

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	904	839	8%
	Admits	423	495	-15% ▼
	Discharges	302	433	-30% ▼
	Service Hours	200	3,364	-94% ▼
	Bed Days	14,405	17,341	-17% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 350 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ Respect		91%	80%	91%
✓ Overall		91%	80%	91%
✓ Quality and Appropriateness		89%	80%	93%
✓ Access		88%	80%	88%
✓ General Satisfaction		87%	80%	92%
✓ Outcome		83%	80%	83%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	474	45.8%
	Residential Services	222	21.4%
	Medication Assisted Treatment	129	12.5%
	Case Management	57	5.5%
	Employment Services	17	1.6%
	<b>Mental Health</b>	Employment Services	114
Residential Services		19	1.8%
Case Management		4	0.4%

### Client Demographics

Age	#	%	State Avg
18-25	49	5%	8%
26-34	171	19%	18%
35-44	296	33%	25%
45-54	182	20%	19%
55-64	134	15%	19%
65+	71	8%	12%

Gender	#	%	State Avg
Male	580	64%	59%
Female	323	36%	40%
Transgender/Other	1	0%	0%

Ethnicity	#	%	State Avg
Unknown	653	72%	▲ 13%
Non-Hispanic	181	20%	▼ 64%
Hispanic-Other	69	8%	12%
Hisp-Puerto Rican	1	0%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	673	74%	▲ 59%
Other	134	15%	12%
Black/African American	69	8%	18%
Unknown	23	3%	8%
Asian	3	0%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	121	132	-8%
Admits	108	132	-18% ▼
Discharges	96	116	-17% ▼
Bed Days	3,144	3,006	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	84%
Valid Primary Drug Data	100%	98%
Periodic Submitted	Actual	State Avg
6 Month Updates	0%	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	100%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		78	81%	80%	77%	1%
✓ No Re-admit within 30 Days of Discharge		85	89%	85%	86%	4%
● Follow-up within 30 Days of Discharge		41	53%	90%	62%	-37% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		92	76%	N/A	78%	N/A
✓ Improved/Maintained Function Score		85	85%	75%	83%	10%
● Self Help		51	42%	60%	57%	-18% ▼
● Abstinence/Reduced Drug Use		51	42%	70%	63%	-28% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	52 days	0.1	85%	90%	88%	-5%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	105	-34% ▼
Admits	43	81	-47% ▼
Discharges	46	74	-38% ▼
Bed Days	3,681	5,352	-31% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	87%
Valid Primary Drug Data	100%	98%
<b>Periodic Submitted</b>		
6 Month Updates	20%	14%
<b>Diagnosis</b>		
Valid MH/SU Diagnosis	100%	100%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		35	76%	70%	78%	6%
✓ No Re-admit within 30 Days of Discharge		41	89%	85%	91%	4%
● Follow-up within 30 Days of Discharge		17	49%	90%	57%	-41% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		62	87%	70%	78%	17% ▲
● Improved/Maintained Function Score		34	67%	95%	87%	-28% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		34	109 days	0.4	59%	90%	78%	-31% ▼

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	114	157	-27% ▼
Admits	35	73	-52% ▼
Discharges	19	75	-75% ▼
Service Hours	48	1,036	-95% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		42	37%	35%	43%	2%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		29	31%	90%	93%	-59% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		90%
Periodic Submitted		
6 Month Updates		92%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 35 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	1	0%
Discharges	1	-	
Service Hours	8	13	-43% ▼
Bed Days	1,063	1,013	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted		
6 Month Updates	50%	87%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	75%	56%	-75% ▼
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	74%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	60%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		4	80%	75%	54%	5%

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	2,151 days	0.4	116%	90%	84%	26% ▲		

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■						17%
Discharges						■	17%
Services	■	■	■				50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 64 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	21	-24% ▼
Admits	11	14	-21% ▼
Discharges	10	14	-29% ▼
Bed Days	1,060	1,260	-16% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	87%
Valid Primary Drug Data	100%	98%
<b>Periodic Submitted</b>		
6 Month Updates	N/A	14%
<b>Diagnosis</b>		
Valid MH/SU Diagnosis	100%	100%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	100%	70%	78%	30% ▲
✓ No Re-admit within 30 Days of Discharge		9	90%	85%	91%	5%
✓ Follow-up within 30 Days of Discharge		10	100%	90%	57%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		15	94%	70%	78%	24% ▲
● Improved/Maintained Function Score		6	60%	95%	87%	-35% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		7	86 days	0.3	82%	90%	78%	-8%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 93%
Periodic Submitted	Actual	State Avg
6 Month Updates		N/A 66%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	73%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	11%	-20% ▼
Self Help		N/A	N/A	N/A	30%	N/A
Social Support		N/A	N/A	60%	67%	-60% ▼
Stable Living Situation		N/A	N/A	80%	71%	-80% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	76%	N/A ▼

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 29 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	22	-73% ▼
Admits	-	11	-100% ▼
Discharges	-	9	-100% ▼
Bed Days	1,104	2,350	-53% ▼

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	85%	78%	N/A

### Bed Utilization



### Data Submitted to DMHAS for Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    |    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Recovery House Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	39	-5%
Admits	28	26	8%
Discharges	24	26	-8%
Bed Days	2,112	2,347	-10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid Primary Drug Data	100%	98%
<hr/>		
Periodic Submitted	Actual	State Avg
6 Month Updates	0%	0%
<hr/>		
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	100%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		20	83%	85%	76%	-2%
✓ No Re-admit within 30 Days of Discharge		23	96%	85%	80%	11% ▲
● Follow-up within 30 Days of Discharge		9	45%	90%	67%	-45% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		35	95%	70%	93%	25% ▲
✓ Improved/Maintained Function Score		21	84%	75%	66%	9%
● Employed		14	38%	60%	32%	-22% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		13	79 days	0.3	88%	90%	80%	-2%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	3	40	-93% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	80%	85%	90%	-5%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	40%	90%	93%	-50% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%
Periodic Submitted	Actual	State Avg
6 Month Updates		83%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							33%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 68 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	7	14% ▲
Admits	1	2	-50% ▼
Discharges	2	1	100% ▲
Bed Days	1,249	928	35% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Periodic Submitted	Actual	State Avg
6 Month Updates	60%	80%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	80%	95%	20% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	95%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	85%	-40% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	88%	60%	86%	28% ▲
✓ Stable Living Situation		8	100%	90%	100%	10%
● Improved/Maintained Function Score		4	57%	95%	52%	-38% ▼
Self Help		1	12%	N/A	65%	N/A

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	308 days	0.4	113%	90%	89%	23% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■					17%
Discharges	■					■	33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 22 Active Group Home Programs

# Senior Outreach and Engagement

McCall Foundation Inc

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

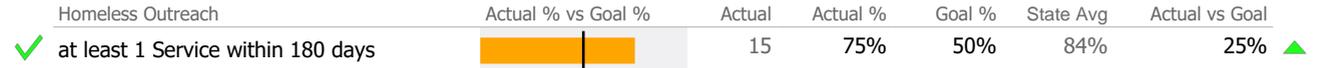
Program Quality Dashboard

Reporting Period: July 2025 - December 2025

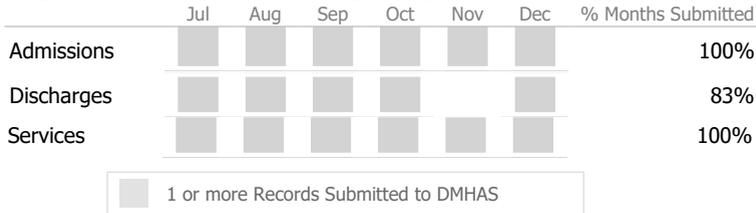
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	22	86% ▲
Admits	20	11	82% ▲
Discharges	7	10	-30% ▼
Service Hours	21	71	-71% ▼

## Service Engagement



## Data Submitted to DMHAS for Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	18	-6%
Admits	9	9	0%
Discharges	6	10	-40% ▼
Service Hours	6	17	-64% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		6	35%	35%	30%	0%

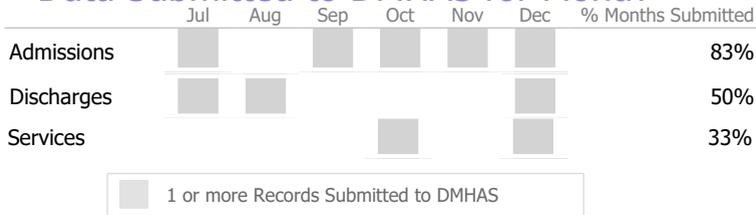
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	73%	90%	82%	-17% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		92%
Periodic Submitted	Actual	State Avg
6 Month Updates		36%

### Data Submitted to DMHAS for Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 15 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	66	5%
Admits	7	7	0%
Discharges	10	10	0%
Service Hours	9	311	-97% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid Primary Drug Data	81%	73%
<b>Periodic Submitted</b>		
6 Month Updates	85%	78%
<b>Diagnosis</b>		
Valid MH/SU Diagnosis	100%	99%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	80%	50%	51%	30% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		64	91%	N/A	79%	N/A
✓ Abstinence/Reduced Drug Use		58	83%	55%	69%	28% ▲
✓ Not Arrested		65	93%	75%	87%	18% ▲
✓ Employed		43	61%	50%	42%	11% ▲
● Stable Living Situation		65	93%	95%	84%	-2%
● Self Help		38	54%	60%	48%	-6%
● Improved/Maintained Function Score		10	16%	75%	31%	-59% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		11	18%	90%	81%	-72% ▼

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■		■	67%
Discharges	■	■	■	■	■	■	100%
Services	■		■	■	■		67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Buprenorphine Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	1	1	0%
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Valid Primary Drug Data	100%	89%
<hr/>		
Periodic Submitted	Actual	State Avg
6 Month Updates	0%	29%
<hr/>		
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	12%	50%	24%	-38% ▼
Self Help		2	12%	60%	32%	-48% ▼
Social Support		2	12%	N/A	37%	N/A
Abstinence/Reduced Drug Use		1	6%	55%	24%	-49% ▼
Not Arrested		2	12%	75%	44%	-63% ▼
Improved/Maintained Function Score		0	0%	75%	6%	-75% ▼
Stable Living Situation		2	12%	95%	44%	-83% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	30%	-90% ▼

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 7 Active Naltrexone Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	19	16% ▲
Admits	5	5	0%
Discharges	4	8	-50% ▼
Service Hours	5	92	-94% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid Primary Drug Data	94%	73%

Periodic Submitted	Actual	State Avg
6 Month Updates	29%	78%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	50%	51%	50% ▲

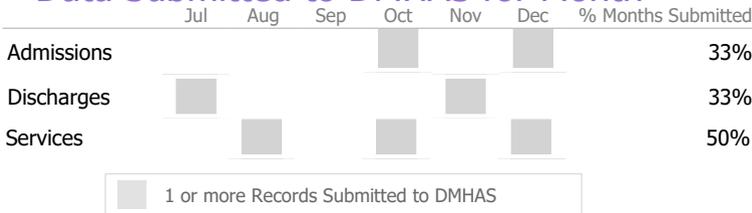
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		21	91%	N/A	79%	N/A
✓ Not Arrested		22	96%	75%	87%	21% ▲
✓ Abstinence/Reduced Drug Use		17	74%	55%	69%	19% ▲
● Stable Living Situation		21	91%	95%	84%	-4%
● Self Help		11	48%	60%	48%	-12% ▼
● Employed		8	35%	50%	42%	-15% ▼
● Improved/Maintained Function Score		2	11%	75%	31%	-64% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	26%	90%	81%	-64% ▼

### Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Buprenorphine Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	3	-33% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours		6	-94% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 91%
Valid Primary Drug Data		N/A 89%
Periodic Submitted	Actual	State Avg
6 Month Updates		0% 29%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis		100% 100%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	24%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	24%	-55% ▼
Self Help		0	0%	60%	32%	-60% ▼
Social Support		0	0%	N/A	37%	N/A
Improved/Maintained Function Score		0	0%	75%	6%	-75% ▼
Not Arrested		0	0%	75%	44%	-75% ▼
Stable Living Situation		0	0%	95%	44%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	50%	90%	30%	-40% ▼

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							17%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 7 Active Naltrexone Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	8	275%	▲
Admits	22	6	267%	▲
Discharges	16	8	100%	▲
Service Hours	11	6	88%	▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	95%
Valid Primary Drug Data	97%	73%
<b>Periodic Submitted</b>		
6 Month Updates	0%	78%
<b>Diagnosis</b>		
Valid MH/SU Diagnosis	100%	99%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	100%	50%	51%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		27	84%	N/A	79%	N/A
✓ Abstinence/Reduced Drug Use		24	75%	55%	69%	20% ▲
✓ Self Help		21	66%	60%	48%	6%
✓ Not Arrested		24	75%	75%	87%	0%
● Stable Living Situation		24	75%	95%	84%	-20% ▼
● Employed		7	22%	50%	42%	-28% ▼
● Improved/Maintained Function Score		0	0%	75%	31%	-75% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	31%	90%	81%	-59% ▼

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■		■	■	■	83%
Services	■		■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Buprenorphine Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	25	-32% ▼
Admits	5	12	-58% ▼
Discharges	2	17	-88% ▼
Service Hours	1	73	-99% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Periodic Submitted	Actual	State Avg
6 Month Updates	0%	44%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	55%	50% ▲

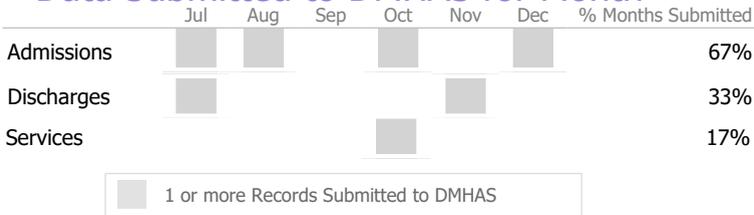
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		14	82%	N/A	76%	N/A
✓ Employed		6	35%	20%	31%	15% ▲
● Self Help		8	47%	60%	50%	-13% ▼
● Stable Living Situation		11	65%	80%	70%	-15% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	7%	90%	85%	-83% ▼

### Data Submitted to DMHAS for Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	474	344	38% ▲
Admits	127	100	27% ▲
Discharges	58	52	12% ▲
Service Hours	88	1,693	-95% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Valid Primary Drug Data	90%	47%
<b>Periodic Submitted</b>		
6 Month Updates	7%	7%
<b>Diagnosis</b>		
Valid MH/SU Diagnosis	100%	99%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		34	62%	50%	58%	12% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		290	61%	N/A	32%	N/A
Employed		188	39%	50%	23%	-11% ▼
Not Arrested		289	61%	75%	42%	-14% ▼
Abstinence/Reduced Drug Use		188	39%	55%	22%	-16% ▼
Self Help		146	31%	60%	14%	-29% ▼
Stable Living Situation		285	60%	95%	42%	-35% ▼
Improved/Maintained Function Score		23	6%	75%	28%	-69% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		68	16%	90%	39%	-74% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		15	12%	75%	63%	-63% ▼

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 100 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	6	-100% ▼

### Data Submission Quality

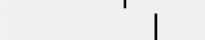
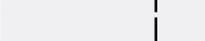
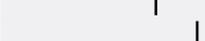
Data Entry	Actual	State Avg
Valid NOMS Data		N/A 91%
Valid Primary Drug Data		N/A 47%
Periodic Submitted	Actual	State Avg
6 Month Updates		0% 7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis		100% 99%

### Discharge Outcomes

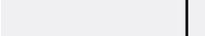
(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	58%	N/A

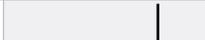
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	23%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	22%	-55% ▼
Self Help		0	0%	60%	14%	-60% ▼
Social Support		0	0%	N/A	32%	N/A
Improved/Maintained Function Score		0	0%	75%	28%	-75% ▼
Not Arrested		0	0%	75%	42%	-75% ▼
Stable Living Situation		0	0%	95%	42%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	39%	-90% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		N/A	N/A	75%	63%	N/A ▼

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 100 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	8	-25% ▼
Admits	-	3	-100% ▼
Discharges	1	2	-50% ▼
Bed Days	992	1,085	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Periodic Submitted	Actual	State Avg
6 Month Updates	40%	80%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	98%

### Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	95%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	95%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	85%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	86%	40% ▲
✓ Stable Living Situation		6	100%	90%	100%	10%
Self Help		3	50%	N/A	65%	N/A
● Improved/Maintained Function Score		1	17%	95%	52%	-78% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	612 days	0.5	90%	90%	89%	0%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 22 Active Group Home Programs