

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	102	100	2%
	Admits	12	8	50% ▲
	Discharges	11	12	-8%
	Service Hours	758	796	-5%
	Bed Days	5,110	5,137	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 91 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Access		92%	80%	88%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Outcome		85%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	39	37.5%
	Case Management	29	27.9%
	Residential Services	14	13.5%
Addiction	Residential Services	16	15.4%
Forensic MH	Crisis Services	6	5.8%

Client Demographics

Age	#	%	State Avg
18-25	8	8%	8%
26-34	11	11%	18%
35-44	18	18%	25%
45-54	19	19%	19%
55-64	36	35%	19% ▲
65+	18	18%	12%

Gender	#	%	State Avg
Male	56	55%	59%
Female	46	45%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	81	79%	64% ▲
Hispanic-Other	12	12%	12%
Hisp-Puerto Rican	6	6%	10%
Hispanic-Mexican	2	2%	1%
Unknown	1	1%	13% ▼
Hispanic-Cuban			0%

Race	#	%	State Avg
Black/African American	48	47%	18% ▲
White/Caucasian	46	45%	59% ▼
Other	4	4%	12%
Asian	2	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Unknown	1	1%	8%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	48	50	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	100%	85%	90%	15% ▲

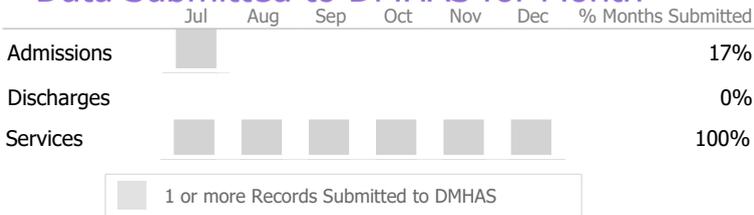
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	93%	90%	93%	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%
Periodic Submitted	Actual	State Avg
6 Month Updates		83%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 68 Active Supportive Housing – Development Programs

Colony Apartments

Inspirica Inc. (formerly St Luke's LifeWorks)

Mental Health - Case Management - Supportive Housing – Development

Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	1	-	
Discharges	1	2	-50% ▼
Service Hours	39	37	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	90%	15% ▲

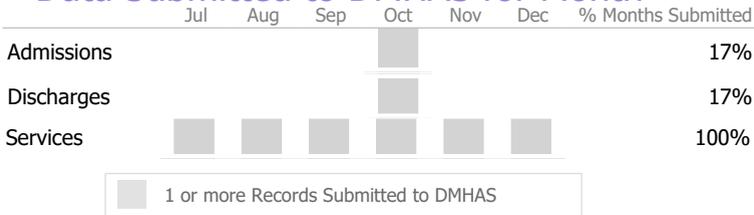
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%
Periodic Submitted	Actual	State Avg
6 Month Updates		83%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	37	5%
Admits	2	1	100% ▲
Discharges	3	2	50% ▲
Service Hours	672	710	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	90%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	65%	58%	-65% ▼

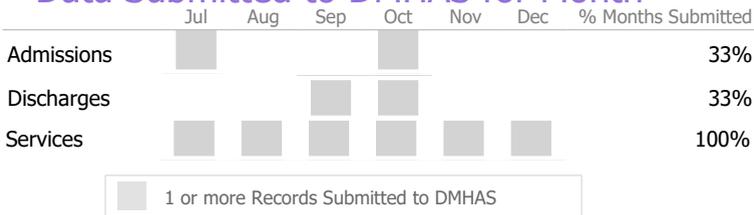
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		38	97%	60%	82%	37% ▲
✓ Stable Living Situation		35	90%	80%	90%	10%
● Employed		4	10%	20%	20%	-10% ▼
● Improved/Maintained Function Score		6	16%	65%	59%	-49% ▼
Self Help		4	10%	N/A	44%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		36	100%	90%	98%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	2	1	100% ▲
Discharges	1	-	
Bed Days	2,239	2,382	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	86%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	92%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	69%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	71%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	71%	60%	85%	11% ▲
✓ Stable Living Situation		14	100%	95%	95%	5%
Self Help		8	57%	N/A	60%	N/A
● Employed		0	0%	25%	14%	-25% ▼
● Improved/Maintained Function Score		3	25%	95%	60%	-70% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		13	1,247 days	0.5	94%	90%	90%	4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■			■		33%
Discharges	■						17%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	3	3	0%
Discharges	4	3	33% ▲
Bed Days	382	191	100% ▲

Discharge Outcomes

(Data as of Mar 13, 2026)

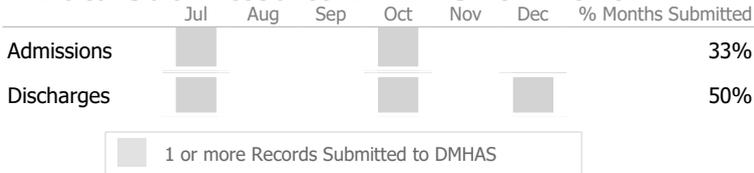
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	100%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	35%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	127 days	0.4	69%	90%	71%	-21% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	3	3	0%
Discharges	2	3	-33% ▼
Bed Days	2,489	2,564	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	100%

Discharge Outcomes

(Data as of Mar 13, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	85%	13%	-85% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		13	81%	N/A	80%	N/A
✓ Self Help		10	62%	60%	57%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	712 days	0.5	90%	90%	83%	0%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							33%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 3 Active AIDS Residential Programs