Guardian Ad Litem
Naugatuck, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -December 2025 (Data as of Mar 13, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	127	129	-2%
	Admits	10	13	-23% ▼
	Discharges	8	11	-27% ▼
	Service Hours	2,612	2,467	6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 92 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		97%	80%	91%
✓ Access		95%	80%	88%
✓ Participation in Treatment		95%	80%	92%
✓ Respect		93%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Outcome		88%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	127	100.0%

Client Demographics

Age	#	%	State Avg
18-25	5	4%	8%
26-34	22	17%	18%
35-44	31	24%	25%
45-54	20	16%	19%
55-64	29	23%	19%
65+	20	16%	12%

Gender	#	%	State Avg
Male	76	60%	59%
Female	51	40%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	112	88% ▲	64%
Hispanic-Other	8	6%	12%
Hisp-Puerto Rican	5	4%	10%
Unknown	2	2% ▼	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	83	65%	59%
Black/African American	29	23%	18%
Other	10	8%	12%
Asian	4	3%	1%
Unknown	1	1%	8%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Melissa's Project - Region 2 - 524301
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	52	-4%	
Admits	-	5	-100%	▼
Discharges	3	4	-25%	▼
Service Hours	674	725	-7%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%

Periodic Submitted	Actual	State Avg
6 Month Updates	100%	66%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	100%	50%	73%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Self Help		50	100%	N/A	30%	N/A	
✓	Social Support		48	96%	60%	67%	36%	▲
✓	Stable Living Situation		49	98%	80%	71%	18%	▲
●	Employed		3	6%	20%	11%	-14%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		49	100%	90%	76%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges	■					■	33%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 29 Active Standard Case Management Programs

Melissa's Project Region 5 - 524300
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2025 - December 2025

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	80	-3%	
Admits	10	8	25%	▲
Discharges	5	7	-29%	▼
Service Hours	1,938	1,742	11%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%

Periodic Submitted	Actual	State Avg
6 Month Updates	100%	66%

Discharge Outcomes

(Data as of Mar 13, 2026)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	60%	50%	73%	10%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Self Help		77	99%	N/A	30%	N/A	
✓	Social Support		70	90%	60%	67%	30%	▲
✓	Stable Living Situation		75	96%	80%	71%	16%	▲
●	Employed		2	3%	20%	11%	-17%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		74	100%	90%	76%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■	■		67%
Discharges	■				■	■	50%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 29 Active Standard Case Management Programs