%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual	▏ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 19 Active Residential Support Programs

Adult Vocational Services
Mental Health Connecticut
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	77	57	36% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		8	100%	35%	43%	65% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	93%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	90%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	92%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 35 Active Employment Services Programs

Bloom House Supervised Apartments
Mental Health Connecticut
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025
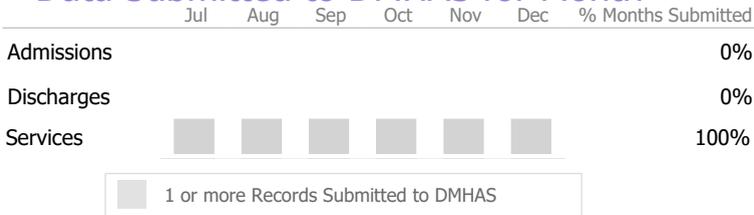
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	16	6%	
Admits	2	1	100%	▲
Discharges	2	1	100%	▲
Bed Days	2,720	2,668	2%	

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	60%	69%	40%	▲
✓	Follow-up within 30 Days of Discharge		2	100%	90%	71%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		16	94%	60%	85%	34%	▲
	Self Help		13	76%	N/A	60%	N/A	
✓	Stable Living Situation		17	100%	95%	95%	5%	
●	Employed		2	12%	25%	14%	-13%	▼
●	Improved/Maintained Function Score		1	7%	95%	60%	-88%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	86%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	92%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		16	971 days	0.5	92%	90%	90%	2%

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■			■		33%
Discharges		■	■				33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Bridgeport Residential Services
Mental Health Connecticut
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	51	-8%	
Admits	2	17	-88%	▼
Discharges	7	3	133%	▲
Service Hours	918	958	-4%	
Bed Days	7,990	8,165	-2%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	100%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	99%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		7	100%	50%	71%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		45	96%	60%	90%	36%	▲
	Self Help		41	87%	N/A	47%	N/A	
✓	Stable Living Situation		46	98%	85%	95%	13%	▲
●	Employed		2	4%	25%	16%	-21%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		39	98%	90%	98%	8%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		61	2,189 days	0.7	71%	90%	67%	-19%	▼

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS for Month
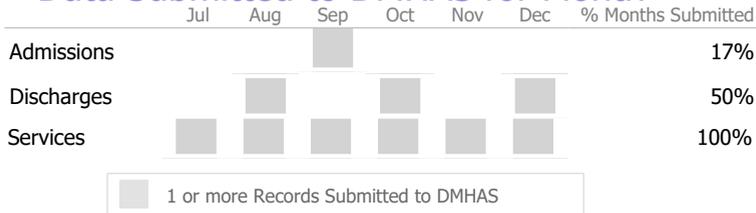
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			☐				17%
Discharges		☐		☐		☐	50%
Services	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

☐ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 19 Active Residential Support Programs

Cleveland Place Supervised Apartments
Mental Health Connecticut
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	20	10%	
Admits	2	1	100%	▲
Discharges	5	-		
Bed Days	3,520	3,615	-3%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		5	100%	60%	69%	40%	▲

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Follow-up within 30 Days of Discharge		4	80%	90%	71%	-10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		18	82%	60%	85%	22%	▲
	Self Help		16	73%	N/A	60%	N/A	
✓	Employed		7	32%	25%	14%	7%	
✓	Stable Living Situation		22	100%	95%	95%	5%	
🔴	Improved/Maintained Function Score		4	20%	95%	60%	-75%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	86%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	92%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		20	1,602 days	0.5	96%	90%	90%	6%

< 90%	90-110%	>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					▪	▪	33%
Discharges			▪		▪	▪	50%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Employment Services
Mental Health Connecticut
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	24	17%	▲
Admits	2	1	100%	▲
Discharges	2	2	0%	
Service Hours	219	242	-10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		22	79%	35%	43%	44%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		26	100%	90%	93%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		99%	90%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	92%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪	▪				33%
Discharges				▪			17%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

◼ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 35 Active Employment Services Programs

Forensic Supportive Housing - 811556
Mental Health Connecticut
Mental Health - Case Management - Supportive Housing – Scattered Site
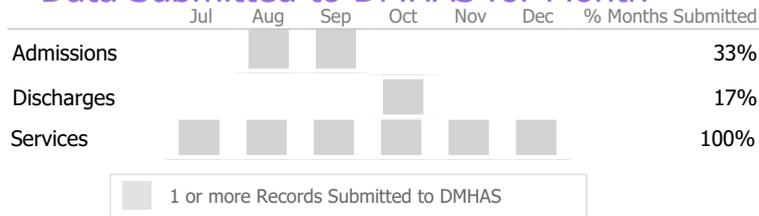
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	▲
Admits	-	-		
Discharges	2	-		
Service Hours	31	36	-15%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		6	100%	85%	86%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	96%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	82%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							33%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Hayden Hill
Mental Health Connecticut
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)
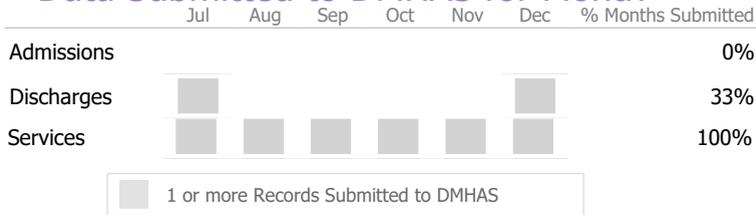
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Bed Days	736	671	10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	56%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	74%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	60%	N/A

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	93%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	87%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	98%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Improved/Maintained Function Score		1	25%	75%	54%	-50% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	1,637 days	0.5	100%	90%	84%	10%

⬜ < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

HERO II Region 5
Mental Health Connecticut
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	73%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		N/A	N/A	20%	11%	-20% ▼
Self Help		N/A	N/A	N/A	30%	N/A
● Social Support		N/A	N/A	60%	67%	-60% ▼
● Stable Living Situation		N/A	N/A	80%	71%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	76%	N/A ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%

Periodic Submitted		Actual	State Avg
6 Month Updates		N/A	66%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 29 Active Standard Case Management Programs

HERO Region 1
Mental Health Connecticut
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%

Periodic Submitted		Actual	State Avg
6 Month Updates		N/A	66%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	73%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	11%	-20% ▼
Self Help		N/A	N/A	N/A	30%	N/A
Social Support		N/A	N/A	60%	67%	-60% ▼
Stable Living Situation		N/A	N/A	80%	71%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	76%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 29 Active Standard Case Management Programs

Hope House
Mental Health Connecticut
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	7	-29% ▼
Admits	-	3	-100% ▼
Discharges	1	-	
Bed Days	829	1,004	-17% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		97%	86%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	92%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	69%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	71%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	95%	95%	5%
Self Help		3	60%	N/A	60%	N/A
✓ Social Support		3	60%	60%	85%	0%
● Employed		1	20%	25%	14%	-5%
● Improved/Maintained Function Score		3	60%	95%	60%	-35% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		7	985 days	0.7	64%	90%	90%	-26% ▼

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges			■				17%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Independence Center 21 Church Street Wtbry 514-281
Mental Health Connecticut
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	185	191	-3%	
Admits	16	17	-6%	
Discharges	9	9	0%	
Service Hours	2,146	1,948	10%	
Social Rehab/PHP/IOP Days	3,154	2,713	16%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	▇▇▇	167	94%	90%	82%	4%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢		▢	▢	▢	▢	83%
Discharges			▢			▢	33%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▇ Actual | Goal   ✓ Goal Met   ● Below Goal

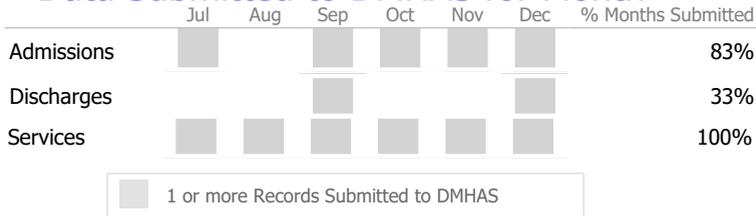* State Avg based on 34 Active Social Rehabilitation Programs

Life Coaching
Mental Health Connecticut

Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	87	104	-17%	▼

Data Submitted to DMHAS for Month
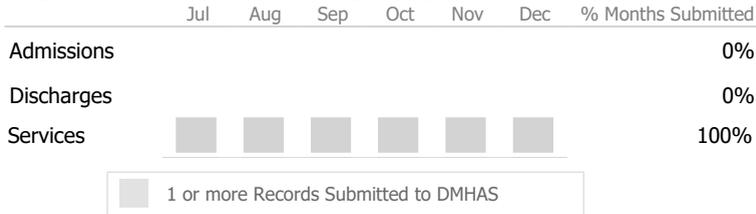
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 12 Active Specialing Programs

Madison Place
Mental Health Connecticut
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	7	-14%	▼
Admits	-	2	-100%	▼
Discharges	2	1	100%	▲
Service Hours	299	557	-46%	▼
Bed Days	1,030	903	14%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	93%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	87%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	75%	56%	25%	▲
✓	No Re-admit within 30 Days of Discharge		2	100%	85%	74%	15%	▲
●	Follow-up within 30 Days of Discharge		1	50%	90%	60%	-40%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		6	671 days	0.5	93%	90%	84%	3%

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS for Month
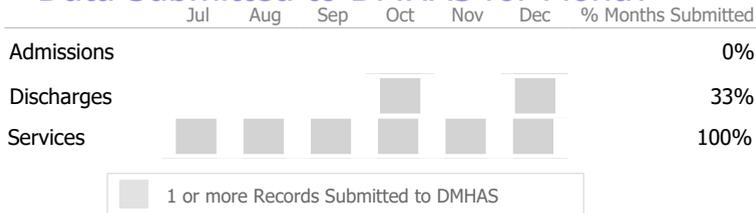
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges				■		■	33%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

Monarch
Mental Health Connecticut
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	29	-10% ▼
Admits	3	5	-40% ▼
Discharges	4	8	-50% ▼
Bed Days	4,231	3,740	13% ▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		99%	86%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	92%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	60%	69%	40% ▲
✓ Follow-up within 30 Days of Discharge		4	100%	90%	71%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		25	96%	N/A	60%	N/A
✓ Social Support		23	88%	60%	85%	28% ▲
✓ Stable Living Situation		25	96%	95%	95%	1%
🔴 Employed		0	0%	25%	14%	-25% ▼
🔴 Improved/Maintained Function Score		7	30%	95%	60%	-65% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		24	1,380 days	0.5	96%	90%	90%	6%
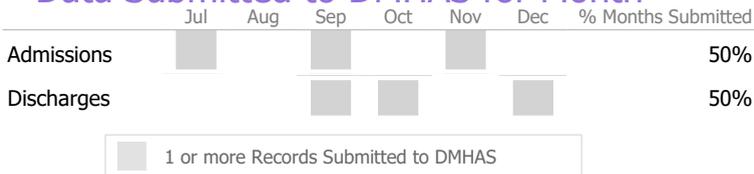
☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							50%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Nursing Home Diversion
Mental Health Connecticut
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	34	0%	
Admits	16	15	7%	
Discharges	10	12	-17%	▼
Service Hours	43	103	-58%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%

Periodic Submitted		Actual	State Avg
6 Month Updates		0%	66%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		10	100%	50%	73%	50%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		0	0%	20%	11%	-20%	▼
Self Help		0	0%	N/A	30%	N/A	
● Social Support		0	0%	60%	67%	-60%	▼
● Stable Living Situation		0	0%	80%	71%	-80%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		15	63%	90%	76%	-28%	▼

Data Submitted to DMHAS for Month
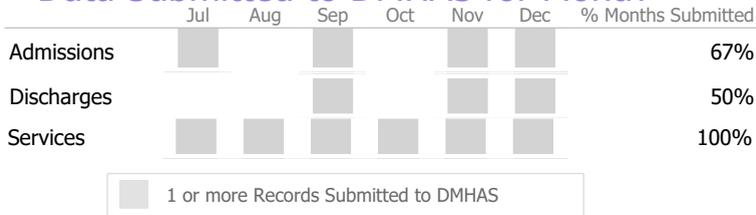
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							50%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 29 Active Standard Case Management Programs

Parkview Supervised Apartments
Mental Health Connecticut
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	13	0%	
Admits	3	3	0%	
Discharges	6	3	100%	▲
Bed Days	1,566	1,759	-11%	▼

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		6	100%	60%	69%	40%	▲
✓	Follow-up within 30 Days of Discharge		6	100%	90%	71%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		99%	86%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	92%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		11	85%	60%	85%	25%	▲
	Self Help		9	69%	N/A	60%	N/A	
✓	Stable Living Situation		13	100%	95%	95%	5%	
●	Employed		2	15%	25%	14%	-10%	▼
●	Improved/Maintained Function Score		3	30%	95%	60%	-65%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		12	735 days	0.6	71%	90%	90%	-19%	▼

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		☐		☐	☐		50%
Discharges	☐	☐	☐		☐		67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under	

☐ Actual	| Goal	✓ Goal Met	● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Parkview Transitional Housing
Mental Health Connecticut
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	13	-15%	▼
Admits	3	5	-40%	▼
Discharges	4	7	-43%	▼
Bed Days	1,346	1,253	7%	

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		4	100%	95%	77%	5%	
🔴	No Re-admit within 30 Days of Discharge		3	75%	85%	74%	-10%	
✓	Follow-up within 30 Days of Discharge		4	100%	90%	93%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		99%	96%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	90%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Improved/Maintained Function Score		9	100%	75%	51%	25%	▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	220 days	0.4	91%	90%	83%	1%

< 90%	90-110%	>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▢	▢			▢	50%
Discharges	▢		▢	▢		▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 6 Active Transitional Programs

Quince Street
Mental Health Connecticut
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	▼
Admits	-	2	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	481	634	-24%	▼
Bed Days	1,656	1,622	2%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	86%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	92%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	69%	N/A

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	71%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		9	100%	N/A	60%	N/A	
✓ Social Support		9	100%	60%	85%	40%	▲
✓ Stable Living Situation		9	100%	95%	95%	5%	
🔴 Employed		0	0%	25%	14%	-25%	▼
🔴 Improved/Maintained Function Score		2	22%	95%	60%	-73%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	1,462 days	0.5	100%	90%	90%	10%
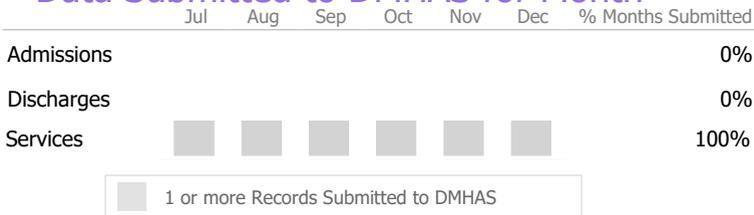
🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services	⬜	⬜	⬜	⬜	⬜	⬜	100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Robinson Group Home
Mental Health Connecticut
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	1	0%
Discharges	1	1	0%
Bed Days	1,431	1,468	-3%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		100%	100%

Periodic Submitted	Actual % vs Goal %	Actual	State Avg
6 Month Updates		100%	80%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid MH/SU Diagnosis		100%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪					17%
Discharges	▪						17%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	80%	95%	20%	▲
✓	No Re-admit within 30 Days of Discharge		1	100%	85%	95%	15%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	85%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		9	100%	60%	86%	40%	▲
	Self Help		7	78%	N/A	65%	N/A	
✓	Stable Living Situation		9	100%	90%	100%	10%	
●	Improved/Maintained Function Score		0	0%	95%	52%	-95%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		8	1,731 days	0.5	97%	90%	89%	7%

Legend: < 90% | 90-110% | >110%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 22 Active Group Home Programs

Robinson Residential Support
Mental Health Connecticut
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	11	0%	
Admits	1	1	0%	
Discharges	2	1	100%	▲
Service Hours	784	658	19%	▲
Bed Days	1,698	1,780	-5%	

Data Submission Quality

Data Entry	Actual % vs	Actual	State Avg
Valid NOMS Data		100%	100%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	99%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	88%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	50%	71%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		8	73%	25%	16%	48%	▲
✓	Social Support		11	100%	60%	90%	40%	▲
✓	Stable Living Situation		11	100%	85%	95%	15%	▲
	Self Help		3	27%	N/A	47%	N/A	
●	Improved/Maintained Function Score		1	10%	95%	49%	-85%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		9	100%	90%	98%	10%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		12	3,233 days	0.6	77%	90%	67%	-13%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■						17%
Discharges	■	■					33%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Residential Support Programs

Stamford Residential Services
Mental Health Connecticut
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	15	40%	▲
Admits	5	2	150%	▲
Discharges	6	1	500%	▲
Service Hours	82	134	-39%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		98%	91%

Periodic Submitted	Actual % vs Goal %	Actual	State Avg
6 Month Updates		100%	90%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		6	100%	65%	58%	35%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		18	86%	60%	82%	26%	▲
✓	Employed		8	38%	20%	20%	18%	▲
✓	Stable Living Situation		20	95%	80%	90%	15%	▲
✓	Self Help		7	33%	N/A	44%	N/A	
●	Improved/Maintained Function Score		3	19%	65%	59%	-46%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		15	100%	90%	98%	10%	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▢	▢	▢		▢	67%
Discharges	▢			▢	▢	▢	67%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
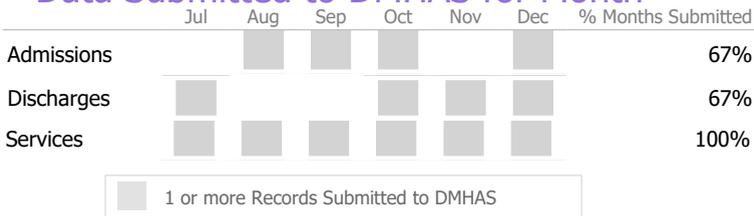
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 32 Active CSP Programs

Stamford Supported Apartments
Mental Health Connecticut
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	1	-		
Discharges	2	-		
Bed Days	1,148	1,288	-11%	▼

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	60%	69%	40%	▲
●	Follow-up within 30 Days of Discharge		1	50%	90%	71%	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	86%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	92%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		6	75%	N/A	60%	N/A	
✓ Social Support		6	75%	60%	85%	15%	▲
✓ Stable Living Situation		8	100%	95%	95%	5%	
● Employed		0	0%	25%	14%	-25%	▼
● Improved/Maintained Function Score		0	0%	95%	60%	-95%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		7	1,566 days	0.5	89%	90%	90%	-1%

< 90%	90-110%	>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions						■	17%
Discharges			■		■		33%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| Actual | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 65 Active Supervised Apartments Programs

Supported Educ - Reg 5 514271
Mental Health Connecticut
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	31	-10%
Admits	7	11	-36% ▼
Discharges	9	10	-10%
Service Hours	189	176	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		28	100%	35%	77%	65% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	100%	90%	100%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	99%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							50%
Services							100%

1 or more Records Submitted to DMHAS
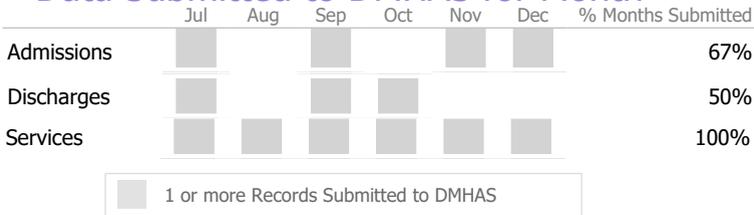
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Education Support Programs

Torrington Next Steps
Mental Health Connecticut
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	16	-19%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	66	56	16%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		13	100%	85%	86%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	96%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	82%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Transition Coaching
Mental Health Connecticut
Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025
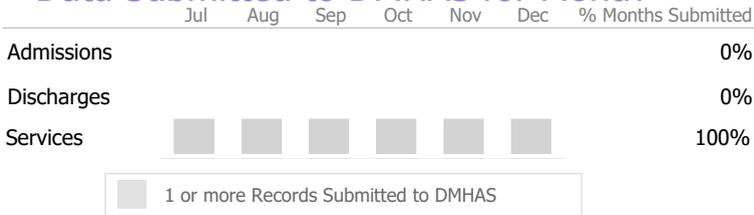
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	4	0%	
Admits	-	1	-100%	▼
Discharges	1	-		
Service Hours	107	91	18%	▲

Data Submitted to DMHAS for Month
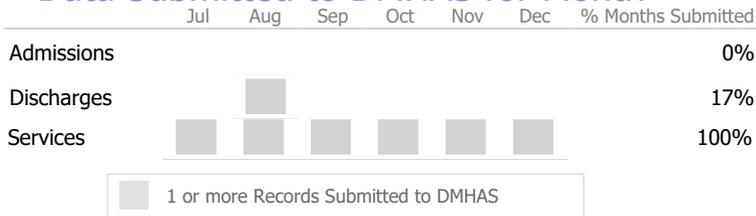
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges		▦					17%
Services	▦	▦	▦	▦	▦	▦	100%

▦ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 12 Active Specialing Programs

TRP Special Supports
Mental Health Connecticut
Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	45	-2%	
Admits	5	8	-38%	▼
Discharges	6	2	200%	▲
Service Hours	2,035	2,280	-11%	▼

Data Submitted to DMHAS for Month
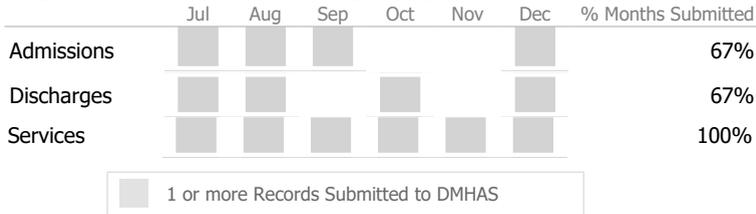
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪			▪	67%
Discharges	▪	▪		▪		▪	67%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 12 Active Specialing Programs

Walton Place
Mental Health Connecticut
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

(Data as of Mar 13, 2026)

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	9	-22%	▼
Admits	-	1	-100%	▼
Discharges	-	2	-100%	▼
Bed Days	1,288	1,347	-4%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	56%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	74%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	60%	N/A

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		100%	93%

Periodic Submitted		Actual	State Avg
6 Month Updates		100%	87%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		100%	98%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Improved/Maintained Function Score		2	29%	75%	54%	-46%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		8	1,435 days	0.6	88%	90%	84%	-2%

- ▫ < 90%   ▫ 90-110%   🟥 >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

West Main St. ResSup 514-262
Mental Health Connecticut
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	36	19%	▲
Admits	4	5	-20%	▼
Discharges	5	5	0%	
Service Hours	962	617	56%	▲
Bed Days	7,020	5,815	21%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%

Periodic Submitted	Actual	State Avg
6 Month Updates	100%	99%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	88%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		5	100%	50%	71%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		39	91%	60%	90%	31%	▲
✓	Stable Living Situation		42	98%	85%	95%	13%	▲
●	Employed		4	9%	25%	16%	-16%	▼
	Self Help		11	26%	N/A	47%	N/A	
●	Improved/Maintained Function Score		13	32%	95%	49%	-63%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		38	100%	90%	98%	10%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		45	1,616 days	0.5	85%	90%	67%	-5%

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	☐	☐	☐				50%
Discharges	☐	☐	☐		☐		67%
Services	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

☐ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 19 Active Residential Support Programs